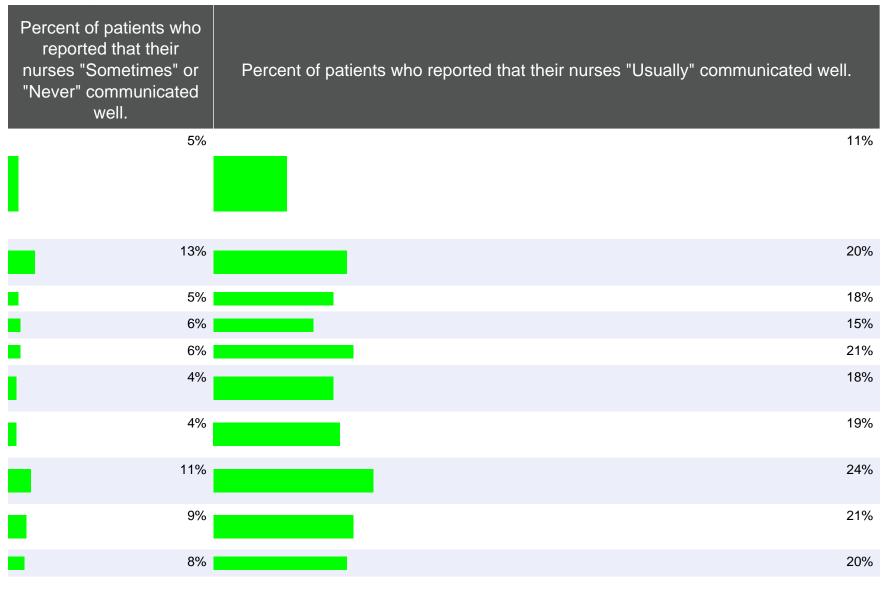
Based on Survey of Patients' Hospital Experiences (HCAHPS)

Provider Number	Hospital Name	City	State	ZIP Code	County Name
100240	ANNE BATES LEACH EYE HOSPITAL	MIAMI	FL	33136	MIAMI-DADE

100131	AVENTURA HOSPITAL AND MEDICAL CENTER	AVENTURA	FL	33180	MIAMI-DADE
100093	BAPTIST HOSPITAL	PENSACOLA	FL	32501	ESCAMBIA
100008	BAPTIST HOSPITAL OF MIAMI INC	MIAMI	FL	33176	MIAMI-DADE
100088	BAPTIST MEDICAL CENTER	JACKSONVILLE	FL	32207	DUVAL
100117	BAPTIST MEDICAL CENTER BEACHES	JACKSONVILLE BEACH	FL	32250	DUVAL
100140	BAPTIST MEDICAL CENTER - NASSAU	FERNANDINA BEACH	FL	32034	NASSAU
100121	BARTOW REGIONAL MEDICAL CENTER	BARTOW	FL	33831	POLK
100032	BAYFRONT MEDICAL CENTER INC	SAINT PETERSBURG	FL	33701	PINELLAS
100026	BAY MEDICAL CENTER	PANAMA CITY	FL	32401	BAY

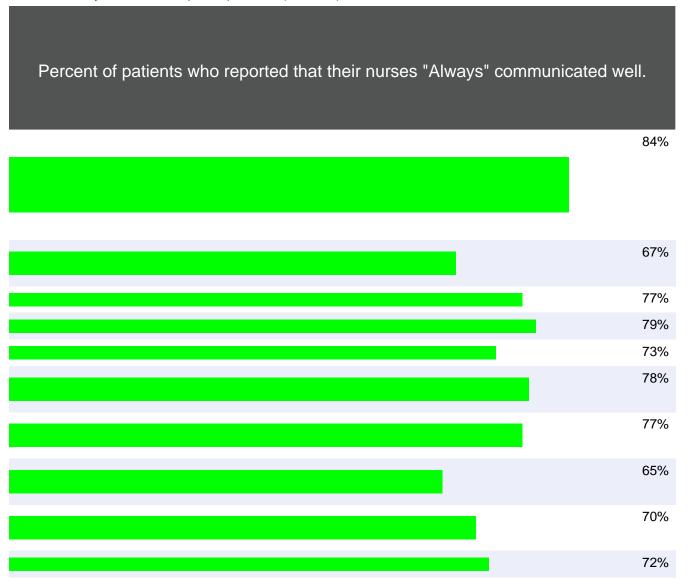
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported that their doctors "Sometimes" or "Never" communicated well.

7%
6%
6%
6%
5%

7%
7%
8%

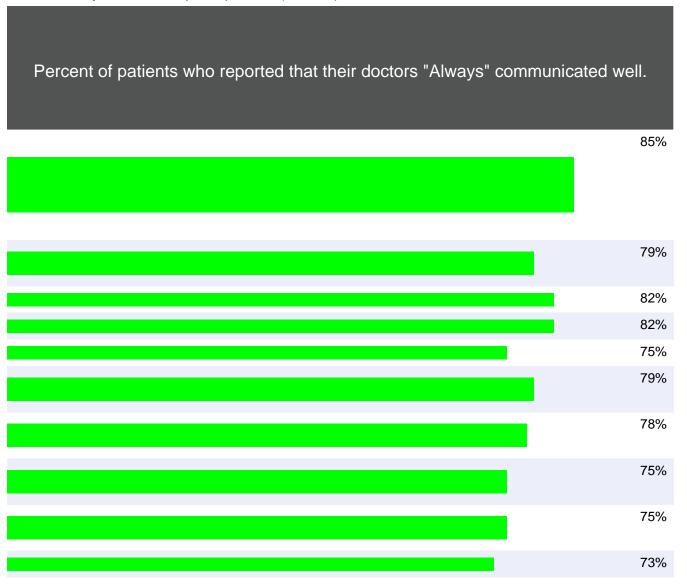
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported that their doctors "Usually" communicated well. 12% 14% 12% 12% 19% 16% 16% 18% 18% 19%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported that they "Sometimes" or "Never" received help as soon as they wanted.

9% 19% 13% 14% 13% 8% 10% 17% 17% 15%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

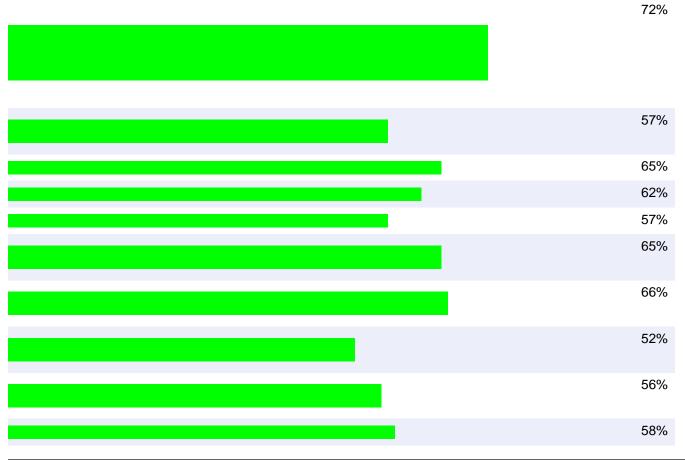
Percent of patients who reported that they "Usually" received help as soon as they wanted.

19% 24% 22% 24% 30% 27% 24% 31% 27% 27%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported that they "Always" received help as soon as they wanted.



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported that their pain was "Sometimes" or "Never" well controlled.

9% 13% 5% 8% 8% 5% 8% 17% 9% 9%

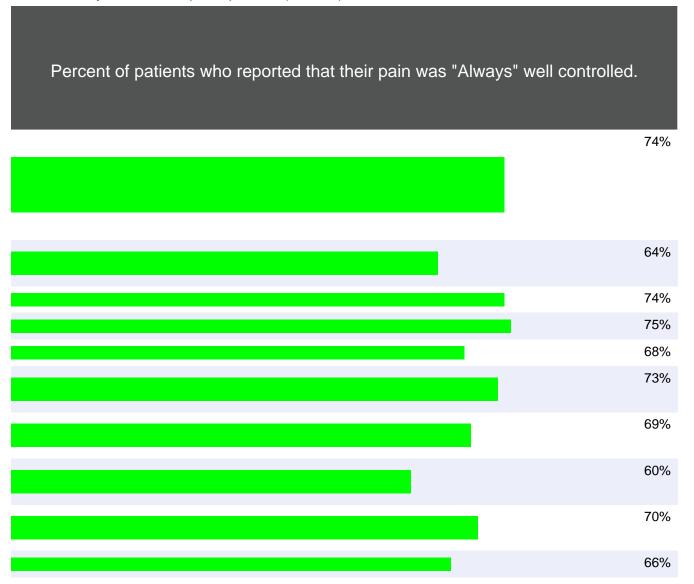
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported that their pain was "Usually" well controlled. 17% 23% 21% 17% 24% 22% 23% 23% 21% 25%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported that staff "Sometimes" or "Never" explained about medicines before giving it to them.

23% 28% 20% 23% 25% 19% 22% 33% 26% 29%

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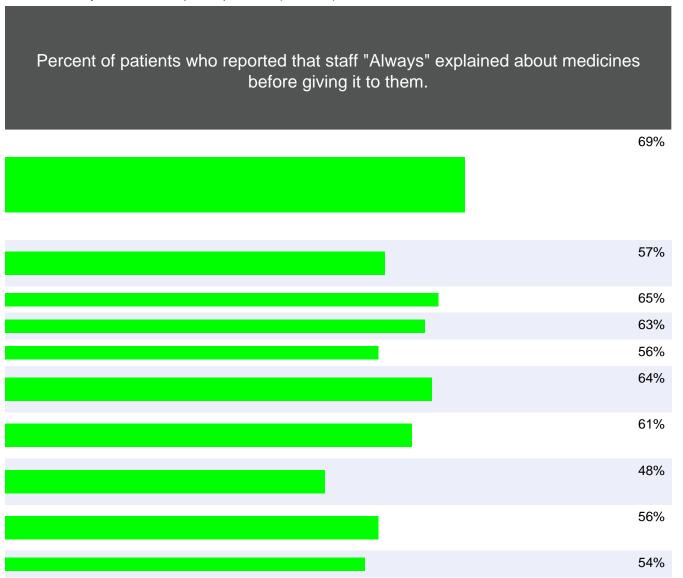
Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported that staff "Usually" explained about medicines before giving it to them.

8% 15% 15% 14% 19% 17% 17% 19% 18% 17%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported that their room and bathroom were "Sometimes" or "Never" clean.

17% 11% 8% 11% 8% 9% 15% 15% 17%

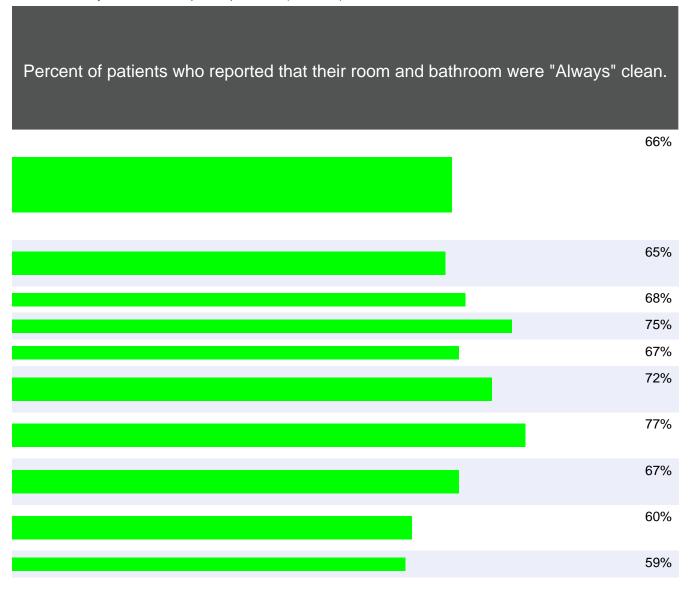
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported that their room and bathroom were "Usually" clean. 25% 18% 21% 17% 22% 20% 14% 18% 25% 24%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported that the area around their room was "Sometimes" or "Never" quiet at night.

6% 13% 13% 9% 12% 6% 6% 17% 20% 19%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported that the area around their room was "Usually" quiet at night.

22% 31% 27% 33% 29% 31% 33% 32% 35%

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23%

Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported that YES, they were given information about what to do during their recovery at home.



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported that they were not given information about what to do during their recovery at home.

do during their recovery at home.
22%
22%
20%
21%
19%
13%
18%
26%
20%
23%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who gave their hospital a rating of 6 or lower on a scale from 0 (lowest) to 10 (highest).

9% 12% 10% 8% 9% 6% 6% 15% 13% 13%

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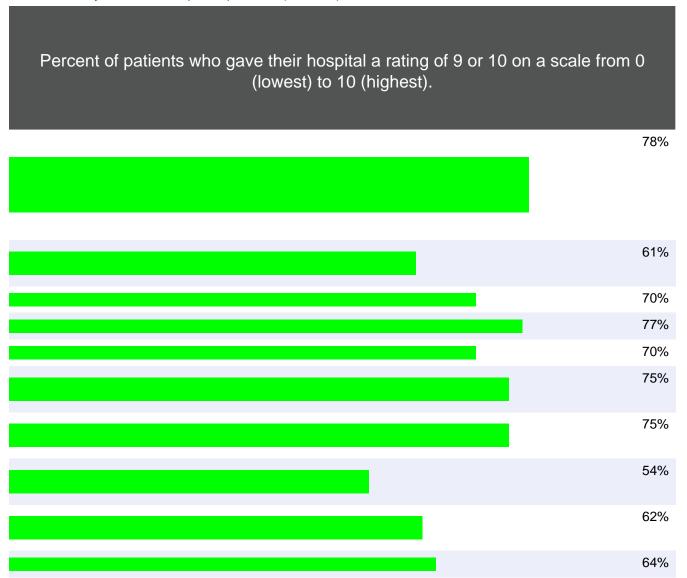
Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who gave their hospital a rating of 7 or 8 on a scale from 0 (lowest) to 10 (highest).

13% 27% 20% 15% 21% 19% 19% 31% 25% 23%

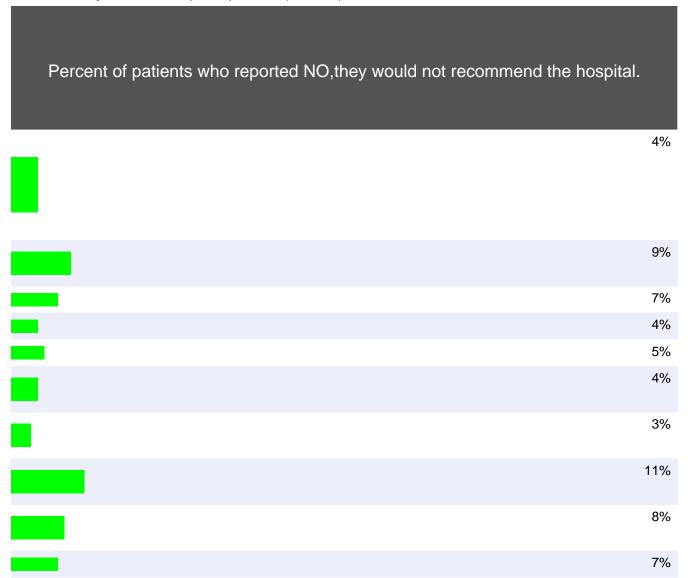
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

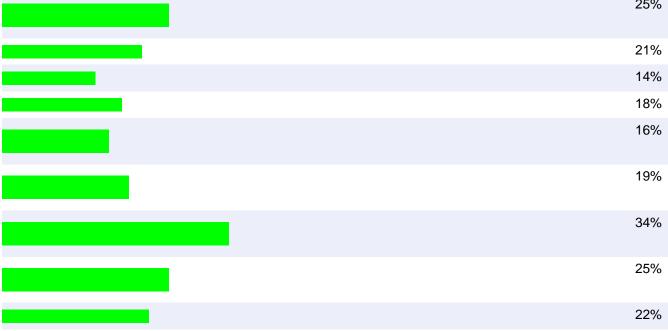


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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported YES,they would probably recommend the hospital.

9%



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Number of Completed Surveys

Fewer than 100

300 or more
300 or more

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Survey Response Rate Percent		Survey Footnote
	51%	Fewer than 100 Patients completed the HCAHPS survey. Use these rates with caution, as the number of surveys may be too low to reliably assess hospital performance
	24%	
	29%	
	30%	
	28%	
	30%	
	29%	
	26%	
	27%	
	28%	

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Hospital Footnote

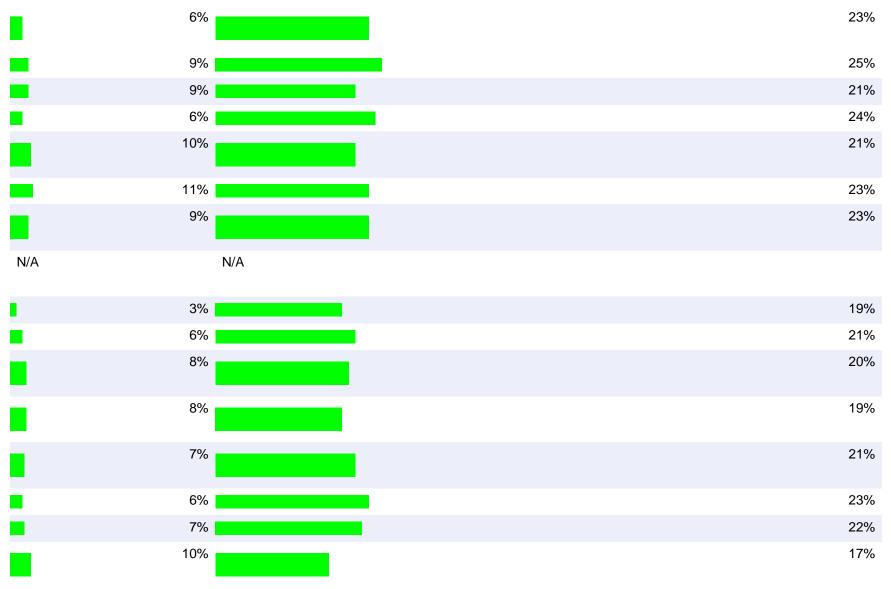
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

100014	BERT FISH MEDICAL CENTER	NEW SMYRNA BEACH	FL	32170	VOLUSIA
100002	BETHESDA MEMORIAL HOSPITAL	BOYNTON BEACH	FL	33435	PALM BEACH
100213	BLAKE MEDICAL CENTER	BRADENTON	FL	34209	MANATEE
100168	BOCA RATON REGIONAL HOSPITAL	BOCA RATON	FL	33486	PALM BEACH
100243	BRANDON REGIONAL HOSPITAL	BRANDON	FL	33511	HILLSBOROU GH
100071	BROOKSVILLE REGIONAL HOSPITAL	BROOKSVILLE	FL	34601	HERNANDO
100039	BROWARD GENERAL MEDICAL CENTER	FORT LAUDERDALE	FL	33316	BROWARD
101302	CAMPBELLTON GRACEVILLE HOSPITAL	GRACEVILLE	FL	32440	JACKSON
100177	CAPE CANAVERAL HOSPITAL	COCOA BEACH	FL	32932	BREVARD
100244	CAPE CORAL HOSPITAL	CAPE CORAL	FL	33990	LEE
100254	CAPITAL REGIONAL MEDICAL CENTER	TALLAHASSEE	FL	32308	LEON
100161	CENTRAL FLORIDA REGIONAL HOSPITAL	SANFORD	FL	32771	SEMINOLE
100047	CHARLOTTE REGIONAL MEDICAL CENTER	PUNTA GORDA	FL	33950	CHARLOTTE
100023	CITRUS MEMORIAL HOSPITAL	INVERNESS	FL	34452	CITRUS
100289	CLEVELAND CLINIC HOSPITAL	WESTON	FL	33331	BROWARD
100234	COLUMBIA HOSPITAL	WEST PALM BEACH	FL	33407	PALM BEACH

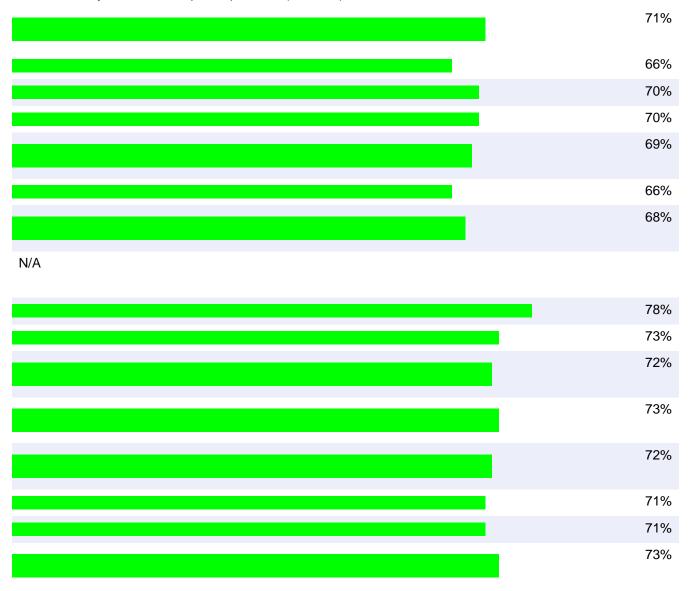
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

	5%
	8%
	5%
	5%
	7%
	10%
	9%
N/A	
	5%
	9%
	8%
	7%
	7%
	5%
	6%
	6%

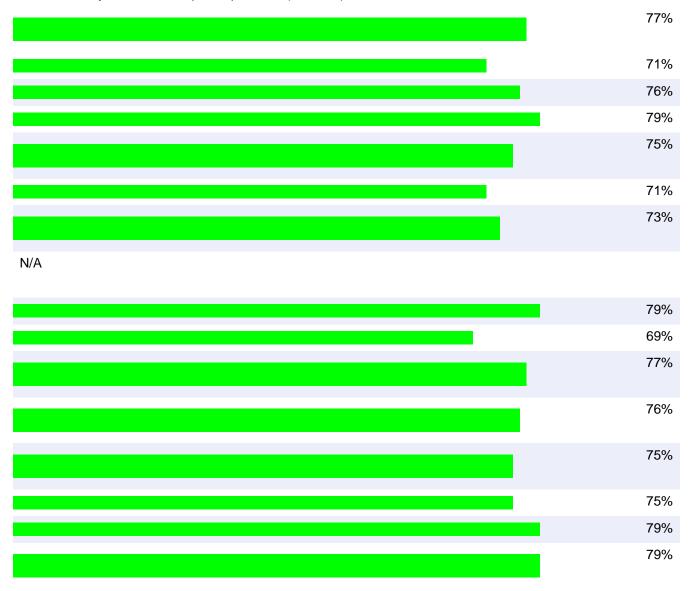
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

	18%
	21%
	19%
	16%
	18%
	19%
	18%
N/A	
	16%
	22%
	15%
	17%
	18%
	20%
	15%
	15%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



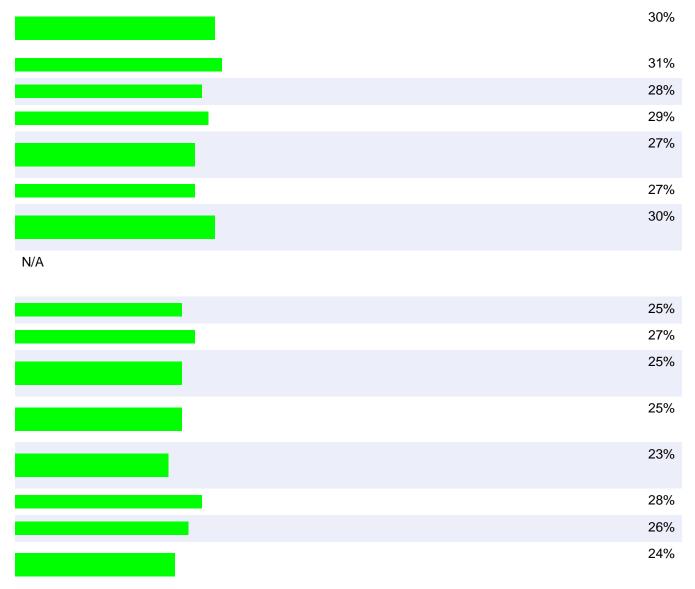
Page 38 of 384 05/31/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

	17%
	20%
	15%
	21%
	18%
	23%
	22%
N/A	
	8%
	15%
	19%
	16%
	16%
	14%
	16%
	17%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



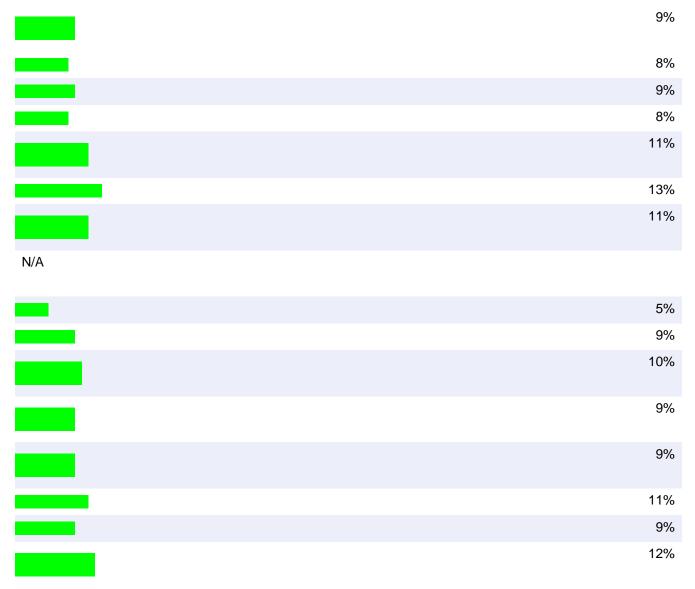
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



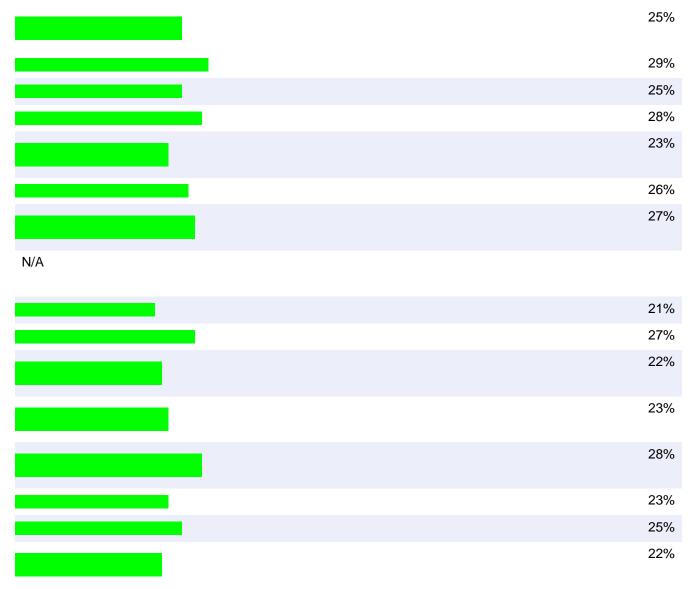
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



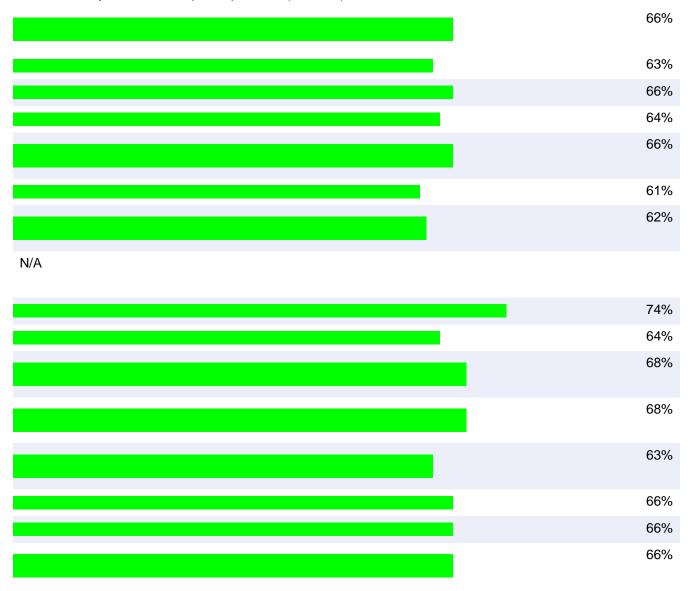
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



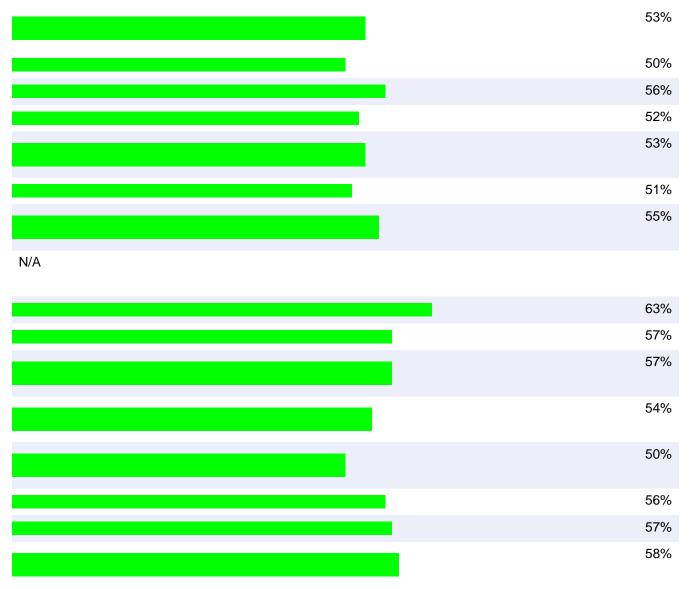
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

	22%
	18%
	16%
	20%
	18%
	19%
	18%
N/A	
	19%
	18%
	17%
	19%
	19%
	16%
	17%
	15%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



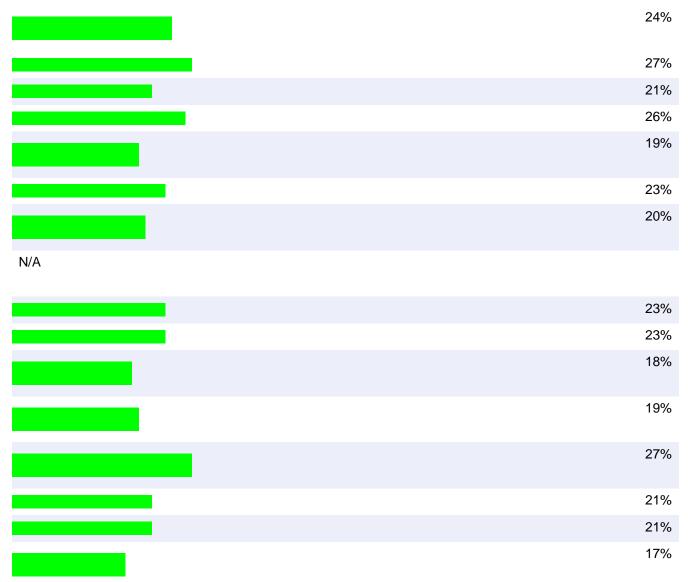
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

	10%
	17%
	17%
	12%
	14%
	12%
	9%
N/A	
	7%
	9%
	15%
	13%
	17%
	11%
	12%
	15%

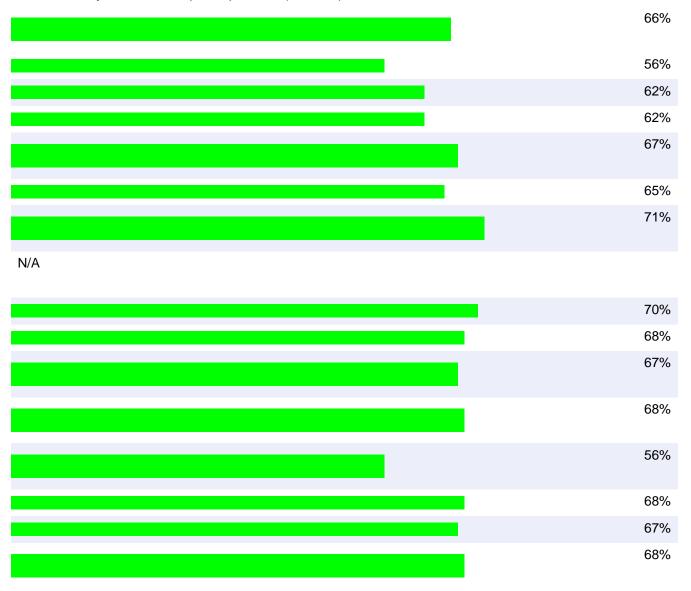
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



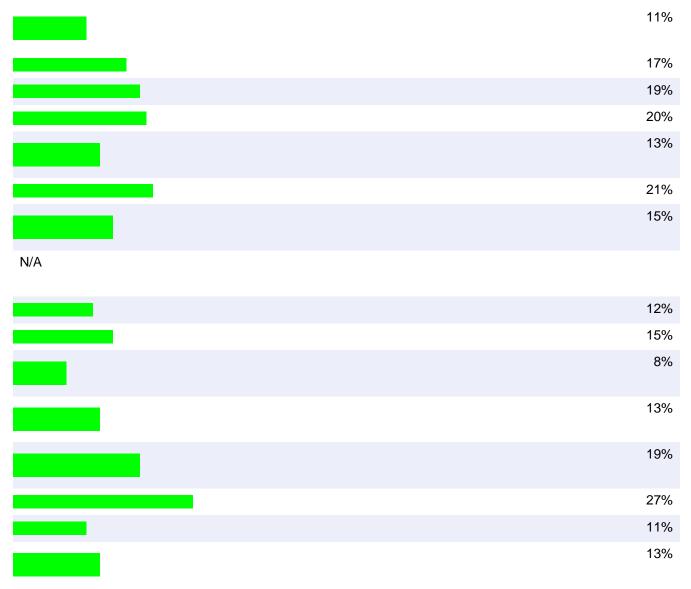
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



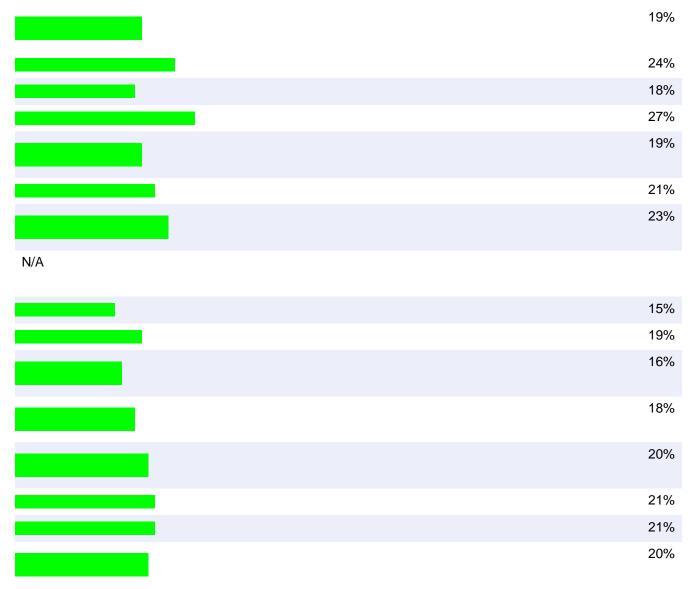
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



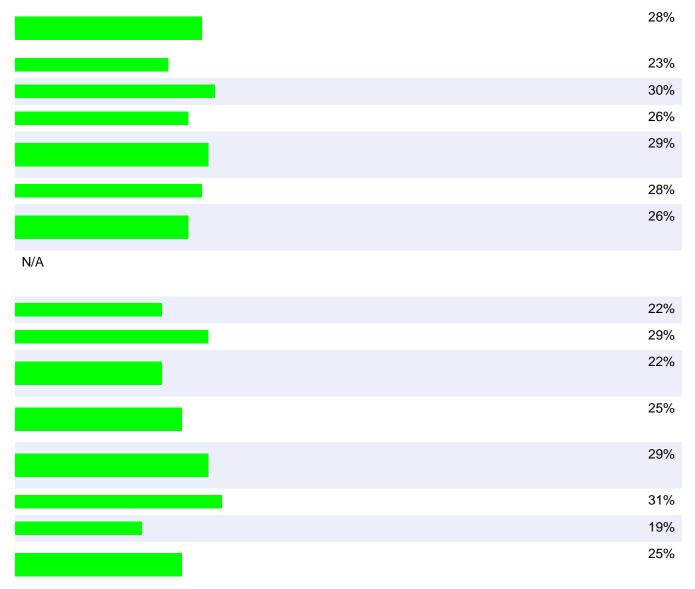
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

	13%
	12%
	10%
	11%
	14%
	18%
	12%
N/A	
	5%
	13%
	9%
	12%
	14%
	14%
	9%
	10%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



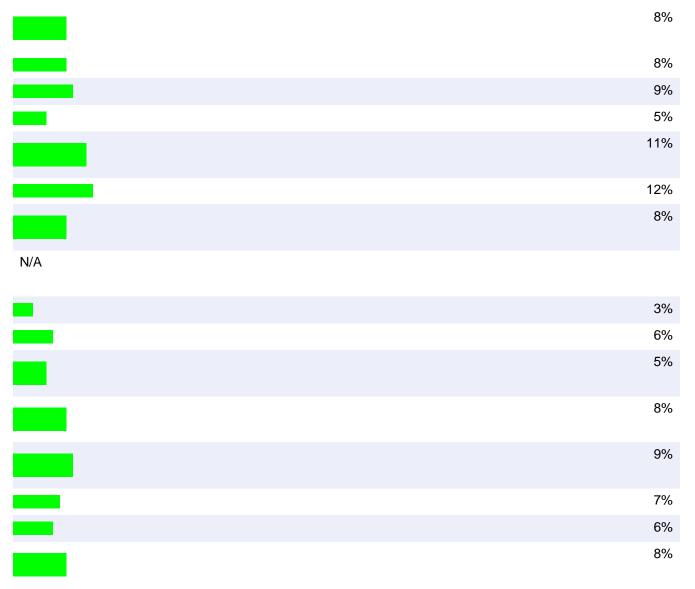
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

300 or more
300 or more
N/A
300 or more

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Education Carvey of Fationic Prospital Experiences (Fig. 4 in C)	35%
	34%
	35%
	41%
	27%
	30%
	18%
N/A	Survey results are not available for this reporting period
	200/
	39%
	36%
	36%
	36% 29%
	36% 29% 30%
	36% 29% 30% 45%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

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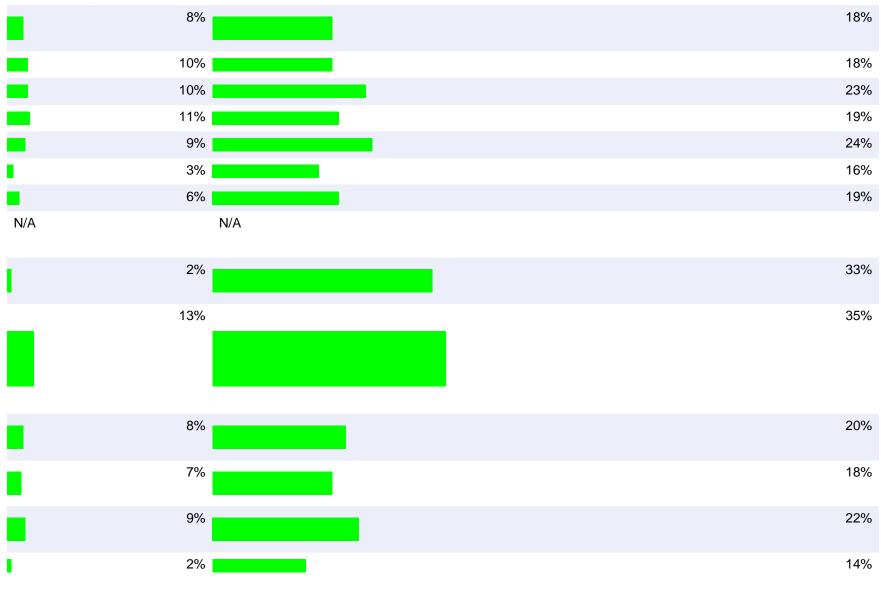
Based on Survey of Patients' Hospital Experiences (HCAHPS)

100191	COMMUNITY HOSPITAL	NEW PORT RICHEY	FL	34652	PASCO
100183	CORAL GABLES HOSPITAL	CORAL GABLES	FL	33134	MIAMI-DADE
100276	CORAL SPRINGS MEDICAL CENTER	CORAL SPRINGS	FL	33065	BROWARD
100258	DELRAY MEDICAL CENTER	DELRAY BEACH	FL	33484	PALM BEACH
100175	DESOTO MEMORIAL HOSPITAL	ARCADIA	FL	34265	DE SOTO
100296	DOCTORS HOSPITAL INC	CORAL GABLES	FL	33146	MIAMI-DADE
100166	DOCTORS HOSPITAL OF SARASOTA	SARASOTA	FL	34233	SARASOTA
101307	DOCTORS MEMORIAL HOSPITAL	BONIFAY	FL	32425	HOLMES
100106	DOCTOR'S MEMORIAL HOSPITAL INC	PERRY	FL	32348	TAYLOR
100277	DOUGLAS GARDENS HOSPITAL	MIAMI	FL	33137	MIAMI-DADE

100239	EDWARD WHITE HOSPITAL	SAINT PETERSBURG	FL	33713	PINELLAS
100267	ENGLEWOOD COMMUNITY HOSPITAL	ENGLEWOOD	FL	34223	SARASOTA
100236	FAWCETT MEMORIAL HOSPITAL	PORT CHARLOTTE	FL	33952	CHARLOTTE
101312	FISHERMEN'S HOSPITAL	MARATHON	FL	33050	MONROE

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



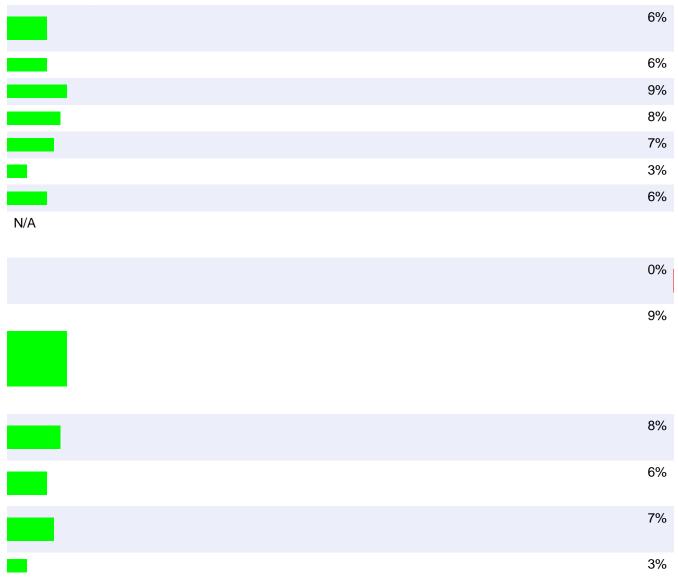
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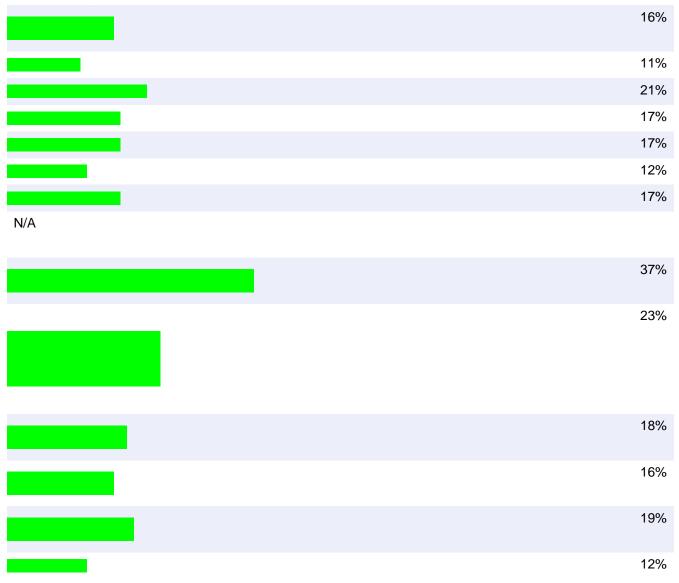
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



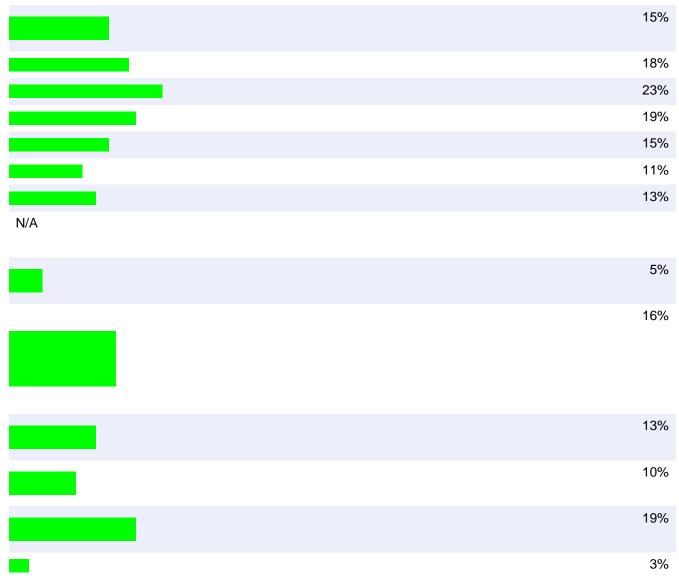
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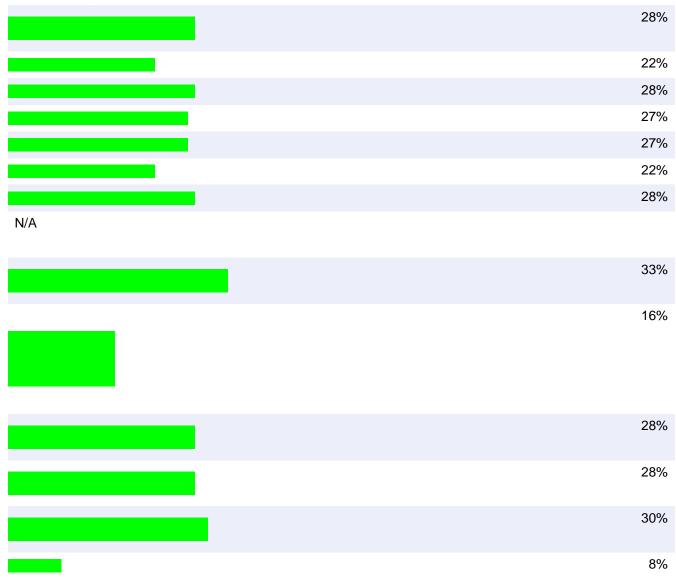
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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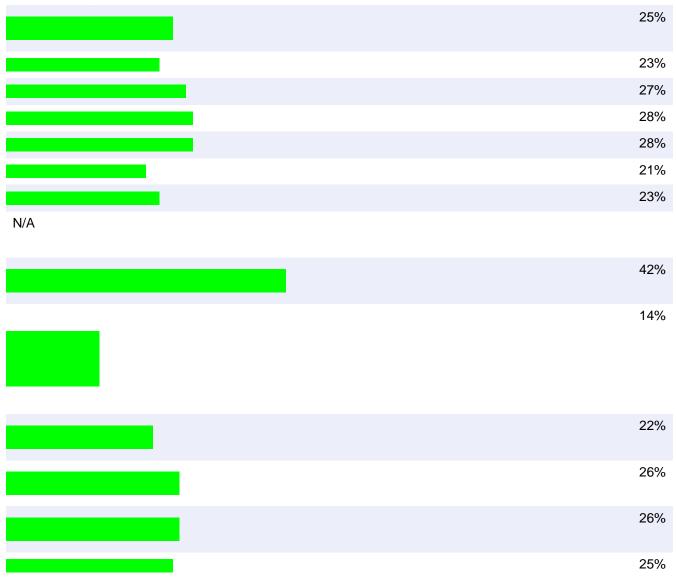
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

	9%
	12%
	10%
	11%
	15%
	7%
	8%
N/A	
	5%
	21%
	9%
	7%
	11%
	4%

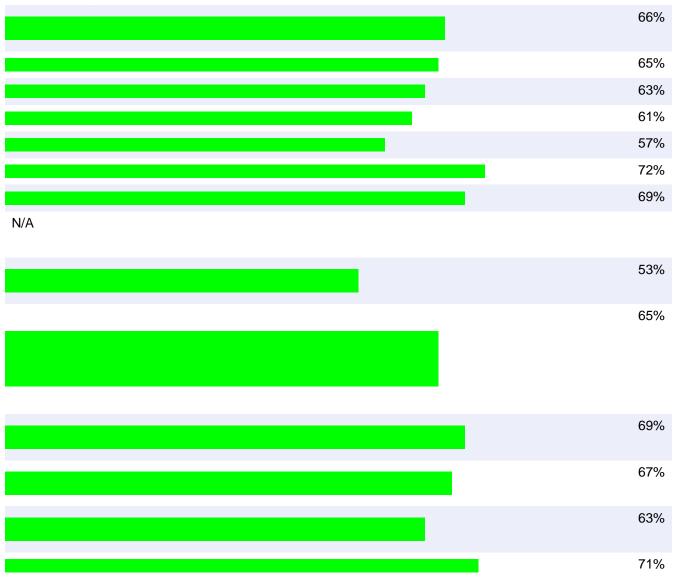
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



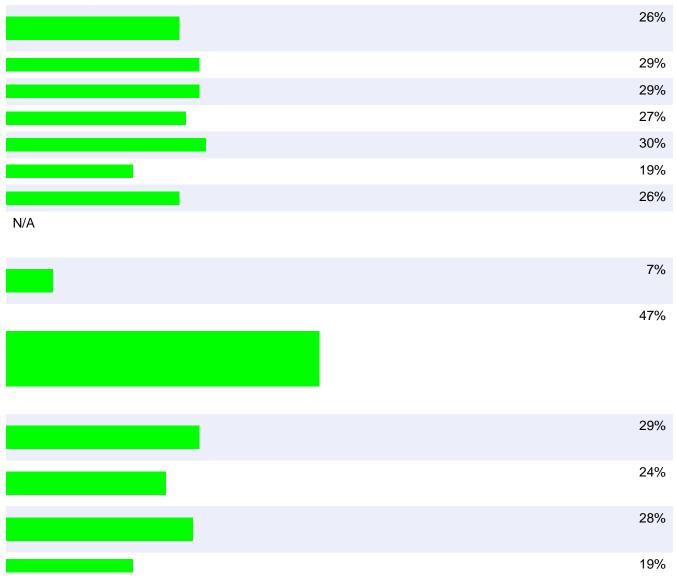
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

(·······)	
	17%
	12%
	20%
	19%
	19%
	15%
	21%
N/A	
	27%
	17%
	19%
	22%
	21%
	16%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

(
	14%
	9%
	11%
	17%
	16%
	5%
	10%
N/A	
	3%
	14%
	14%
	13%
	16%
	5%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

(··-· ··· ·)	
	20%
	16%
	25%
	26%
	25%
	19%
	20%
N/A	
	8%
	28%
	17%
	19%
	24%
	17%

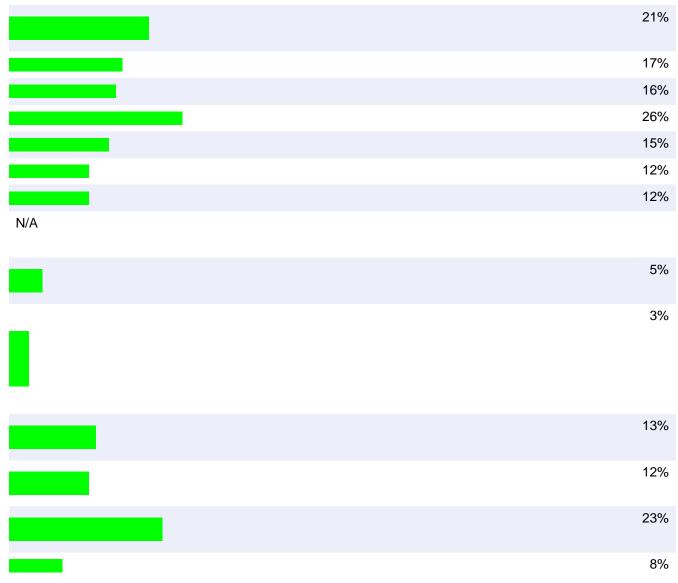
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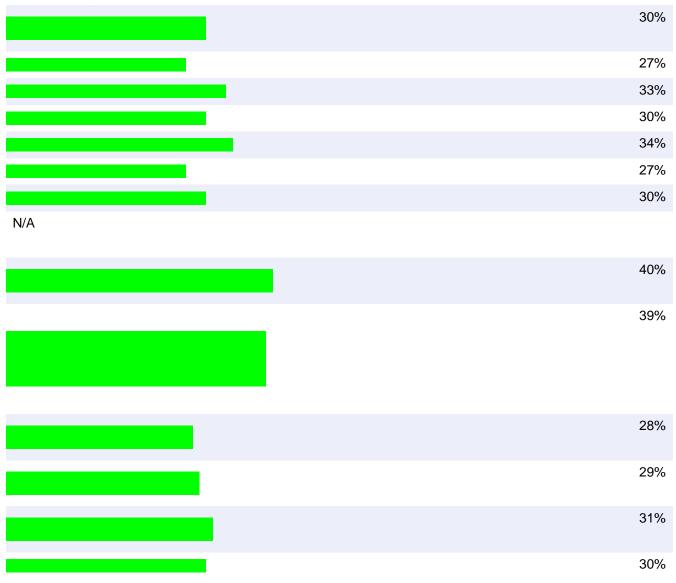
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



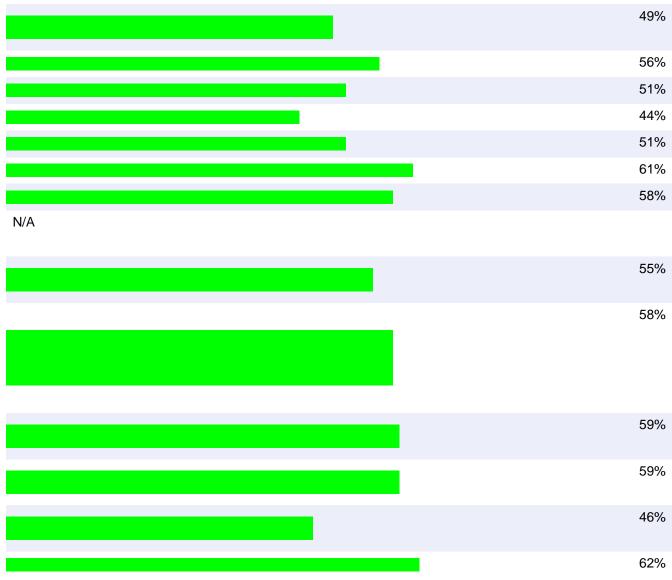
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

(···-··-)	
	18%
	26%
	26%
	25%
	28%
	22%
	16%
N/A	
	13%
	27%
	19%
	17%
	16%
	19%

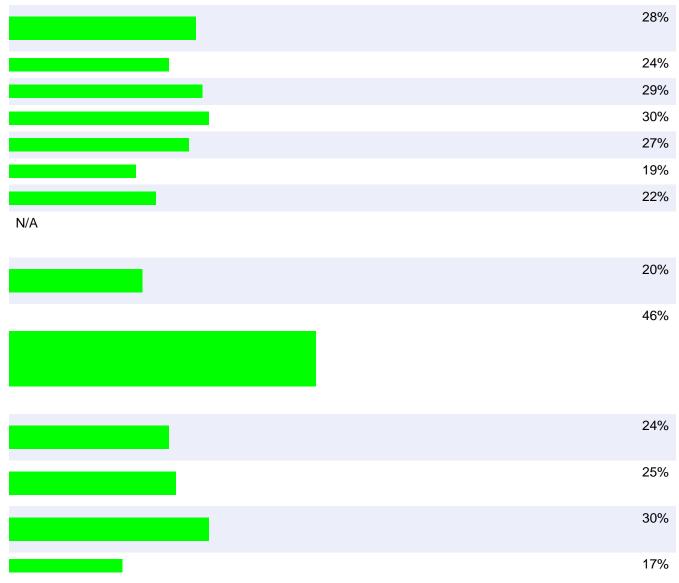
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

	11%
	15%
	16%
	14%
	17%
	6%
	8%
N/A	
	4%
	13%
	10%
	10%
	12%
	7%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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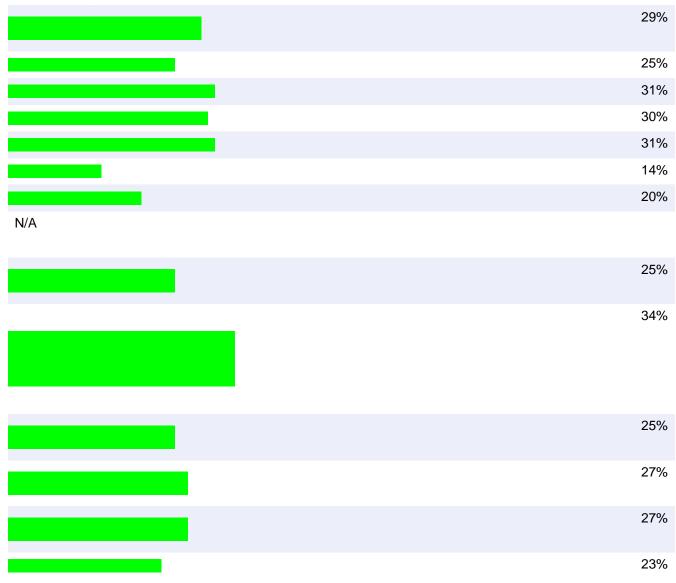
Page 90 of 384 05/31/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

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			8%
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			2%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

300 or more	
300 or more	
300 or more	
300 or more	
Between 100 and 299	
300 or more	
300 or more	
N/A	
Between 100 and 299	
Fewer than 100	
300 or more	
300 or more	
300 or more	
Between 100 and 299	

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Dated of Garvey of Fationio Floopital Experiences (Floriding)	
	28%
	29%
	23%
	38%
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	35%
N/A	Survey results are not available for this reporting period
	34%
	13% Fewer than 100 Patients completed the HCAHPS survey. Use these rates with caution, as the number of surveys may be too low to reliably assess hospital performance
	28%
	34%
	36%
	39%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

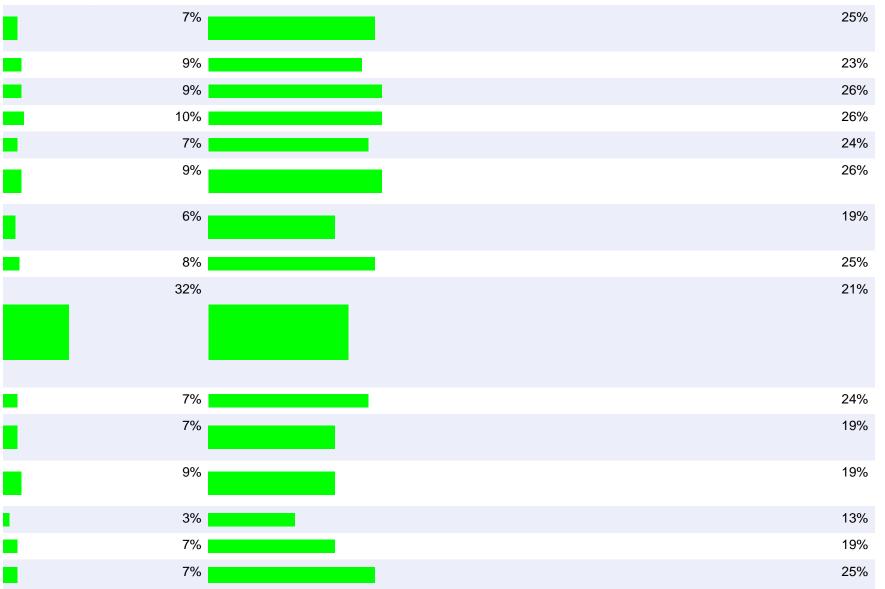
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

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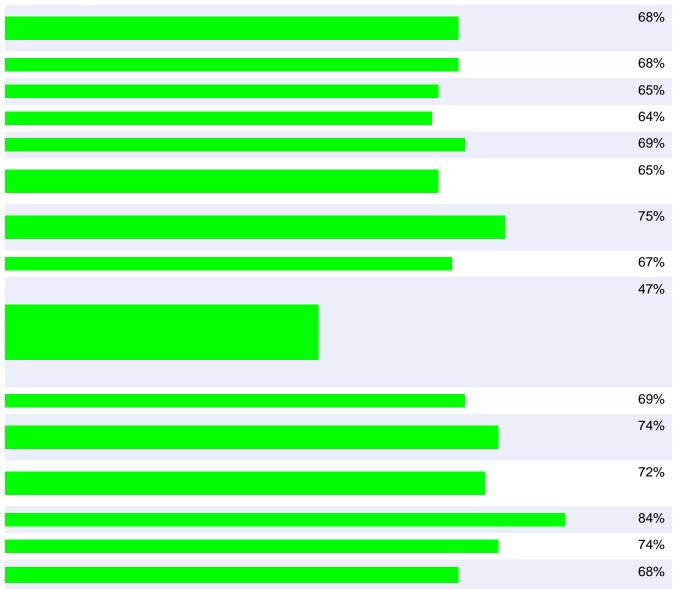
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

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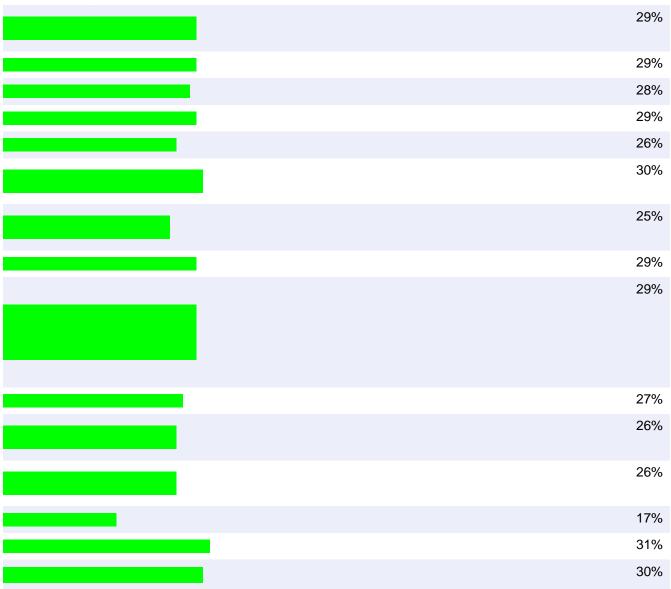
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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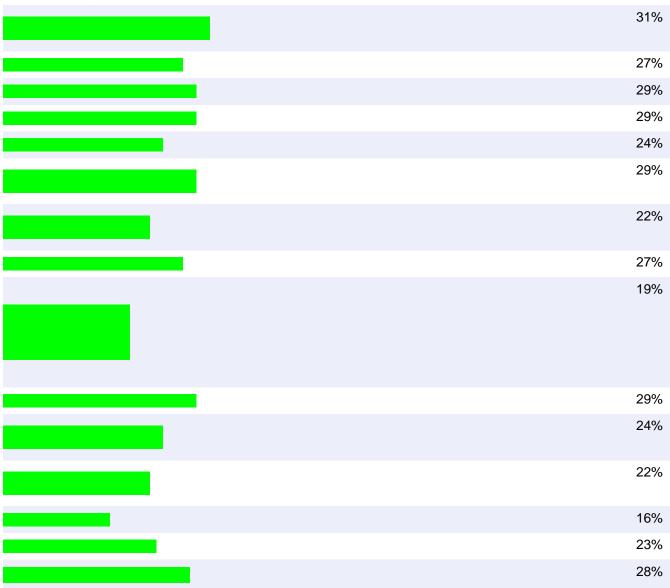
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



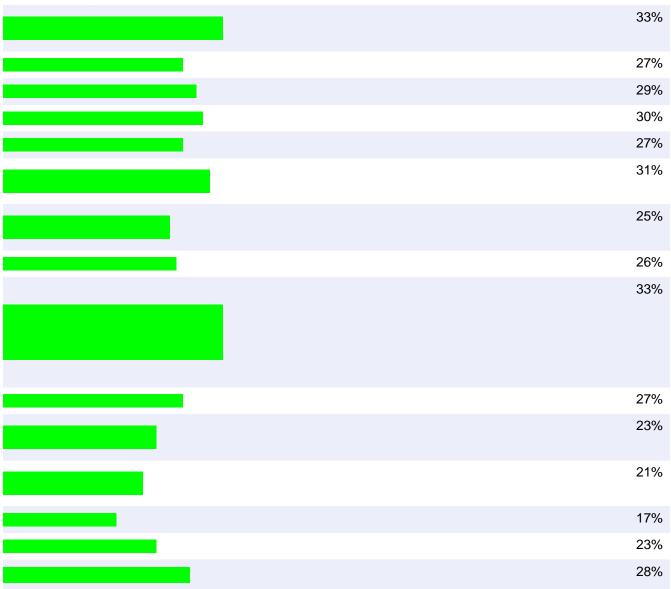
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

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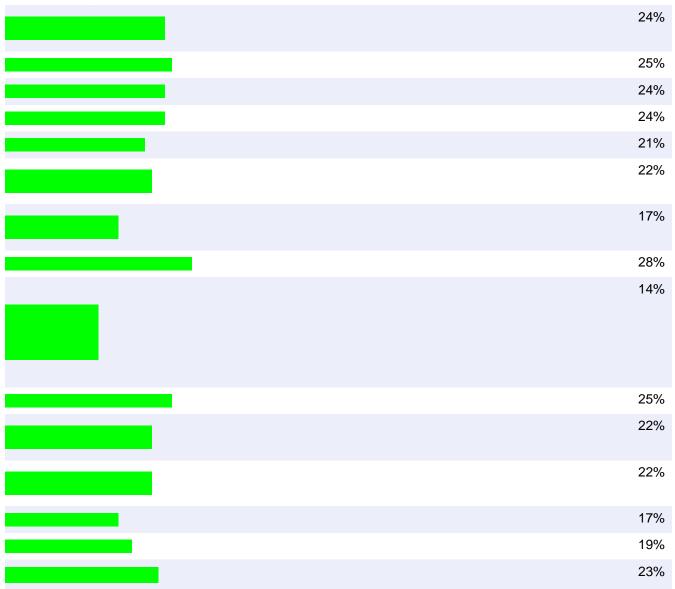
Page 111 of 384 05/31/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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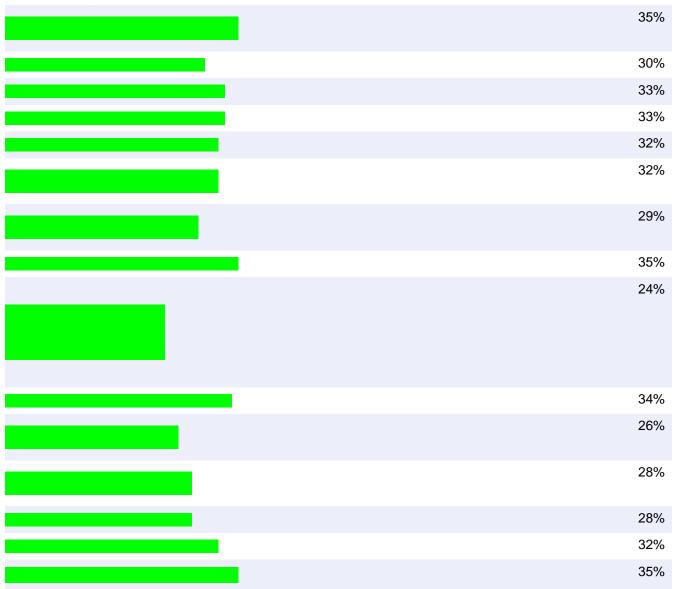
Page 114 of 384 05/31/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

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	16%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

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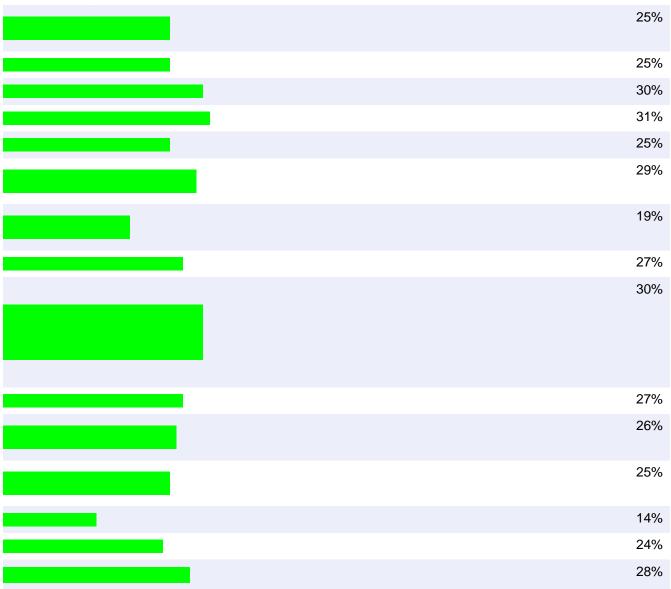
Page 119 of 384 05/31/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

300 or more
300 or more
Fewer than 100
300 or more

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

based of Survey of Fatients Trospital Experiences (TICALIFS)		
	33%	
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	13%	Fewer than 100 Patients completed the HCAHPS survey. Use these rates with caution, as the number of surveys may be too low to reliably assess hospital performance
	26%	
	33%	
	32%	
	41%	
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	34%	

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

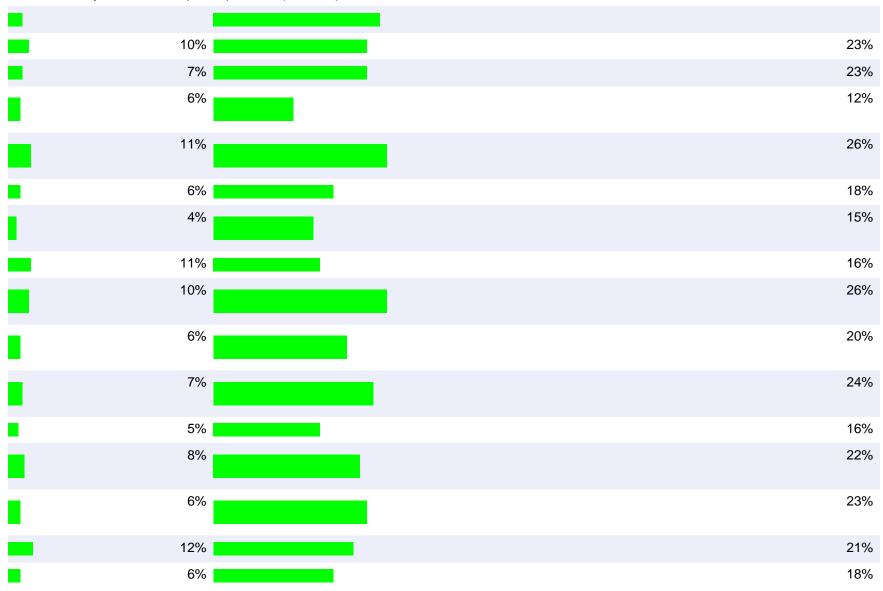
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Based on Survey of Patie	ents' Hospital Experiences (HCAHPS)				
	MEM HEALTH SYSTEM				
100017	HALIFAX HEALTH MEDICAL CENTER	DAYTONA BEACH	FL	32114	VOLUSIA
100030	HEALTH CENTRAL	OCOEE	FL	34761	ORANGE
100081	HEALTHMARK REGIONAL MEDICAL CENTER	DEFUNIAK SPRINGS	FL	32435	WALTON
100137	HEART OF FLORIDA REGIONAL MEDICAL CENTER	DAVENPORT	FL	33837	POLK
100055	HELEN ELLIS MEMORIAL HOSPITAL	TARPON SPRINGS	FL	34689	PINELLAS
101309	HENDRY REGIONAL MEDICAL CENTER	CLEWISTON	FL	33440	HENDRY
100053	HIALEAH HOSPITAL	HIALEAH	FL	33013	MIAMI-DADE
100049	HIGHLANDS REGIONAL MEDICAL CENTER	SEBRING	FL	33870	HIGHLANDS
100019	HOLMES REGIONAL MEDICAL CENTER	MELBOURNE	FL	32901	BREVARD
100073	HOLY CROSS HOSPITAL INC	FORT LAUDERDALE	FL	33308	BROWARD
100125	HOMESTEAD HOSPITAL	HOMESTEAD	FL	33033	MIAMI-DADE
100200	IMPERIAL POINT MEDICAL CENTER	FORT LAUDERDALE	FL	33308	BROWARD
100105	INDIAN RIVER MEDICAL CENTER	VERO BEACH	FL	32960	INDIAN RIVER
100022	JACKSON HEALTH SYSTEM	MIAMI	FL	33136	MIAMI-DADE
100142	JACKSON HOSPITAL	MARIANNA	FL	32446	JACKSON

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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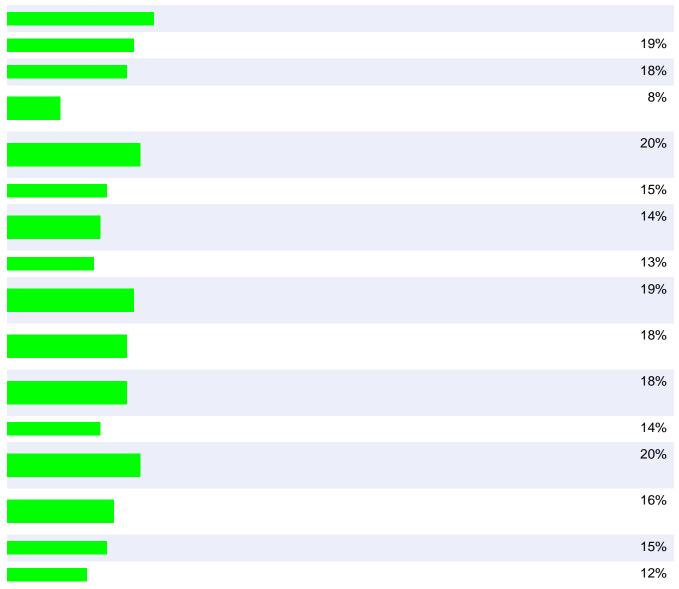
Page 131 of 384 05/31/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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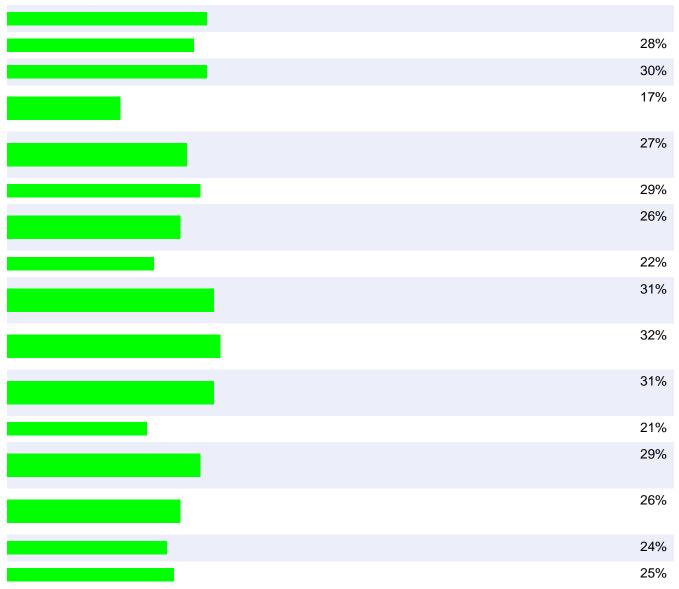
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



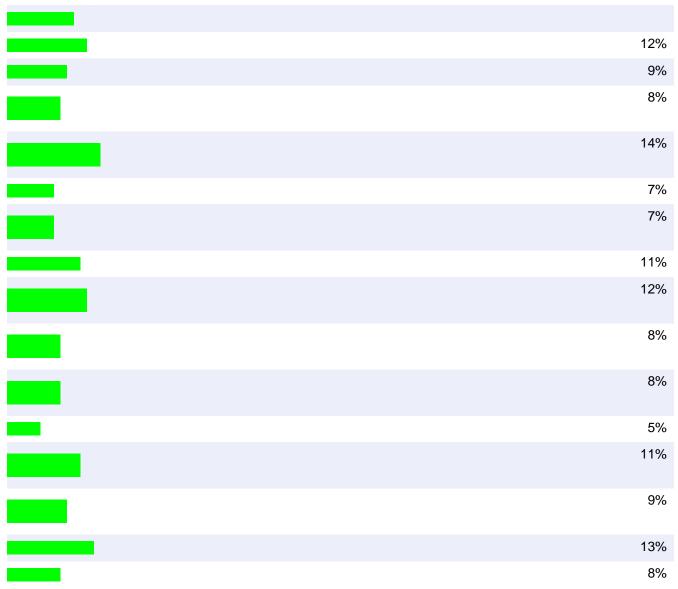
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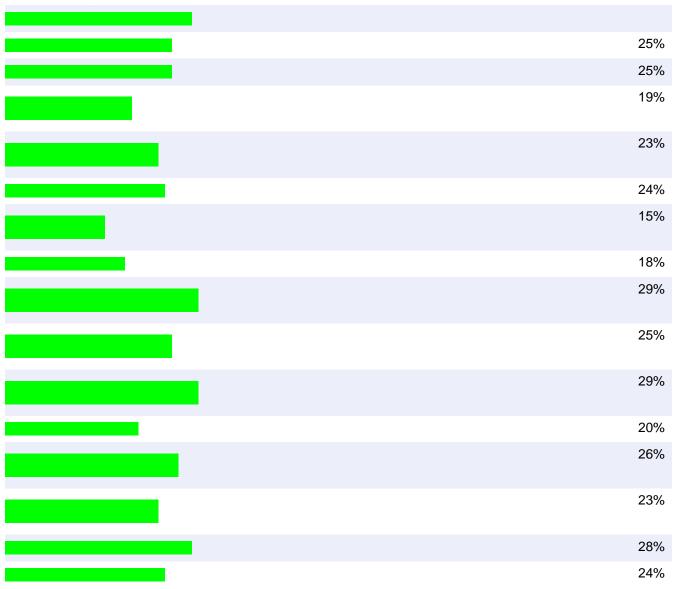
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



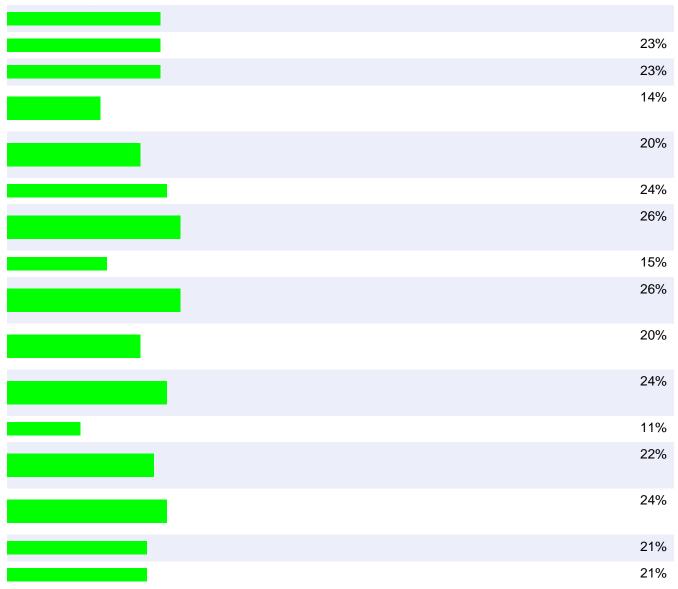
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



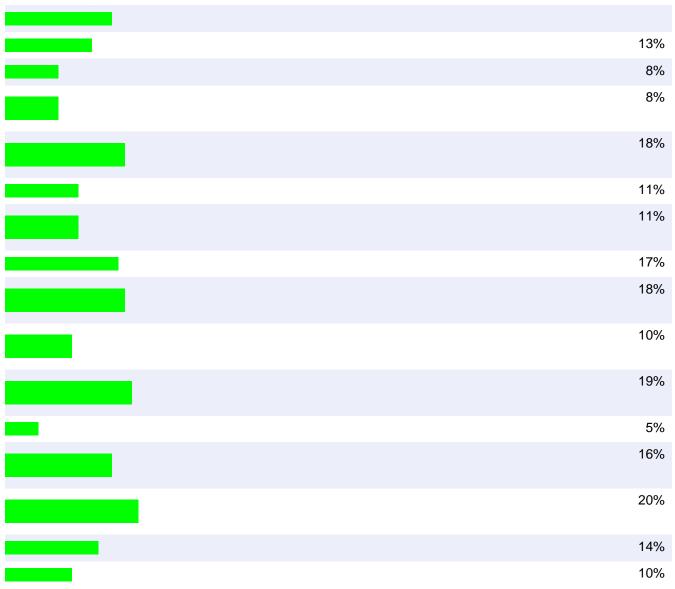
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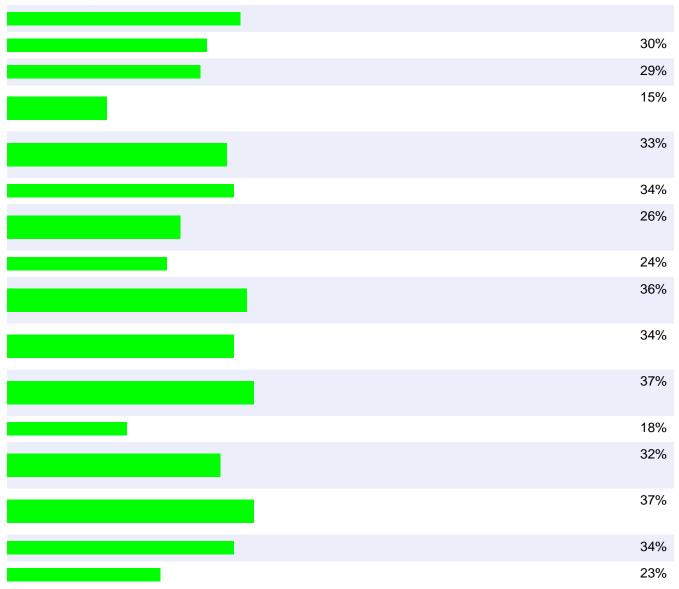
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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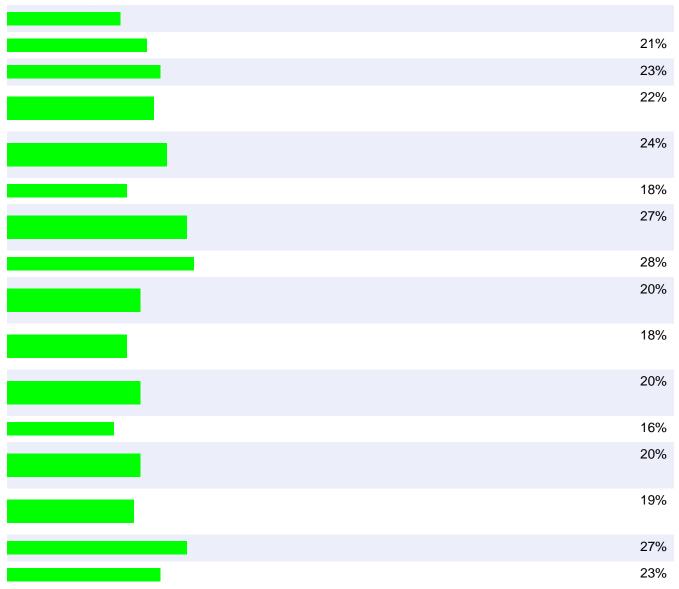
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



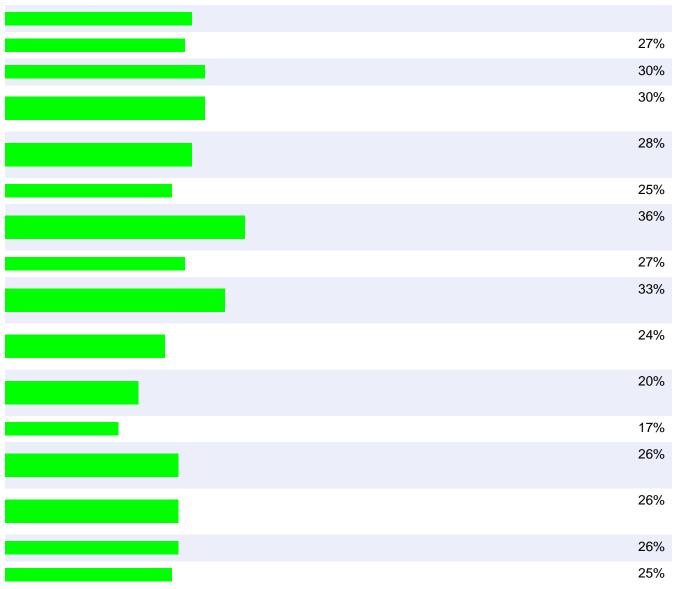
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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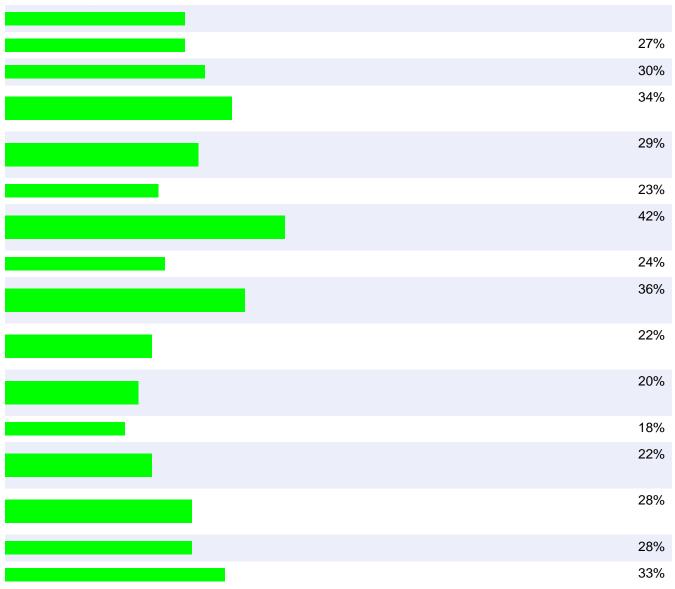
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

300 or more
300 or more
Between 100 and 299
300 or more
300 or more
Between 100 and 299
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

based on early of rational respital Exponenties (Fe/Fill C)		
	29%	
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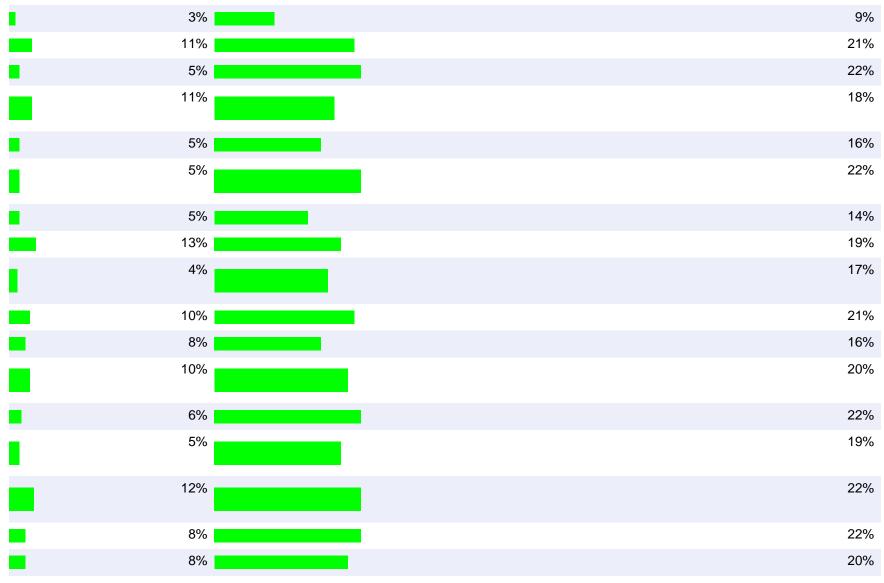
Page 160 of 384 05/31/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

,	,				
100048	JAY HOSPITAL	JAY	FL	32565	SANTA ROSA
100080	JFK MEDICAL CENTER	ATLANTIS	FL	33462	PALM BEACH
100253	JUPITER MEDICAL CENTER	JUPITER	FL	33458	PALM BEACH
100209	KENDALL REGIONAL MEDICAL CENTER	MIAMI	FL	33175	MIAMI-DADE
100156	LAKE CITY MEDICAL CENTER	LAKE CITY	FL	32055	COLUMBIA
100157	LAKELAND REGIONAL MEDICAL CENTER	LAKELAND	FL	33805	POLK
100130	LAKESIDE MEDICAL CENTER	BELLE GLADE	FL	33430	PALM BEACH
100099	LAKE WALES MEDICAL CENTER	LAKE WALES	FL	33853	POLK
100299	LAKEWOOD RANCH MEDICAL CENTER	BRADENTON	FL	34202	MANATEE
100248	LARGO MEDICAL CENTER	LARGO	FL	33770	PINELLAS
100181	LARKIN COMMUNITY HOSPITAL	SOUTH MIAMI	FL	33143	MIAMI-DADE
100246	LAWNWOOD REGIONAL MEDICAL CENTER & HEART INSTITUTE	FORT PIERCE	FL	34950	SAINT LUCIE
100012	LEE MEMORIAL HOSPITAL	FORT MYERS	FL	33901	LEE
100084	LEESBURG REGIONAL MEDICAL CENTER	LEESBURG	FL	34748	LAKE
100107	LEHIGH REGIONAL MEDICAL CENTER	LEHIGH ACRES	FL	33936	LEE
100150	LOWER KEYS MEDICAL CENTER	KEY WEST	FL	33040	MONROE
100035	MANATEE MEMORIAL HOSPITAL	BRADENTON	FL	34208	MANATEE

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

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				189	3%
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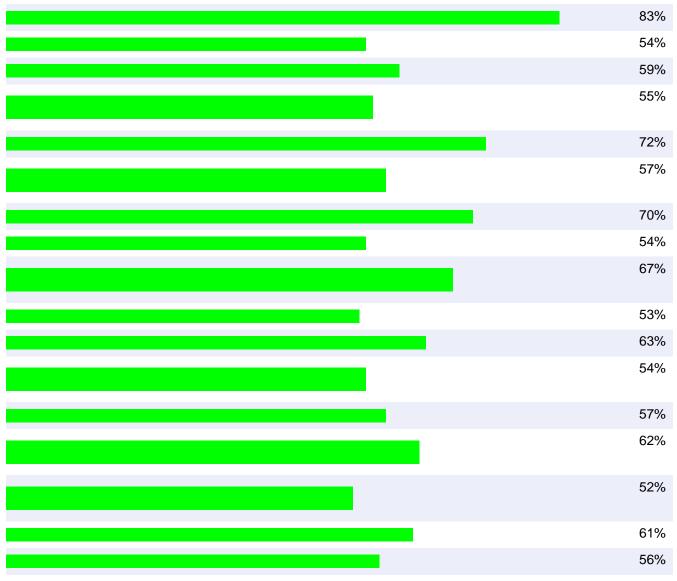
Page 167 of 384 05/31/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Page 170 of 384 05/31/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

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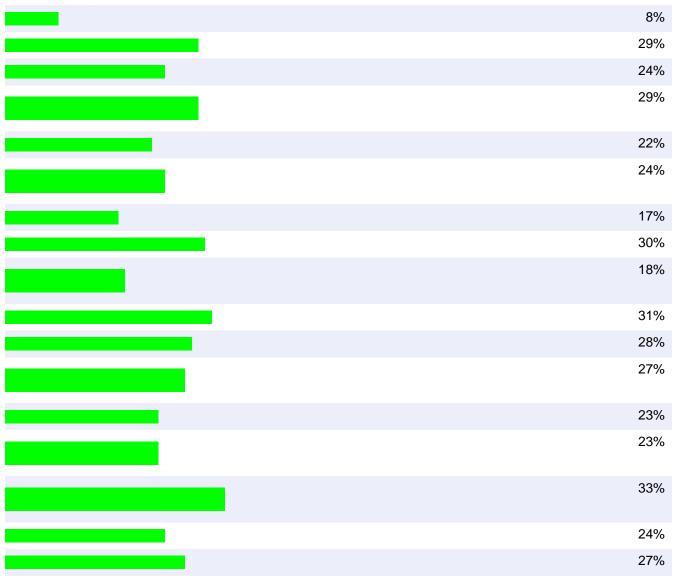
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Page 176 of 384 05/31/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

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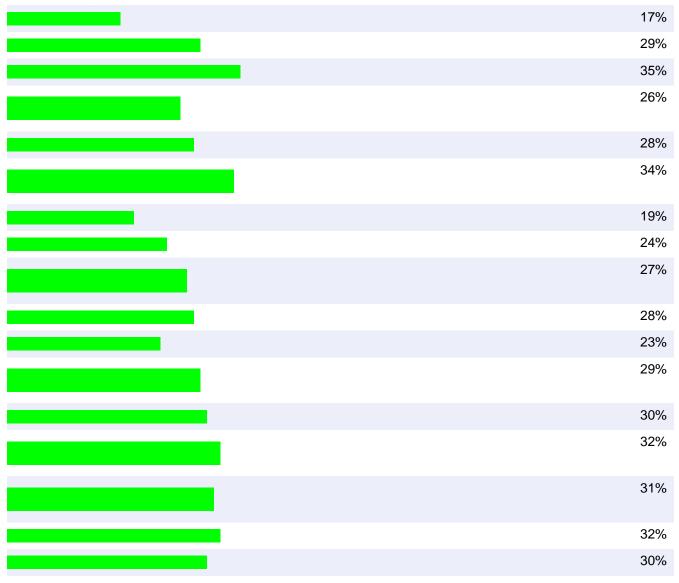
Page 178 of 384 05/31/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Page 183 of 384 05/31/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Page 186 of 384 05/31/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Between 100 and 299
300 or more
Between 100 and 299
300 or more
300 or more
300 or more
Between 100 and 299
300 or more

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

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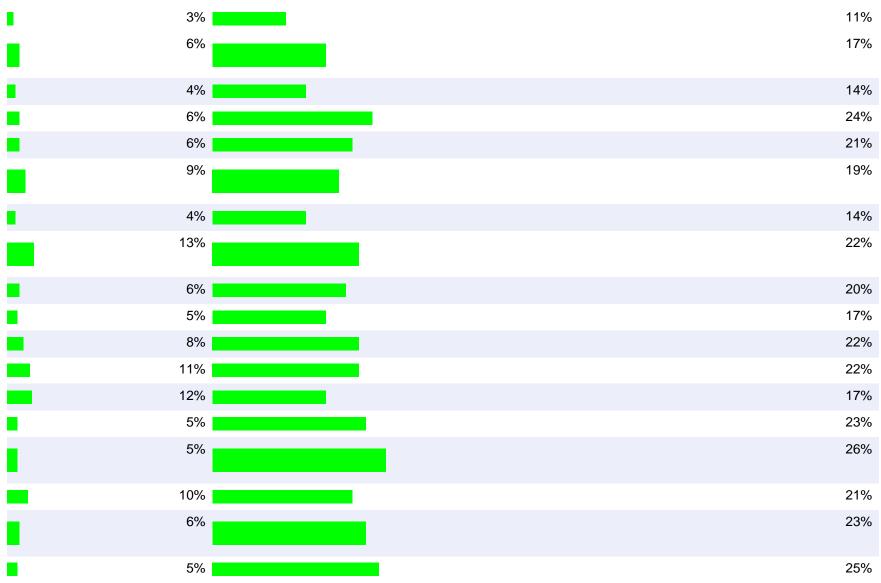
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

101313	MARINERS HOSPITAL	TAVERNIER	FL	33070	MONROE
100044	MARTIN MEMORIAL MEDICAL CENTER	STUART	FL	34995	MARTIN
100151	MAYO CLINIC	JACKSONVILLE	FL	32224	DUVAL
100265	MEASE COUNTRYSIDE HOSPITAL	SAFETY HARBOR	FL	34695	PINELLAS
100043	MEASE HOSPITAL DUNEDIN	DUNEDIN	FL	34698	PINELLAS
100179	MEMORIAL HOSPITAL JACKSONVILLE	JACKSONVILLE	FL	32216	DUVAL
100285	MEMORIAL HOSPITAL MIRAMAR	MIRAMAR	FL	33029	BROWARD
100206	MEMORIAL HOSPITAL OF TAMPA	TAMPA	FL	33609	HILLSBOROU GH
100230	MEMORIAL HOSPITAL PEMBROKE	PEMBROKE PINES	FL	33024	BROWARD
100281	MEMORIAL HOSPITAL WEST	PEMBROKE PINES	FL	33028	BROWARD
100038	MEMORIAL REGIONAL HOSPITAL	HOLLYWOOD	FL	33021	BROWARD
100061	MERCY HOSPITAL INC	MIAMI	FL	33133	MIAMI-DADE
100076	METROPOLITAN HOSPITAL OF MIAMI	MIAMI	FL	33126	MIAMI-DADE
100127	MORTON PLANT HOSPITAL	CLEARWATER	FL	33756	PINELLAS
100063	MORTON PLANT NORTH BAY HOSPITAL	NEW PORT RICHEY	FL	34652	PASCO
100034	MOUNT SINAI MEDICAL CENTER	MIAMI BEACH	FL	33140	MIAMI-DADE
100062	MUNROE REGIONAL MEDICAL CENTER	OCALA	FL	34474	MARION
100018	NAPLES COMMUNITY HOSPITAL	NAPLES	FL	34102	COLLIER

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



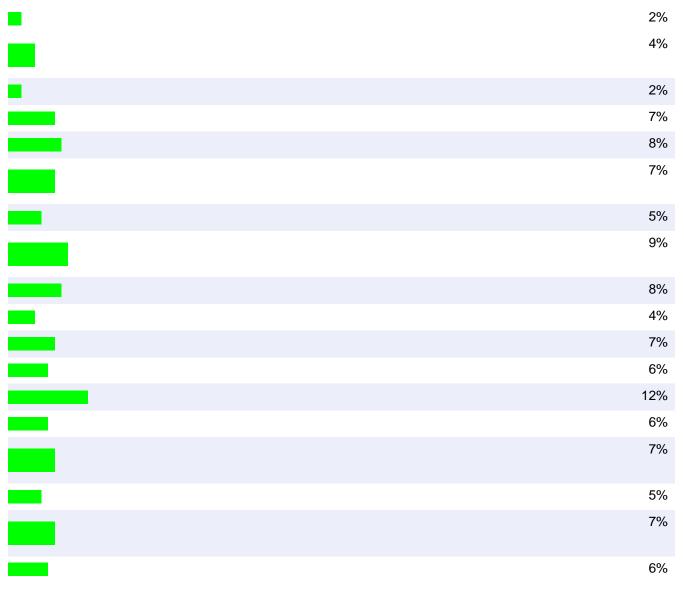
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

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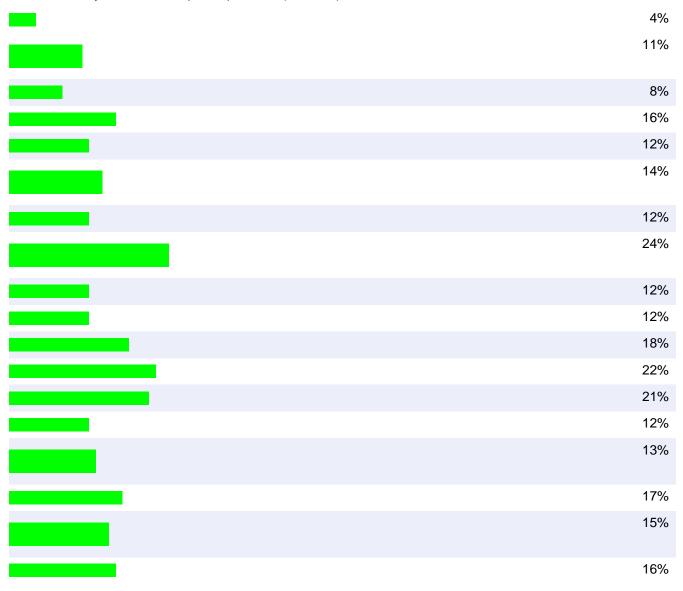
Page 197 of 384 05/31/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



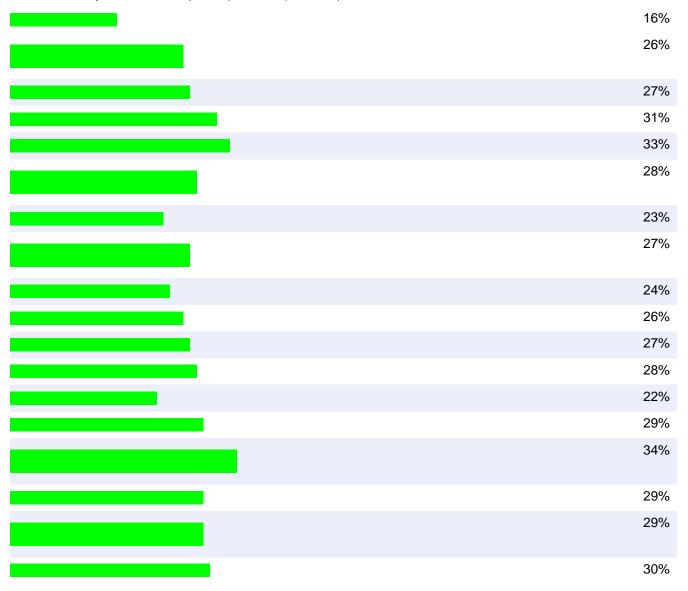
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



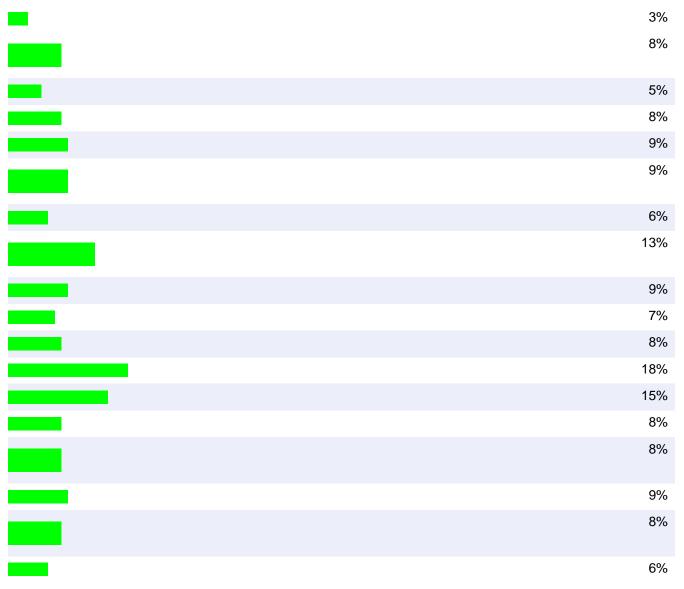
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



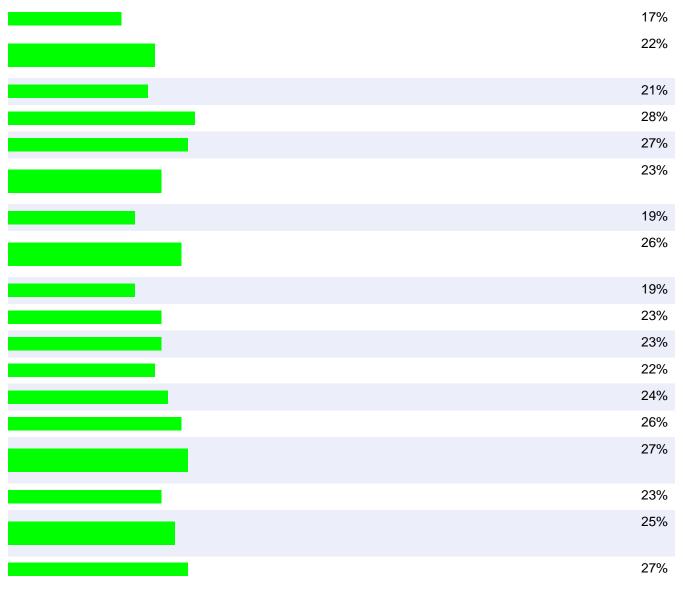
Page 201 of 384 05/31/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



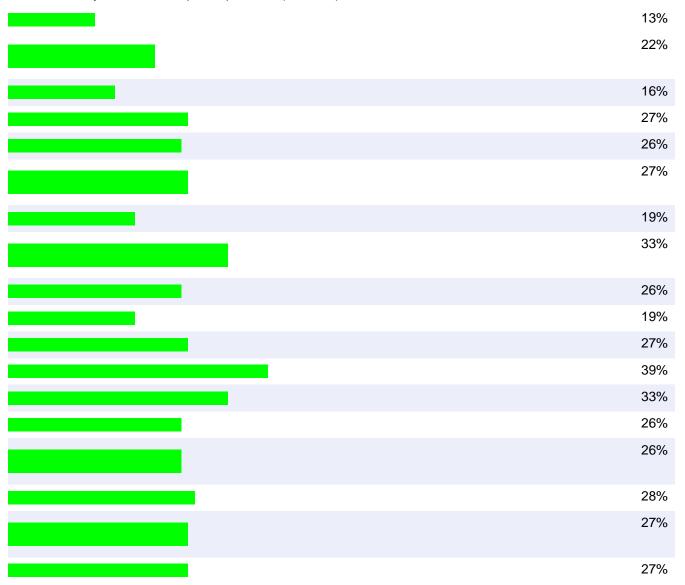
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

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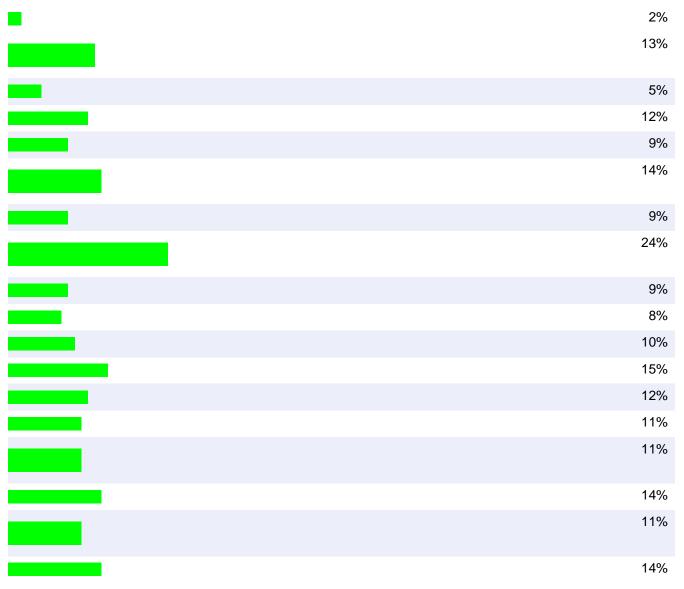
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



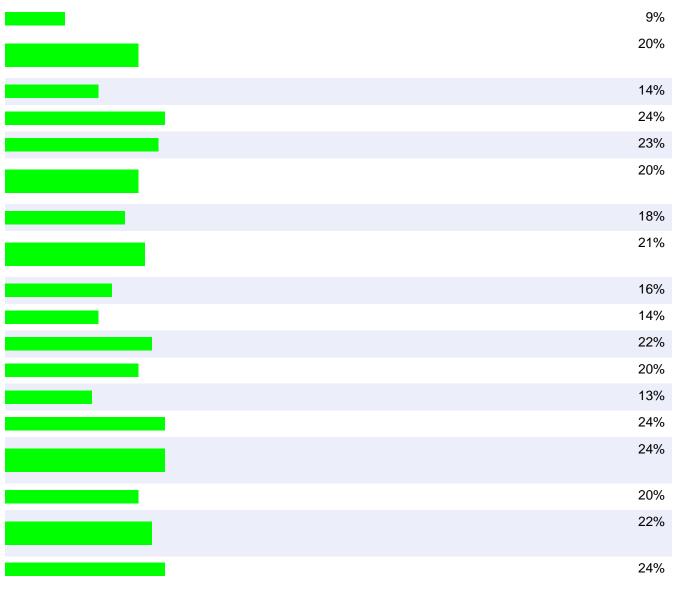
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



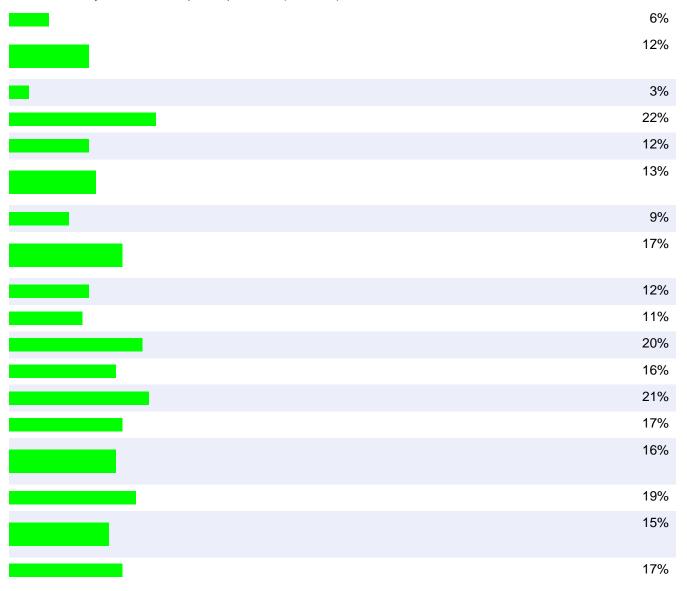
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



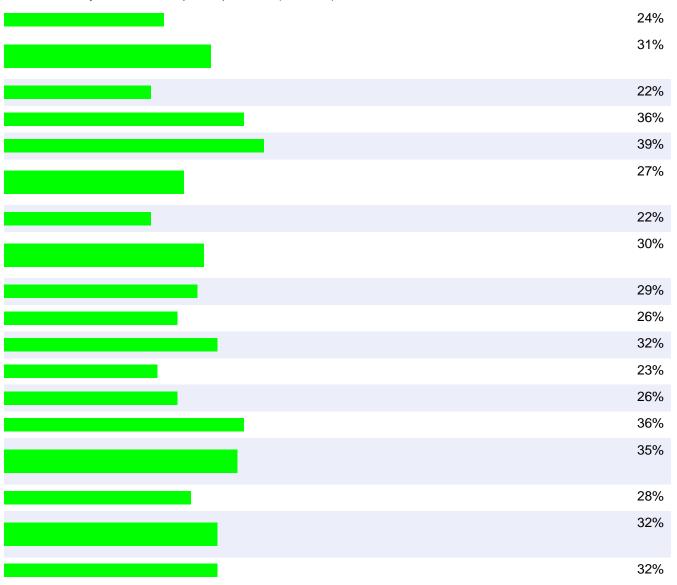
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



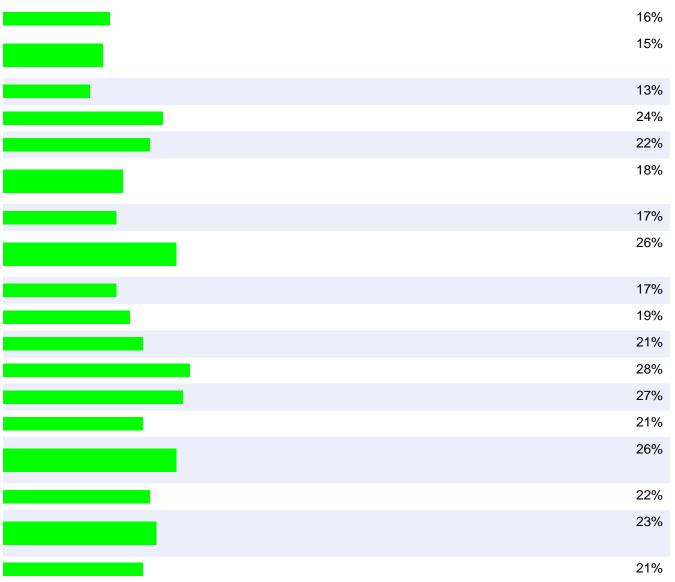
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



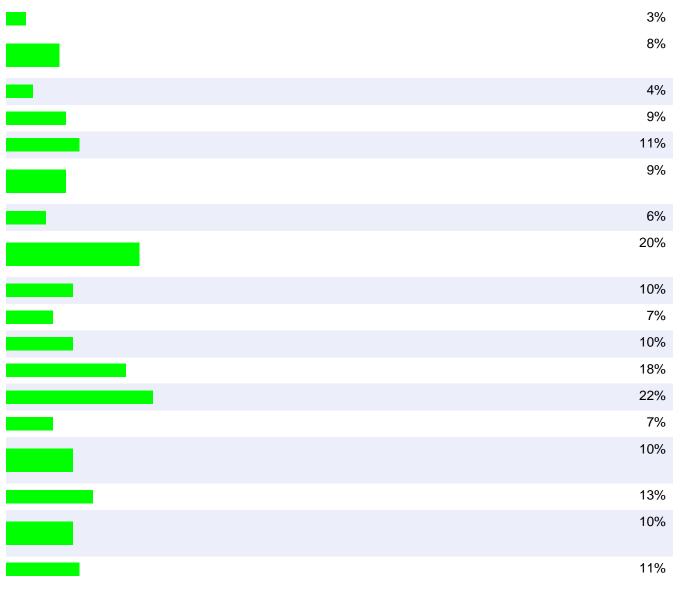
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



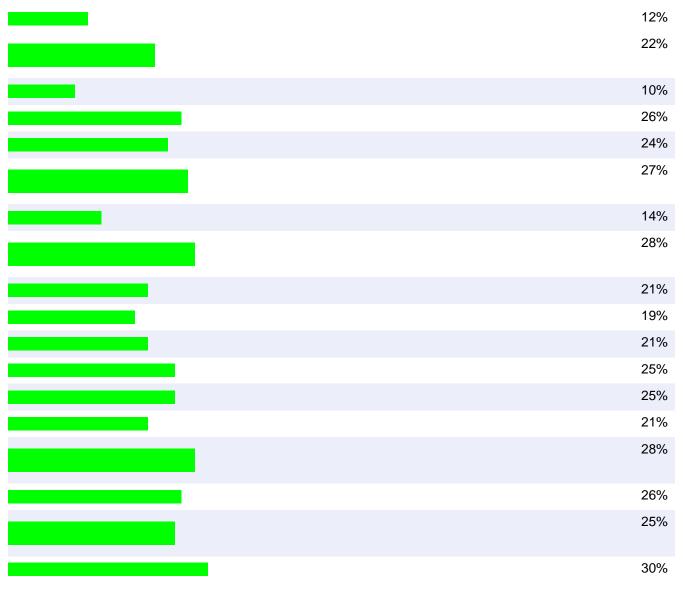
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



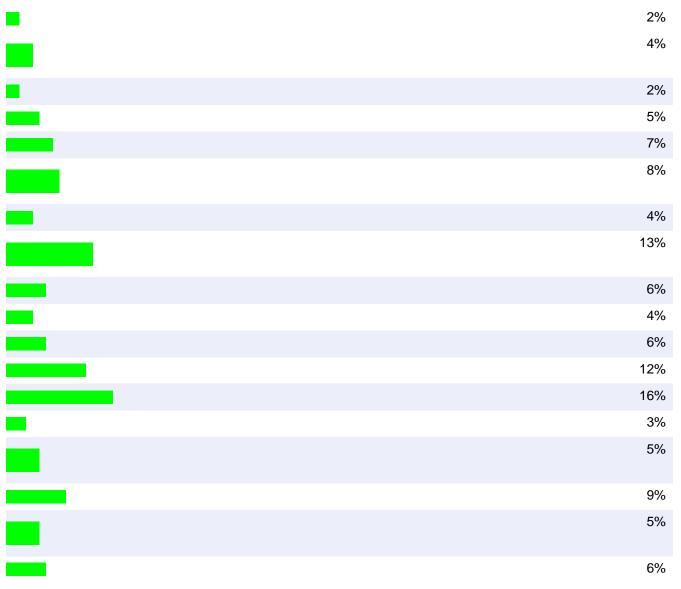
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



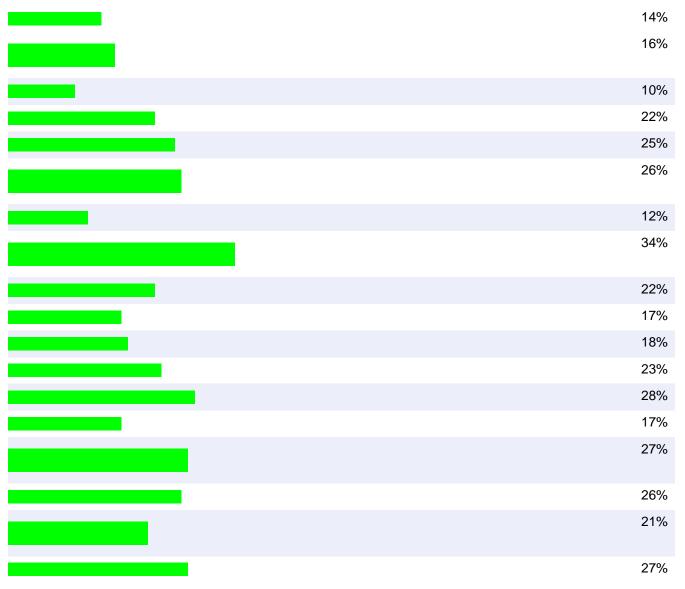
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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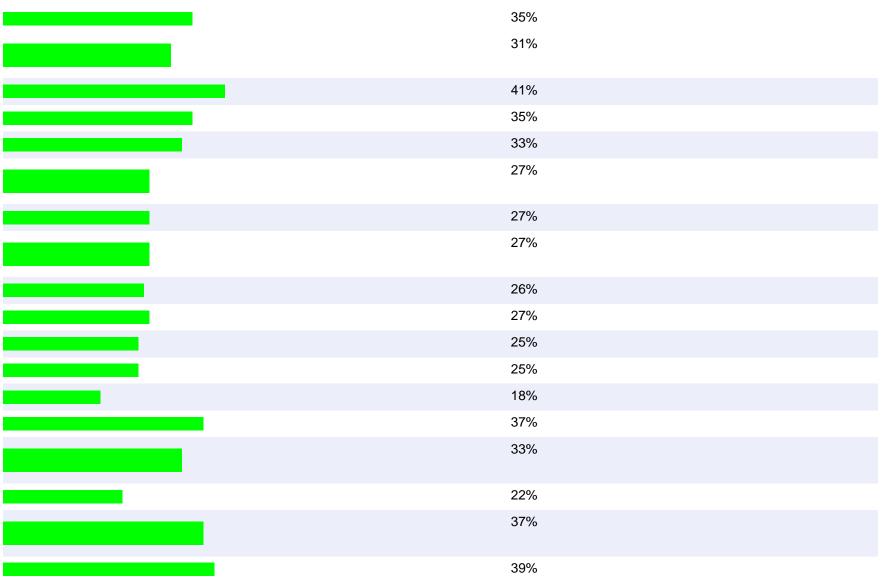
Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

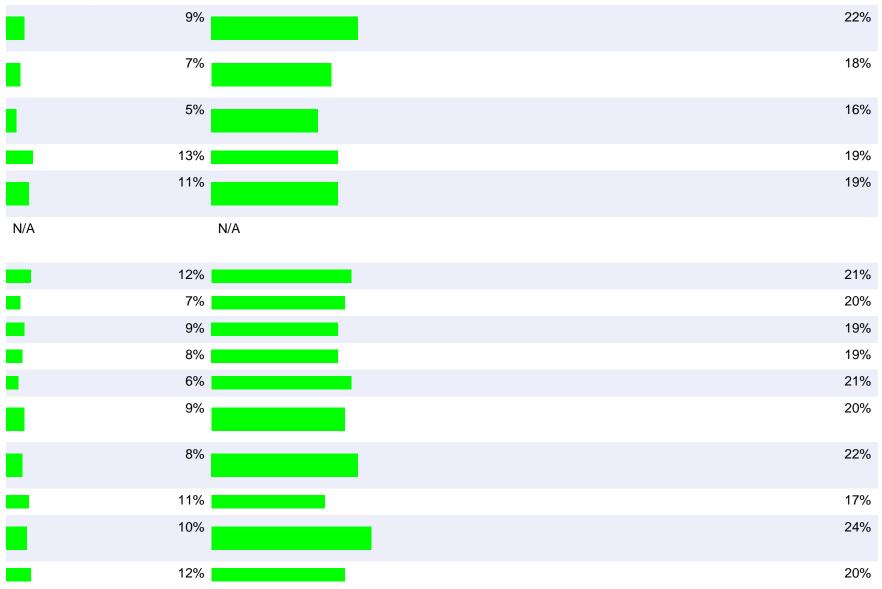
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

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100086	NORTH BROWARD MEDICAL CENTER	POMPANO BEACH	FL	33064	BROWARD
100204	NORTH FLORIDA REGIONAL MEDICAL CENTER	GAINESVILLE	FL	32605	ALACHUA
100122	NORTH OKALOOSA MEDICAL CENTER	CRESTVIEW	FL	32539	OKALOOSA
100029	NORTH SHORE MEDICAL CENTER	MIAMI	FL	33150	MIAMI-DADE
100238	NORTHSIDE HOSPITAL	SAINT PETERSBURG	FL	33709	PINELLAS
101308	NORTHWEST FLORIDA COMMUNITY HOSPITAL	CHIPLEY	FL	32428	WASHINGTO N
100189	NORTHWEST MEDICAL CENTER	MARGATE	FL	33063	BROWARD
100264	OAK HILL HOSPITAL	BROOKSVILLE	FL	34613	HERNANDO
100212	OCALA REGIONAL MEDICAL CENTER	OCALA	FL	34478	MARION
100226	ORANGE PARK MEDICAL CENTER	ORANGE PARK	FL	32073	CLAY
100006	ORLANDO REGIONAL HEALTHCARE	ORLANDO	FL	32806	ORANGE
100110	OSCEOLA REGIONAL MEDICAL CENTER	KISSIMMEE	FL	34741	OSCEOLA
100176	PALM BEACH GARDENS MEDICAL CENTER	PALM BEACH GARDENS	FL	33410	PALM BEACH
100187	PALMETTO GENERAL HOSPITAL	HIALEAH	FL	33016	MIAMI-DADE
100126	PALMS OF PASADENA HOSPITAL	SAINT PETERSBURG	FL	33707	PINELLAS
100050	PALM SPRINGS GENERAL HOSPITAL	HIALEAH	FL	33012	MIAMI-DADE

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



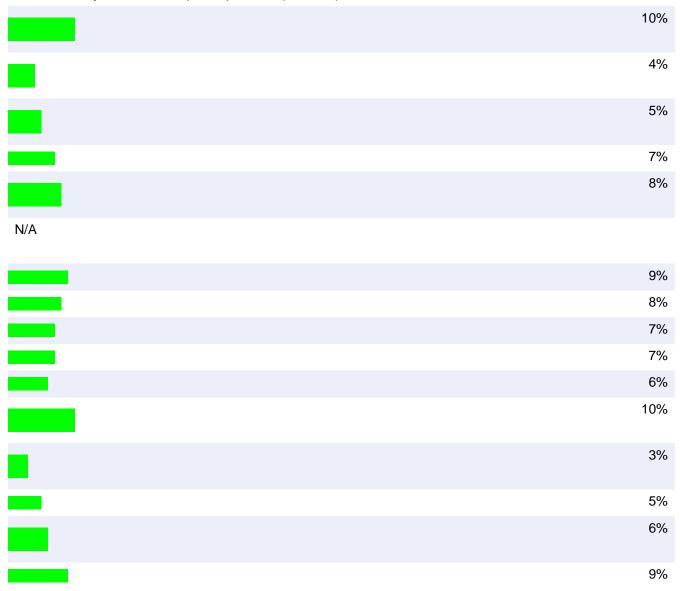
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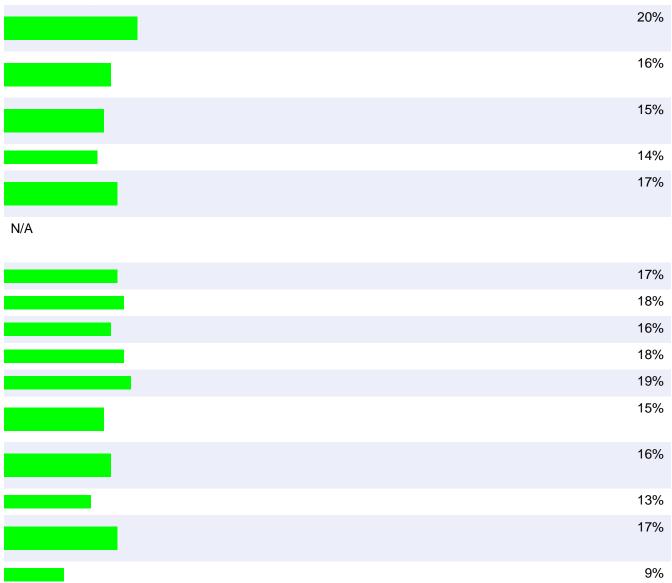
Page 227 of 384 05/31/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



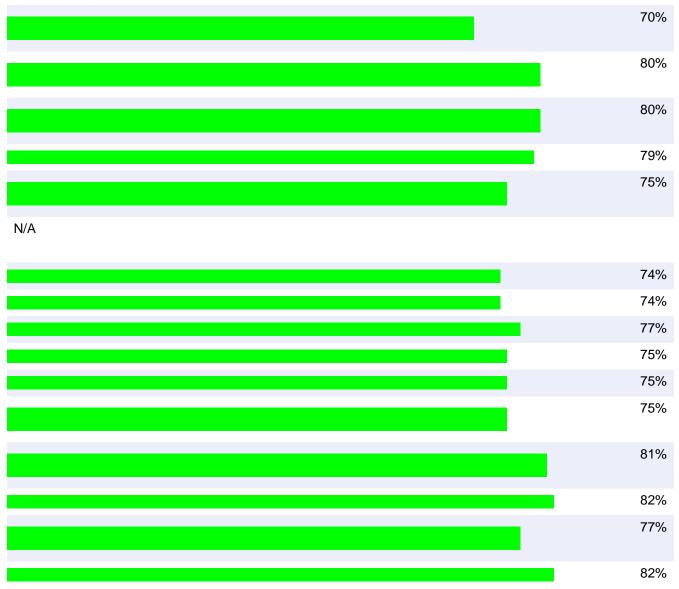
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



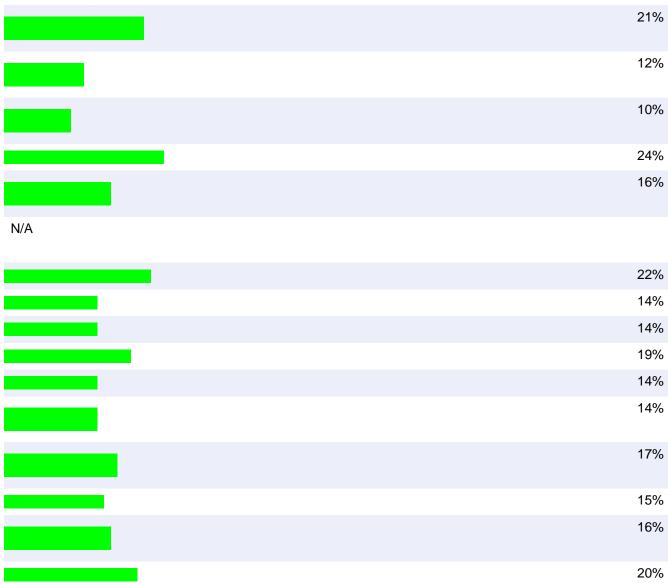
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



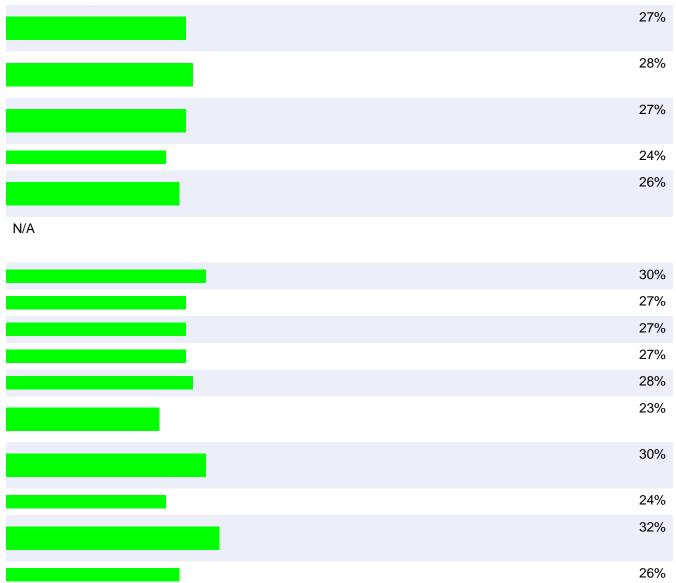
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



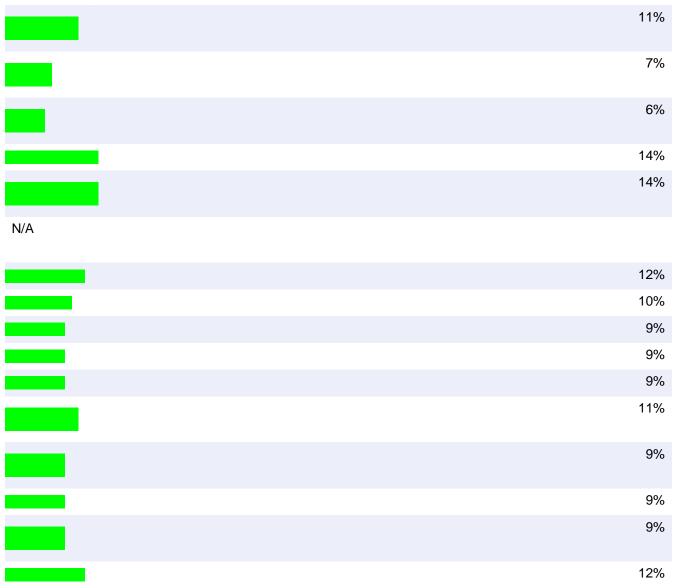
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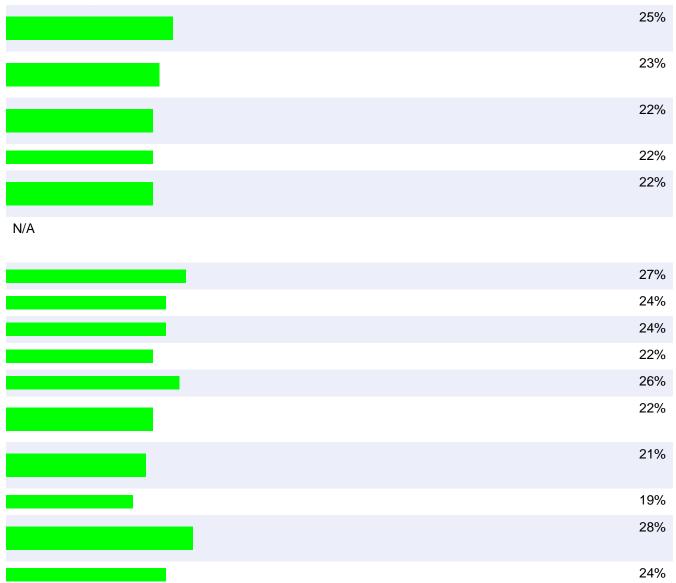
Page 233 of 384 05/31/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



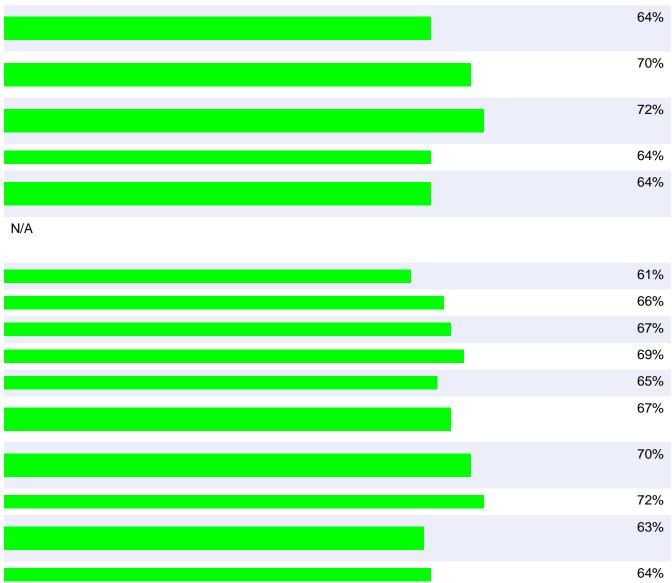
Page 234 of 384 05/31/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



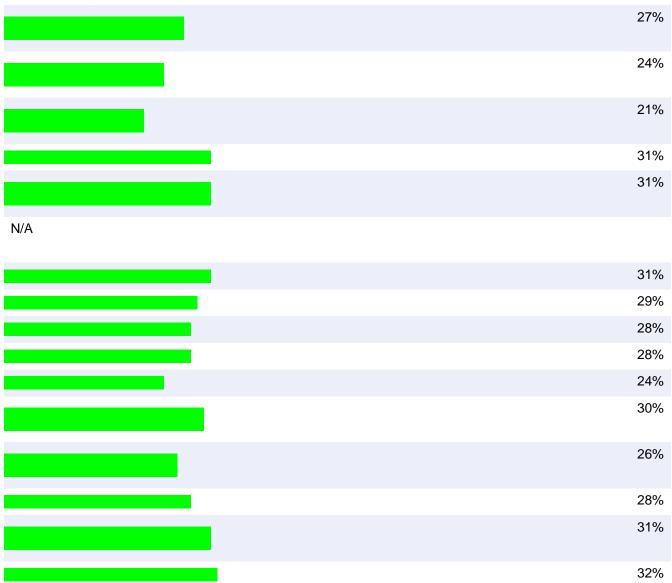
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



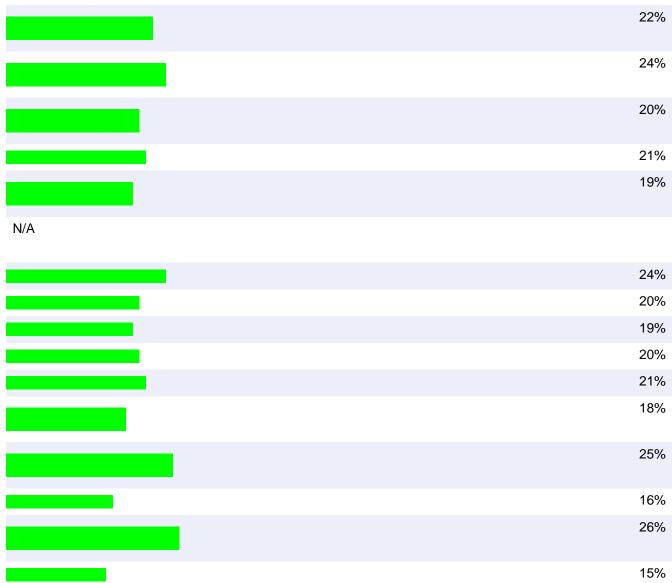
Page 239 of 384 05/31/2011

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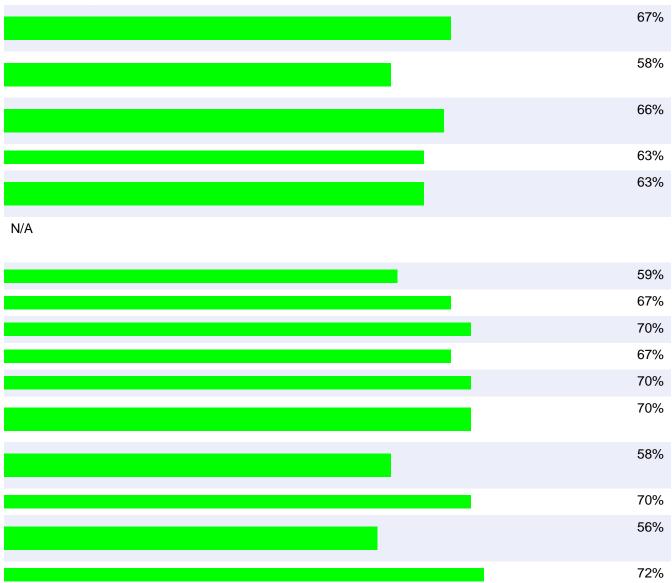
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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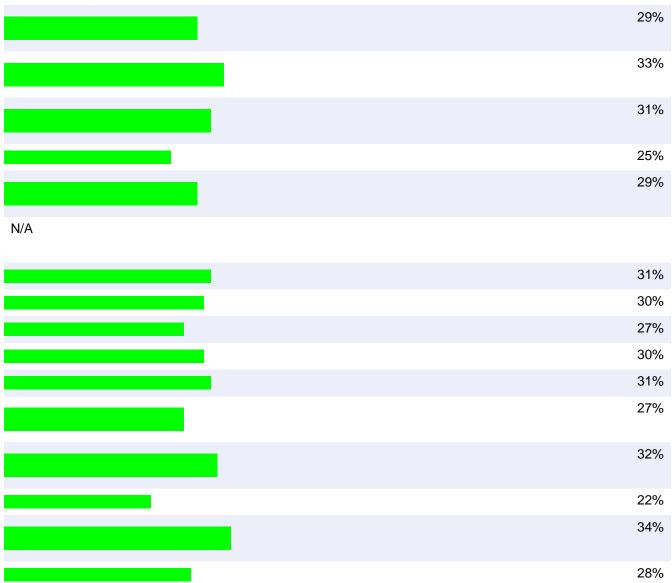
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

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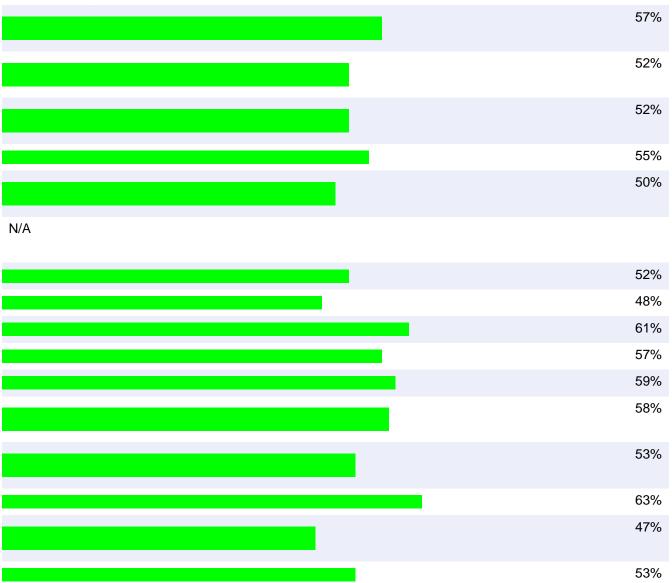
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



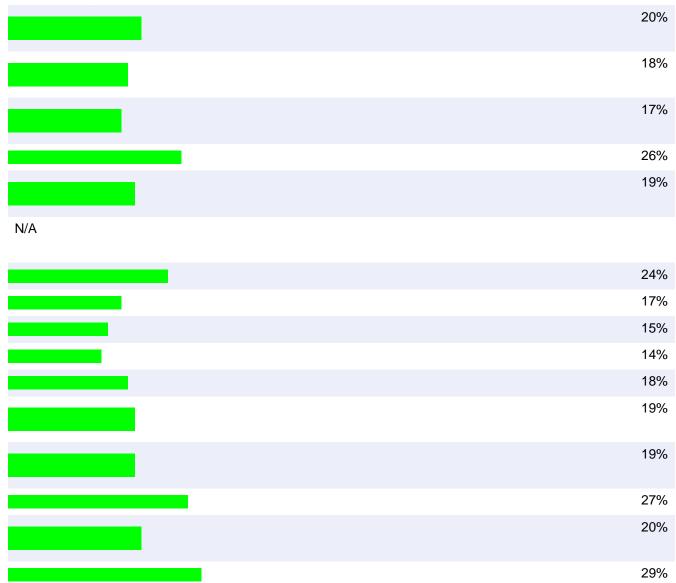
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



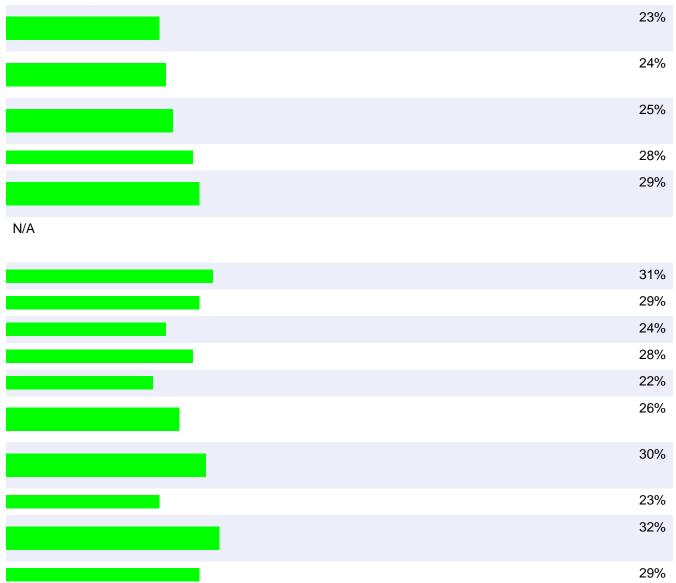
Page 247 of 384 05/31/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

based off Survey of Fatients Trospital Expenences (FICATIFS)	
	13%
	9%
	8%
	17%
	14%
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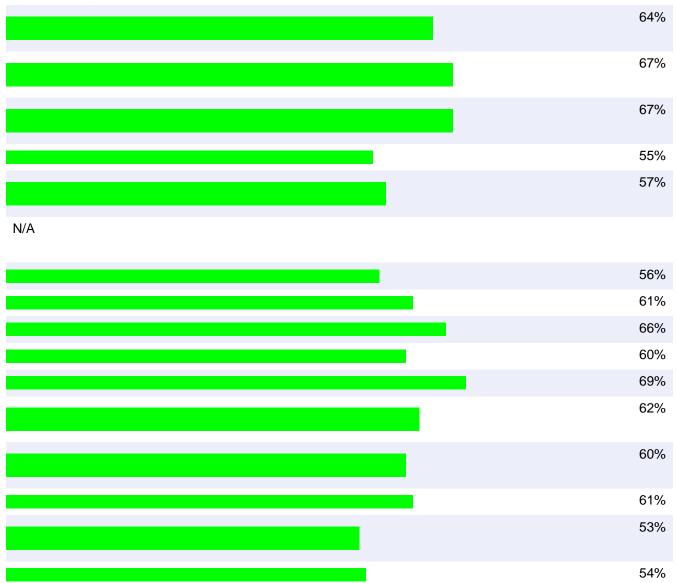
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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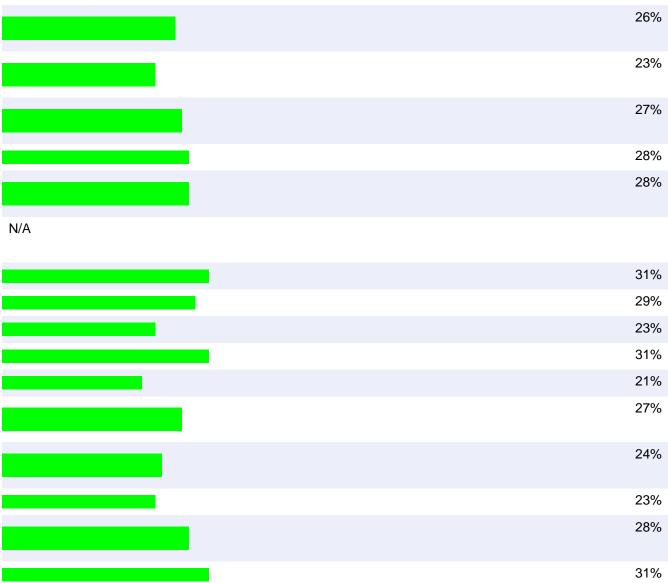
Page 250 of 384 05/31/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

based of Survey of Fatterits Trospital Experiences (FIGALIFS)	
	9%
	4%
	6%
	12%
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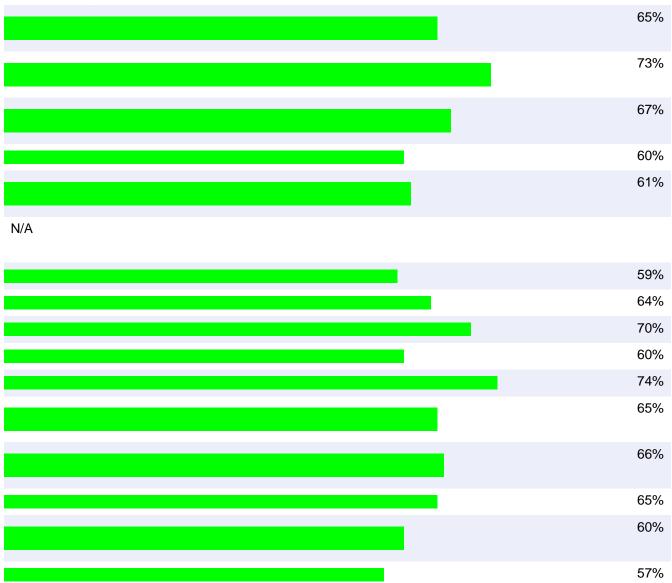
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

•		,	
300 or more			
N/A			
300 or more			

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Based of Galvey of Fationic Frospital Exponences (Forth C)	
	24%
	35%
	27%
	28%
	27%
N/A	Survey results are not available for this reporting period
	29%
	33%
	34%
	27%
	25%
	27%
	33%
	27%
	26%
	18%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

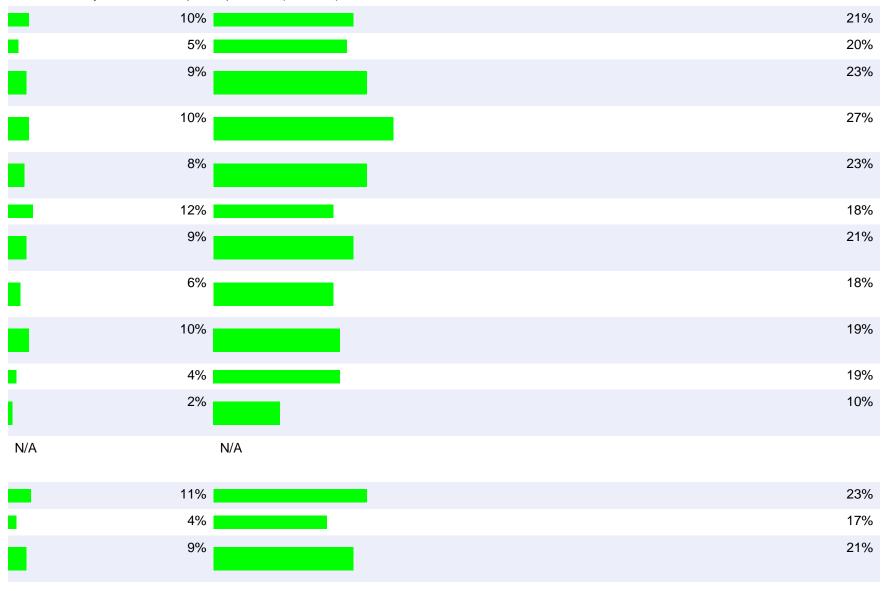
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

	····· · · · · · · · · · · · · · · · ·				
100269	PALMS WEST HOSPITAL	LOXAHATCHEE	FL	33470	PALM BEACH
100028	PARRISH MEDICAL CENTER	TITUSVILLE	FL	32796	BREVARD
100211	PASCO REGIONAL MEDICAL CENTER	DADE CITY	FL	33525	PASCO
100077	PEACE RIVER REGIONAL MEDICAL CENTER	PORT CHARLOTTE	FL	33952	CHARLOTTE
100286	PHYSICIANS REGIONAL MEDICAL CENTER - PINE RIDGE	NAPLES	FL	34119	COLLIER
100167	PLANTATION GENERAL HOSPITAL	PLANTATION	FL	33317	BROWARD
100232	PUTNAM COMMUNITY MEDICAL CENTER	PALATKA	FL	32177	PUTNAM
100252	RAULERSON HOSPITAL	OKEECHOBEE	FL	34972	OKEECHOBE E
100256	REGIONAL MEDICAL CENTER BAYONET POINT	HUDSON	FL	34667	PASCO
100025	SACRED HEART HOSPITAL	PENSACOLA	FL	32504	ESCAMBIA
100292	SACRED HEART HOSPITAL ON THE EMERALD COAST	MIRAMAR BEACH	FL	32550	WALTON
100313	SACRED HEART HOSPITAL ON THE GULF	PORT SAINT JOE	FL	32456	GULF
100124	SANTA ROSA MEDICAL CENTER	MILTON	FL	32570	SANTA ROSA
100087	SARASOTA MEMORIAL HOSPITAL	SARASOTA	FL	34239	SARASOTA
100217	SEBASTIAN RIVER MEDICAL CENTER	SEBASTIAN	FL	32978	INDIAN RIVER

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



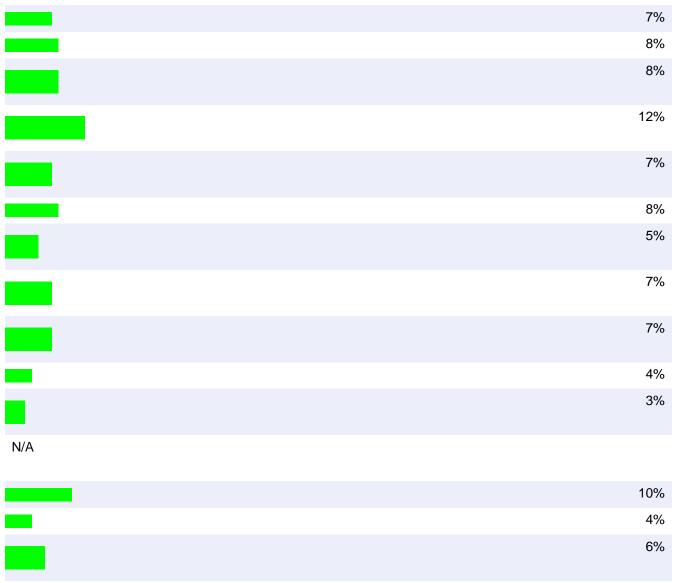
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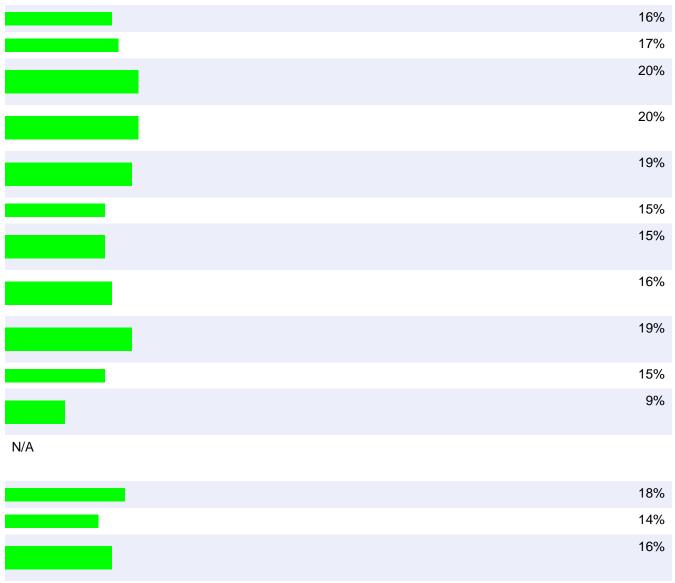
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



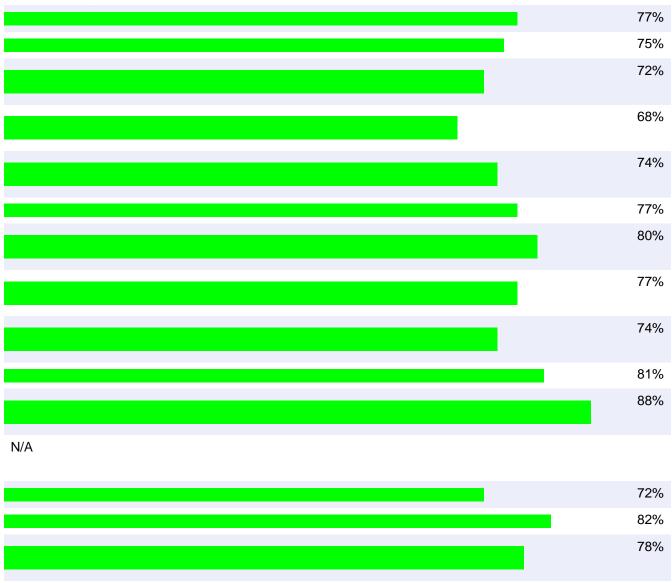
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



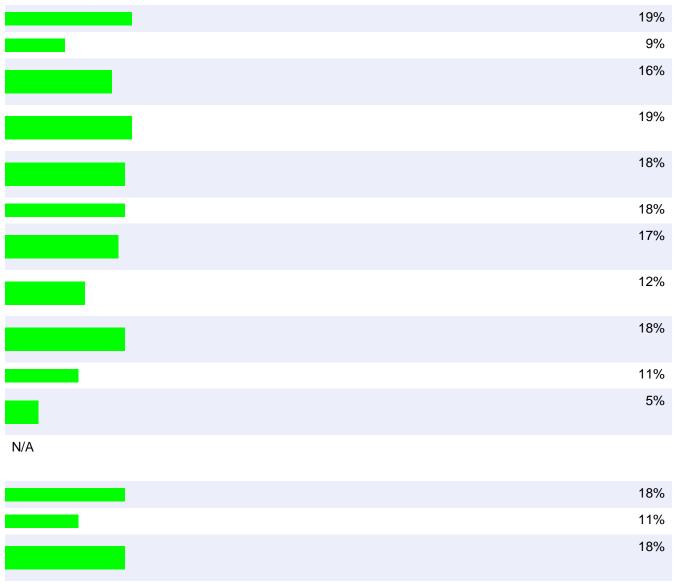
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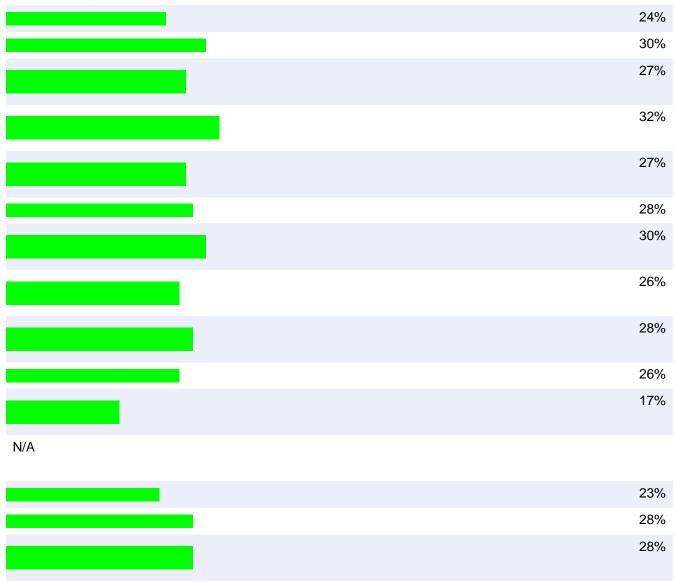
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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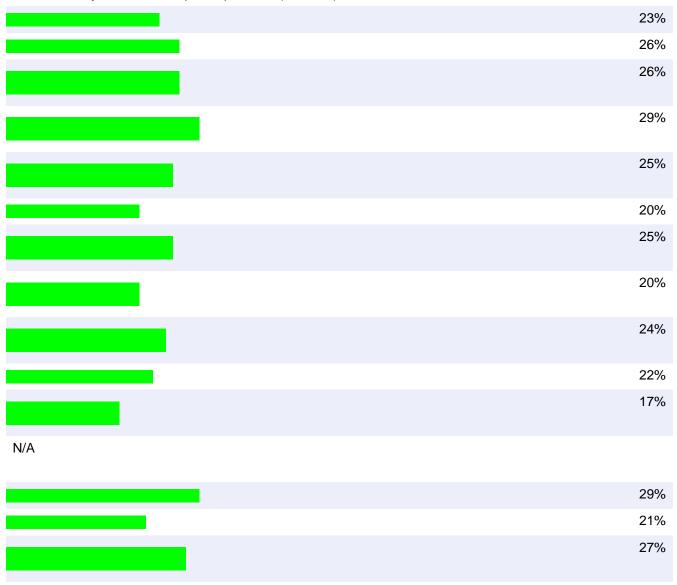
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

	10%
	10%
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	11%
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N/A	
	12%
	6%
	12%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



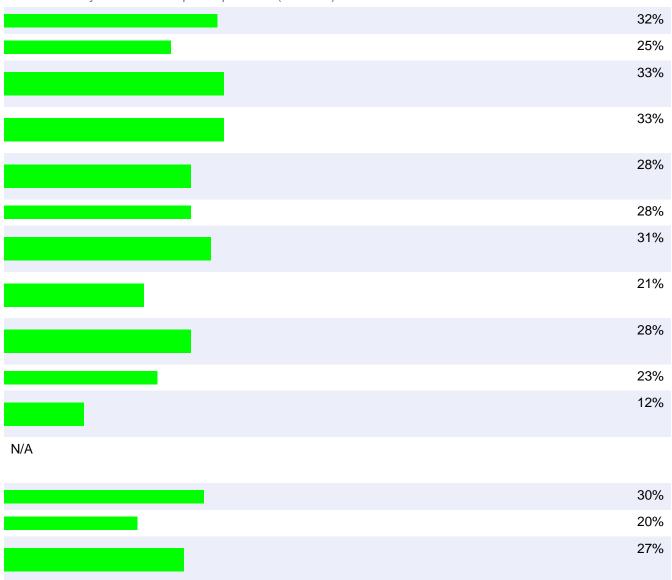
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

(·······)	
	16%
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	16%
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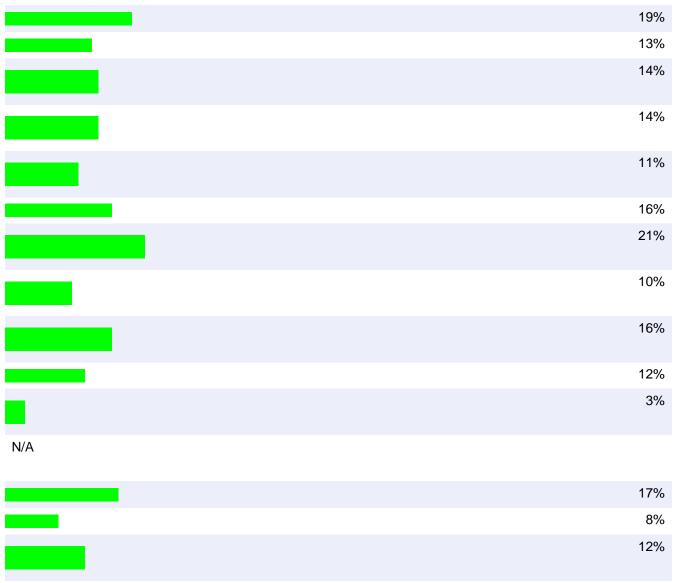
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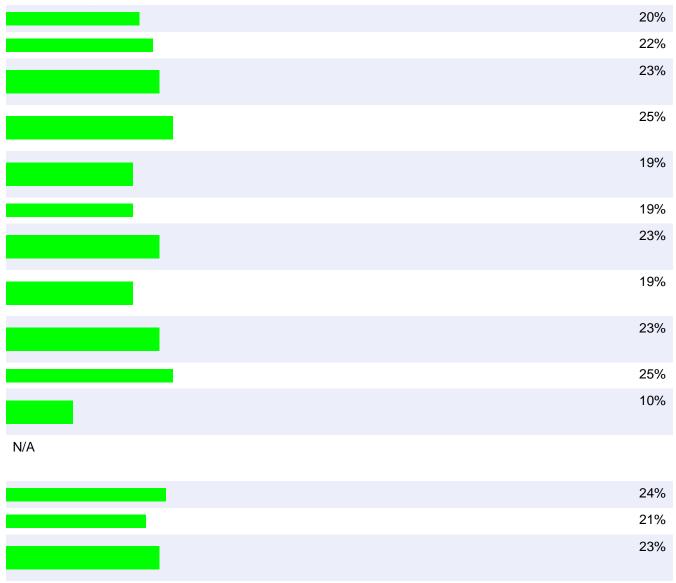
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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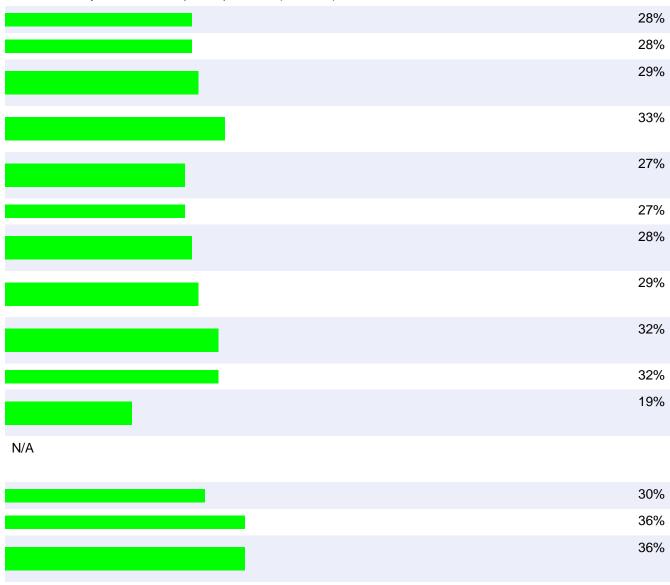
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Based on early of Fationic Frospital Experiences (Forth 19)	
	14%
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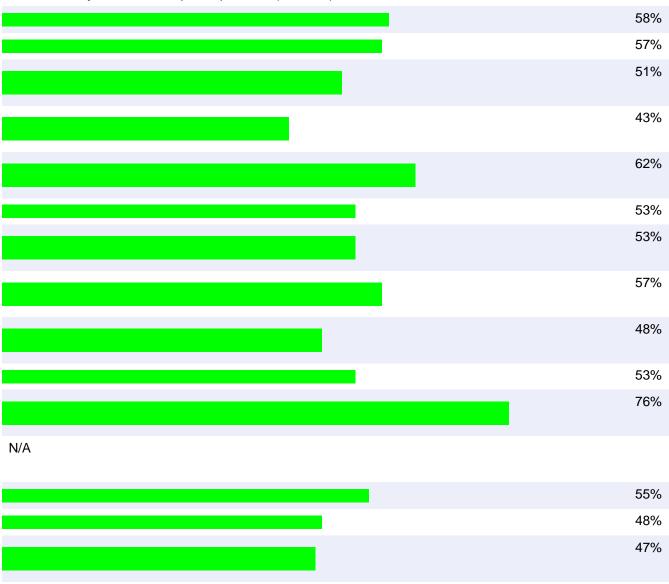
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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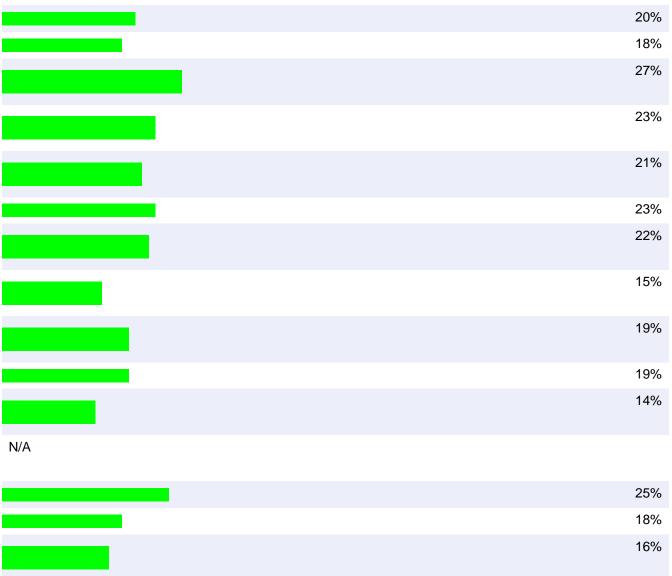
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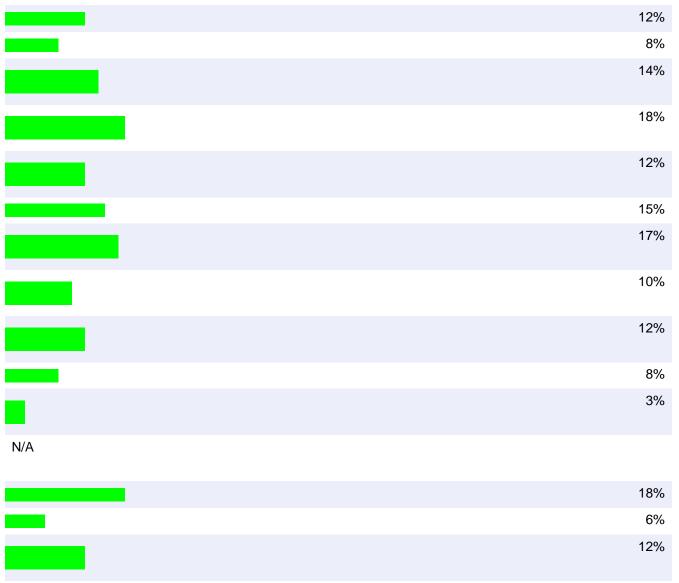
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



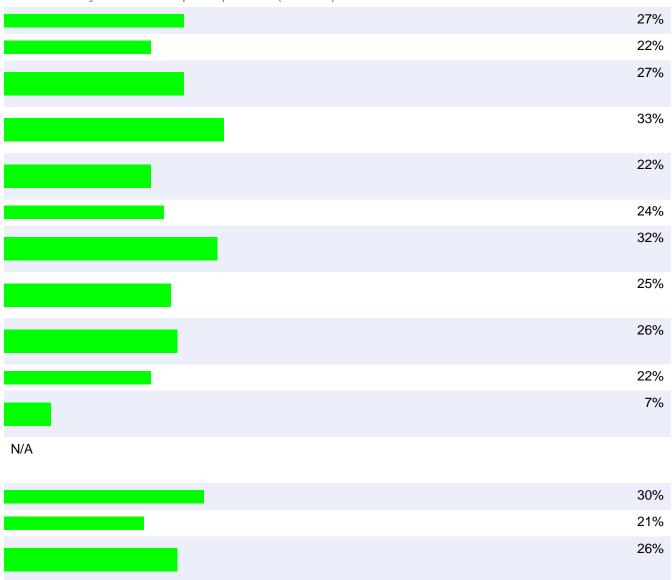
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



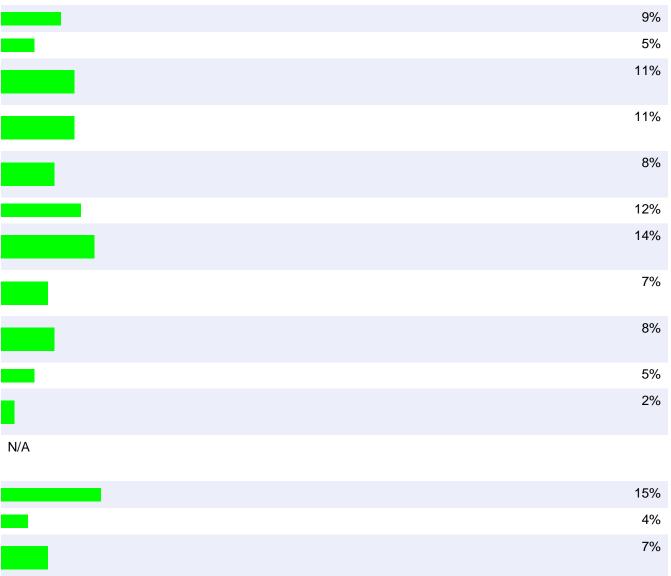
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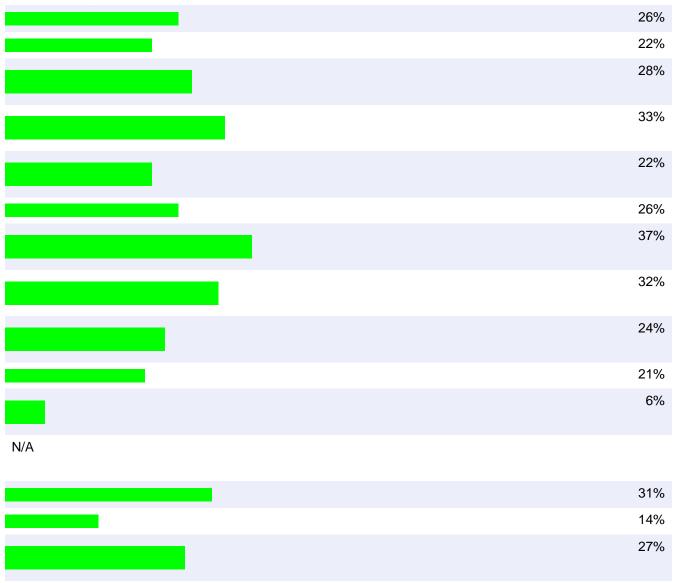
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

300 or more
300 or more
N/A
300 or more
300 or more
300 or more

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

based on Survey of Patients Prospital Experiences (NOATPS)	
	26%
	31%
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N/A	Survey results are not available for this reporting period
	23%
	40%
	40%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

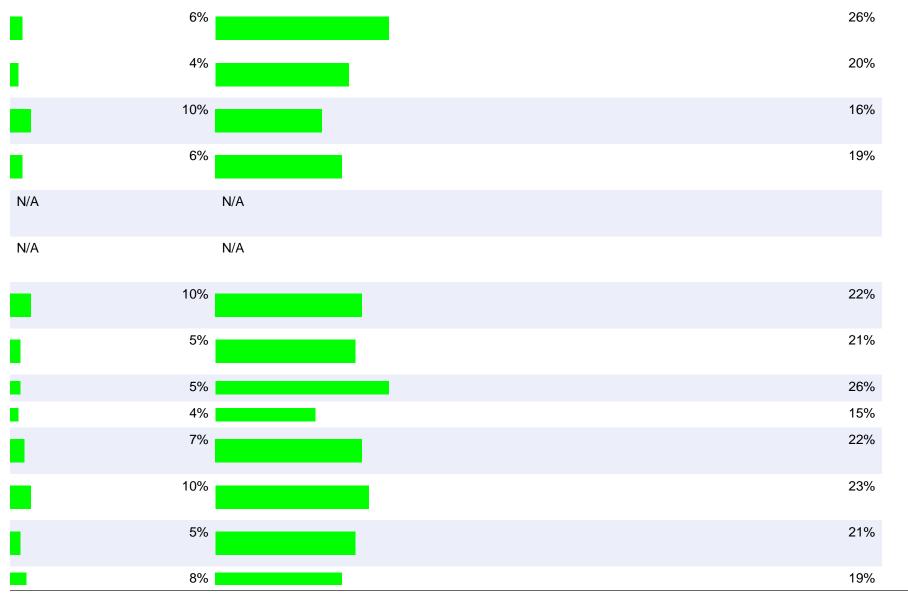
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

based on Survey or Falle	ents Trospital Experiences (FroAt IP3)				
100249	SEVEN RIVERS REGIONAL MEDICAL CENTER	CRYSTAL RIVER	FL	34428	CITRUS
100113	SHANDS HOSPITAL AT THE UNIVERSITY OF FLORIDA	GAINESVILLE	FL	32610	ALACHUA
100001	SHANDS JACKSONVILLE MEDICAL CENTER	JACKSONVILLE	FL	32209	DUVAL
100102	SHANDS LAKE SHORE REGIONAL MEDICAL CENTER	LAKE CITY	FL	32055	COLUMBIA
101301	SHANDS LIVE OAK REGIONAL MEDICAL CENTER	LIVE OAK	FL	32060	SUWANNEE
101310	SHANDS STARKE REGIONAL MEDICAL CENTER	STARKE	FL	32091	BRADFORD
100259	SOUTH BAY HOSPITAL	SUN CITY CENTER	FL	33573	HILLSBOROU GH
100132	SOUTH FLORIDA BAPTIST HOSPITAL	PLANT CITY	FL	33563	HILLSBOROU GH
100051	SOUTH LAKE HOSPITAL	CLERMONT	FL	34711	LAKE
100154	SOUTH MIAMI HOSPITAL, INC	SOUTH MIAMI	FL	33143	MIAMI-DADE
100067	ST ANTHONY'S HOSPITAL	SAINT PETERSBURG	FL	33705	PINELLAS
100302	ST CLOUD REGIONAL MEDICAL CENTER	SAINT CLOUD	FL	34769	OSCEOLA
100075	ST JOSEPH'S HOSPITAL	TAMPA	FL	33677	HILLSBOROU GH
100260	ST LUCIE MEDICAL CENTER	PORT SAINT	FL	34952	SAINT LUCIE

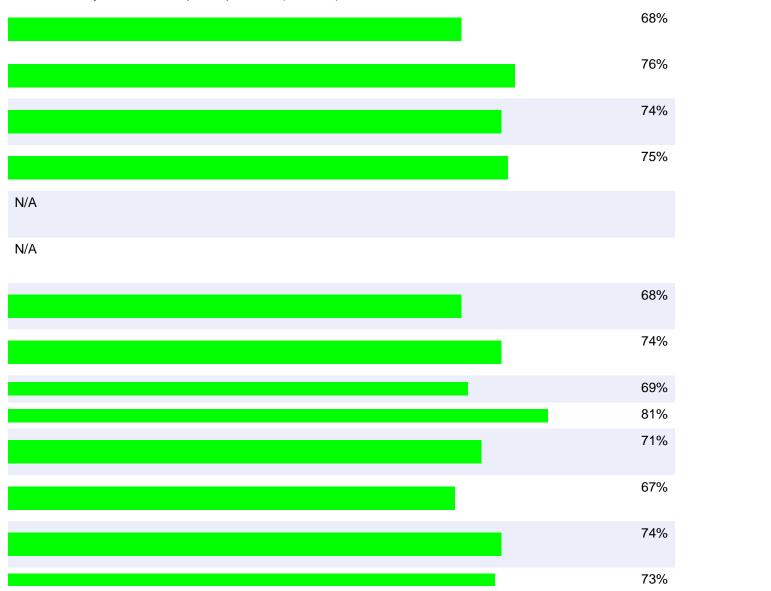
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

	9%
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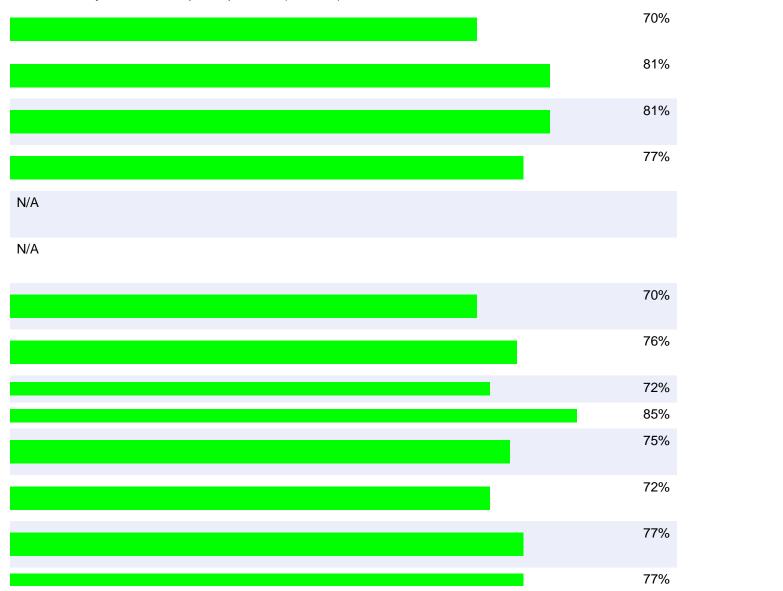
Page 292 of 384 05/31/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

	21%
	15%
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	16%
N/A	
N/A	
	19%
	20%
	22%
	12%
	20%
	18%
	17%
	16%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



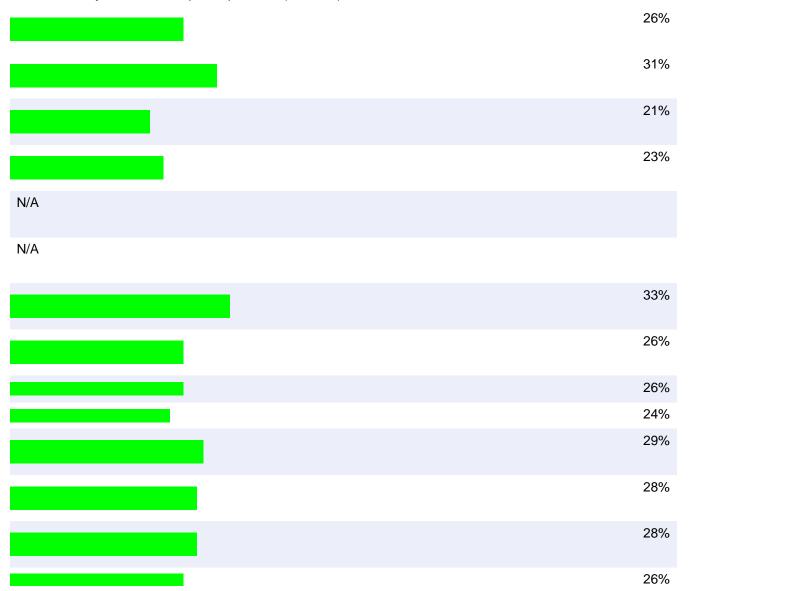
Page 294 of 384 05/31/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

	16%
	12%
	19%
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N/A	
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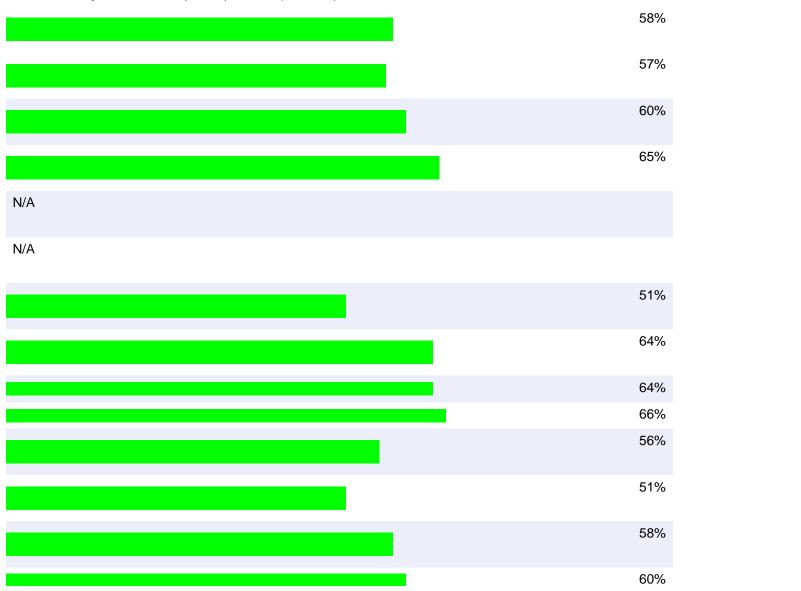
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

	11%
	7%
	13%
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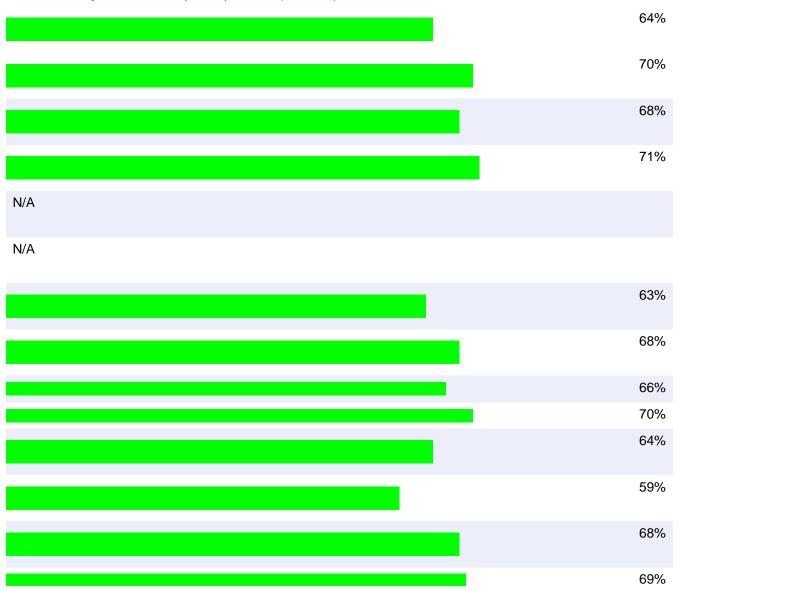
Page 298 of 384 05/31/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

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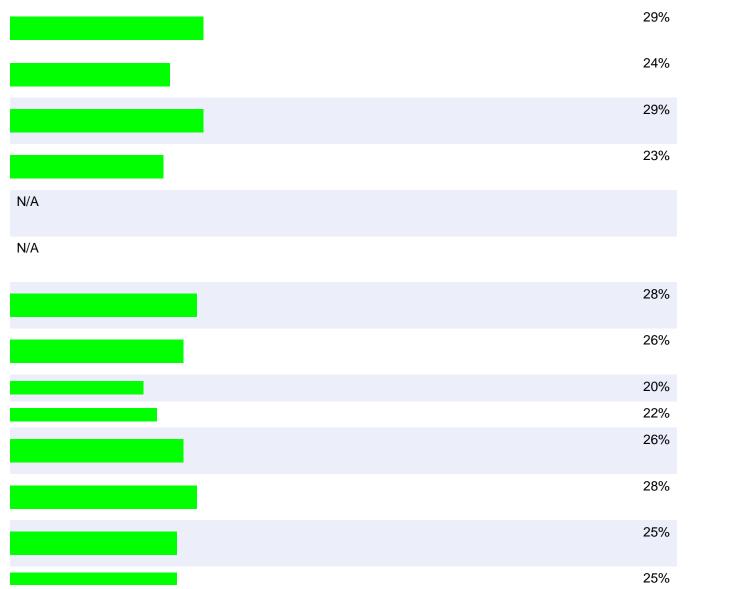
Page 299 of 384 05/31/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



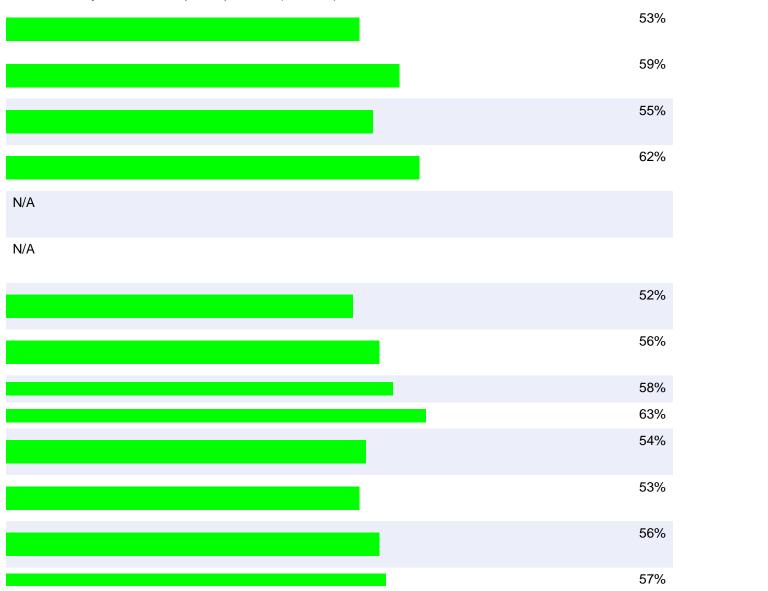
Page 301 of 384 05/31/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

	18%
	17%
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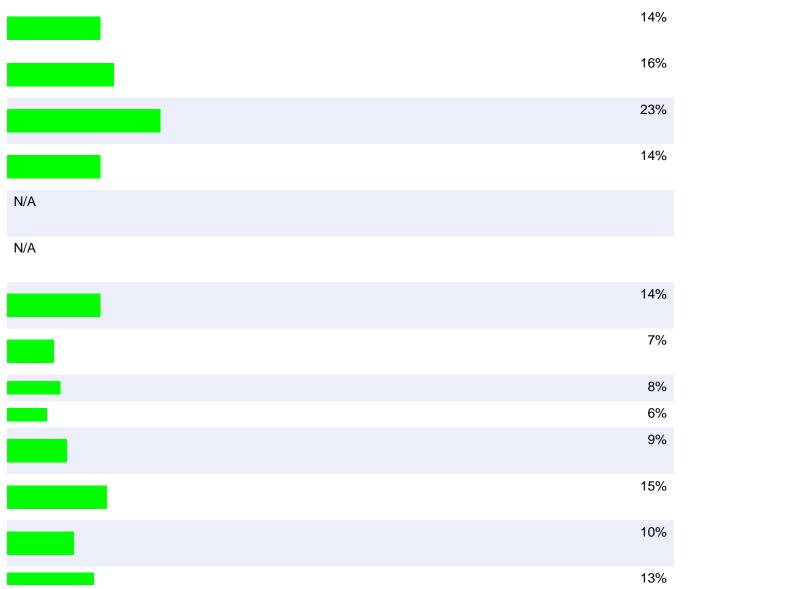
Page 302 of 384 05/31/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



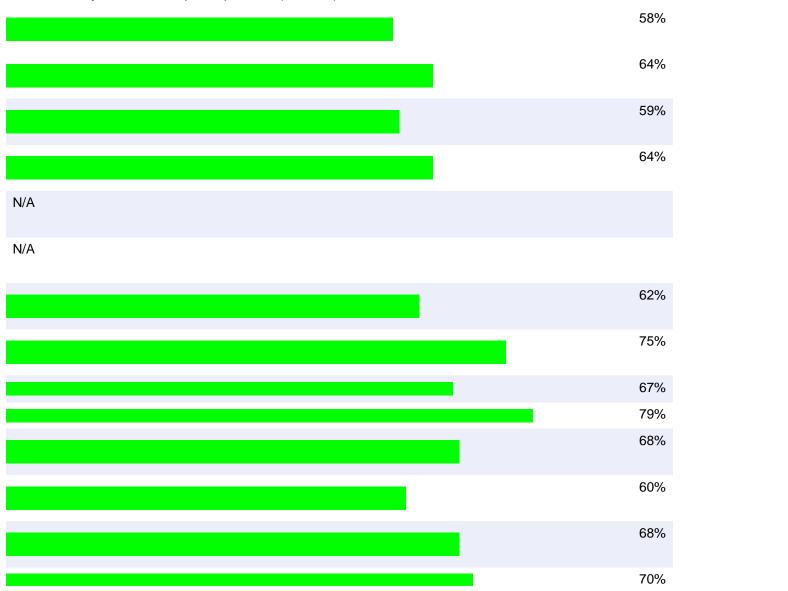
Page 304 of 384 05/31/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

	28%
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



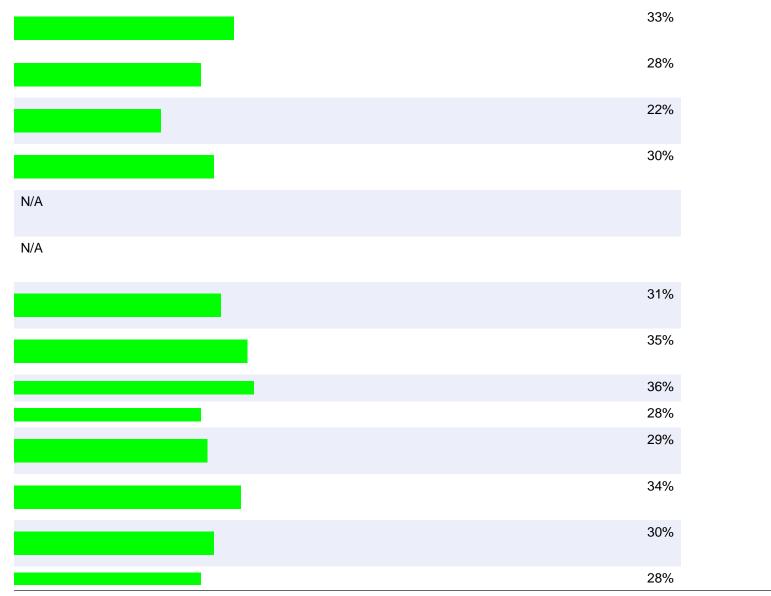
Page 306 of 384 05/31/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

	18%
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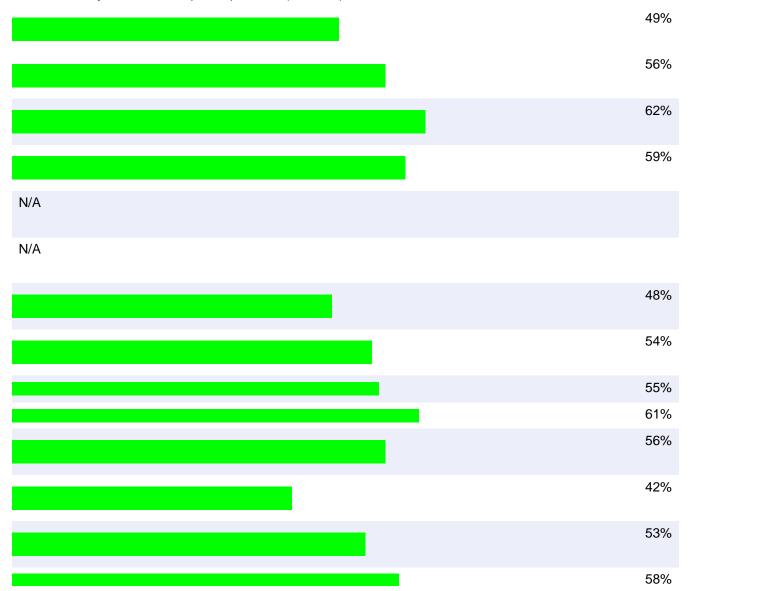
Page 307 of 384 05/31/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



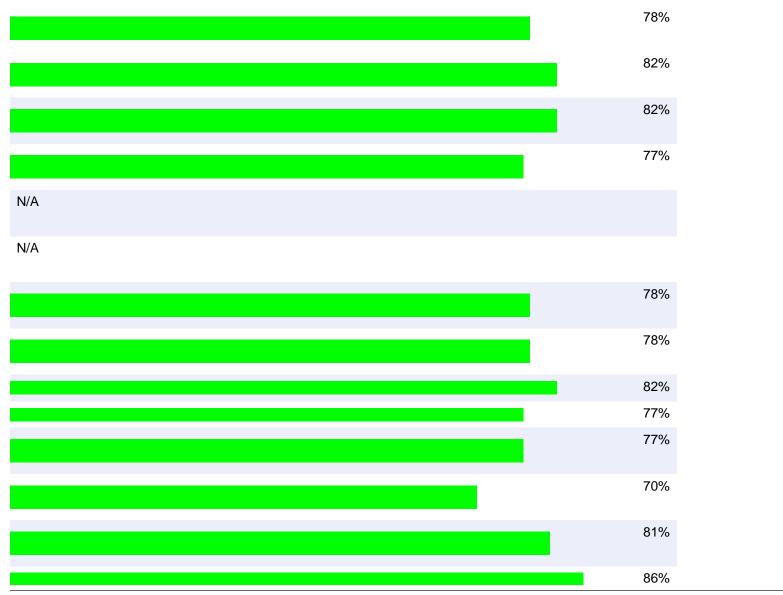
Page 308 of 384 05/31/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



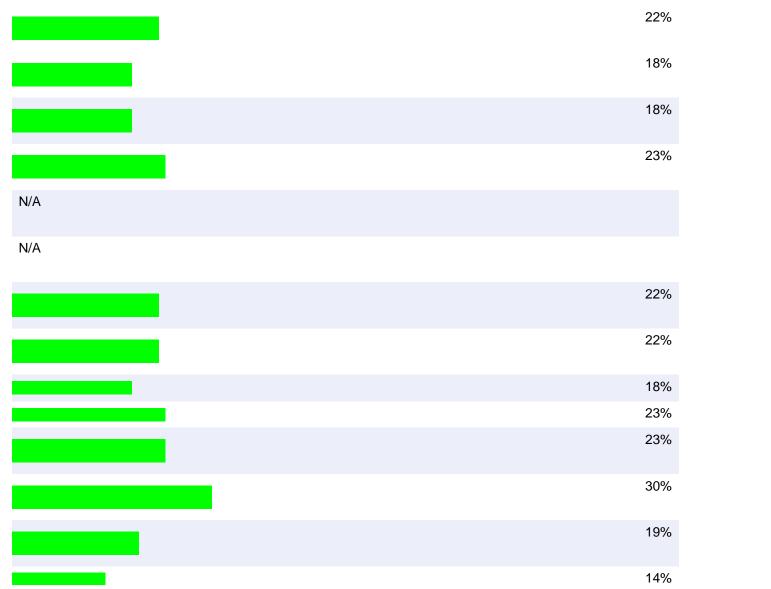
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



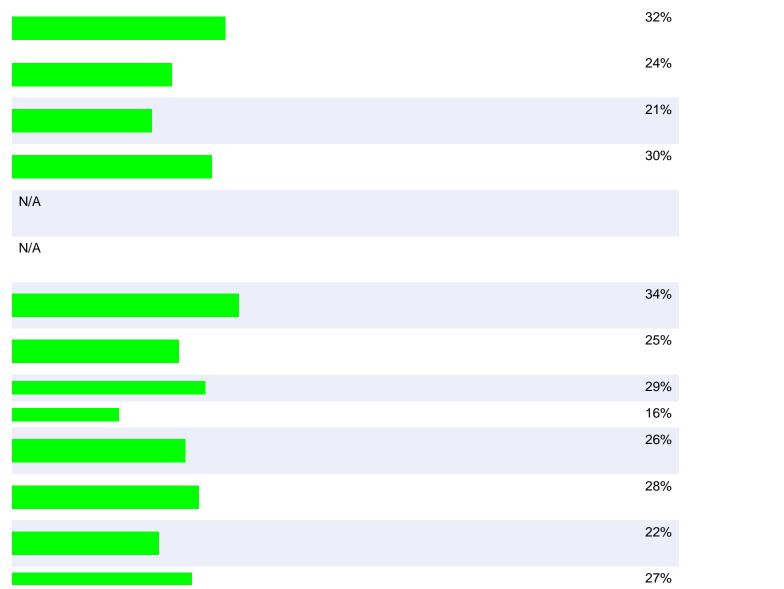
Page 311 of 384 05/31/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

	16%
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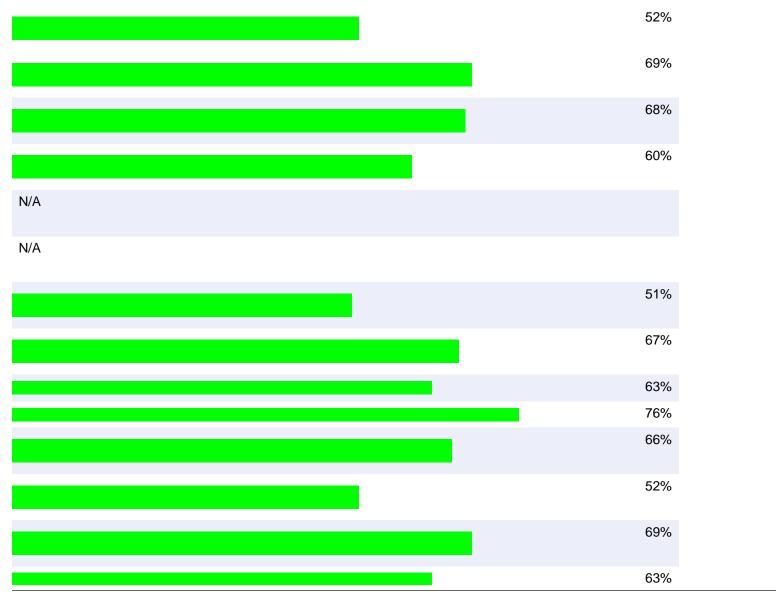
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



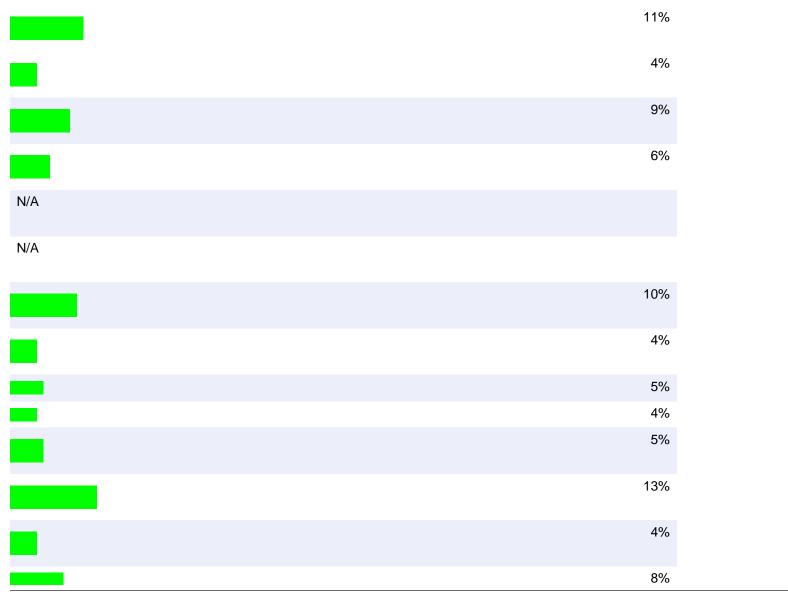
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



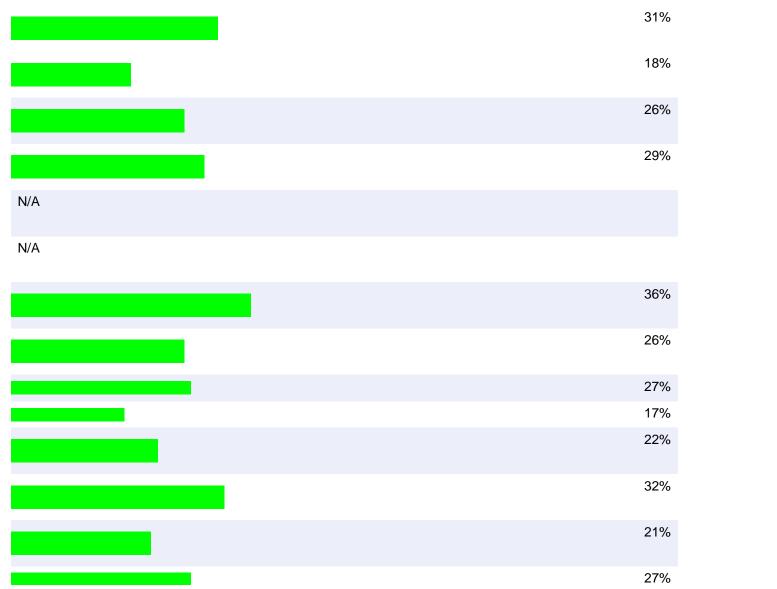
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



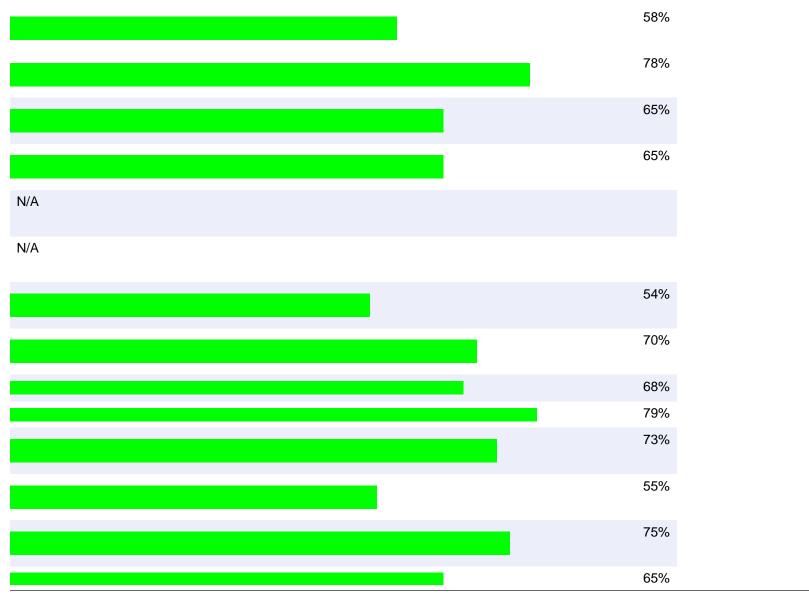
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS) 300 or more 300 or more 300 or more 300 or more N/A N/A 300 or more 300 or more

300 or more

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

	38%
	32%
	30%
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N/A	Survey results are not available for this reporting period
N/A	Survey results are not available for this reporting period
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	32%

Page 319 of 384 05/31/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

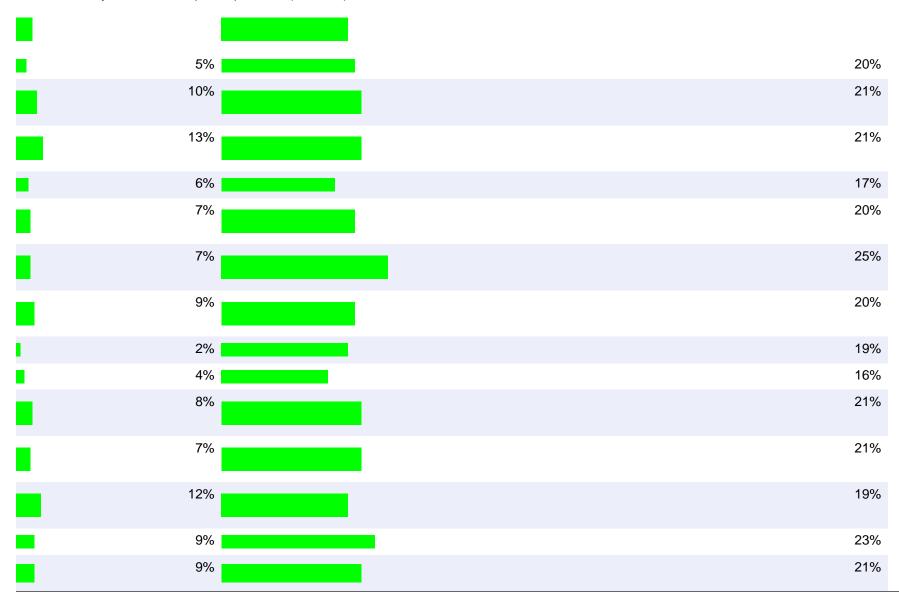
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

100260	ST LUCIE MEDICAL CENTER	PORT SAINT LUCIE	FL	34952	SAINT LUCIE
100307	ST LUKE'S HOSPITAL	JACKSONVILLE	FL	32216	DUVAL
100288	ST MARY'S MEDICAL CENTER	WEST PALM BEACH	FL	33407	PALM BEACH
100180	ST PETERSBURG GENERAL HOSPITAL	SAINT PETERSBURG	FL	33710	PINELLAS
100040	ST VINCENT'S MEDICAL CENTER	JACKSONVILLE	FL	32204	DUVAL
100135	TALLAHASSEE MEMORIAL HEALTHCARE	TALLAHASSEE	FL	32308	LEON
100128	TAMPA GENERAL HOSPITAL	TAMPA	FL	33606	HILLSBOROU GH
100255	TOWN & COUNTRY HOSPITAL	TAMPA	FL	33615	HILLSBOROU GH
100139	TRI COUNTY HOSPITAL - WILLISTON	WILLISTON	FL	32696	LEVY
100054	TWIN CITIES HOSPITAL	NICEVILLE	FL	32578	OKALOOSA
100173	UNIVERSITY COMMUNITY HOSPITAL	TAMPA	FL	33613	HILLSBOROU GH
100069	UNIVERSITY COMMUNITY HOSPITAL AT CARROLLWOOD	TAMPA	FL	33614	HILLSBOROU GH
100224	UNIVERSITY HOSPITAL & MEDICAL CENTER	TAMARAC	FL	33321	BROWARD
100009	UNIVERSITY OF MIAMI HOSPITAL	MIAMI	FL	33136	MIAMI-DADE
100070	VENICE REGIONAL MEDICAL	VENICE	FL	34285	SARASOTA

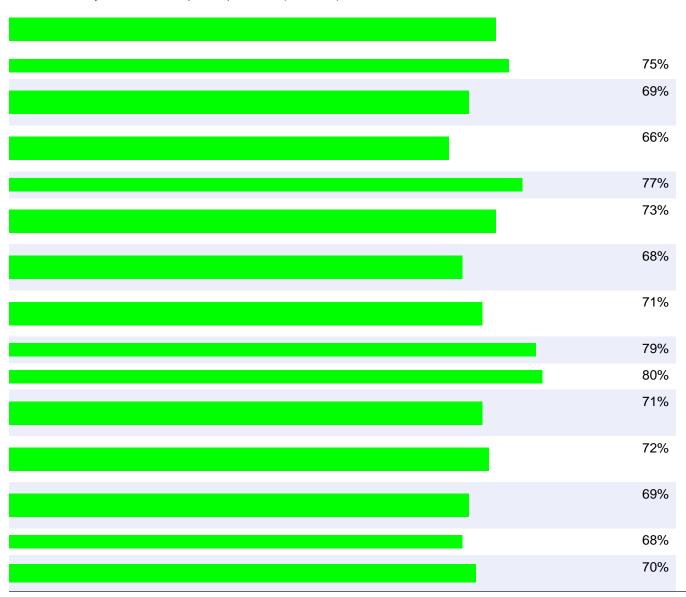
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

4%
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7%
7%

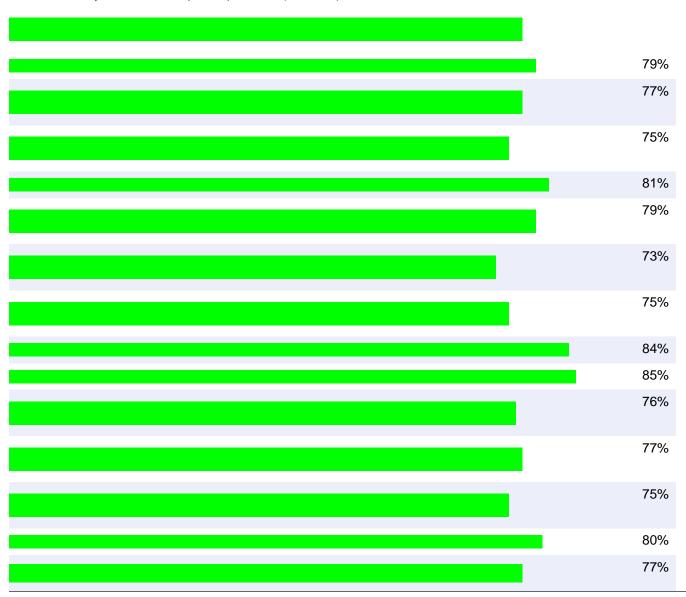
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

17%
15%
16%
13%
15%
20%
16%
14%
13%
17%
19%
17%
13%
16%

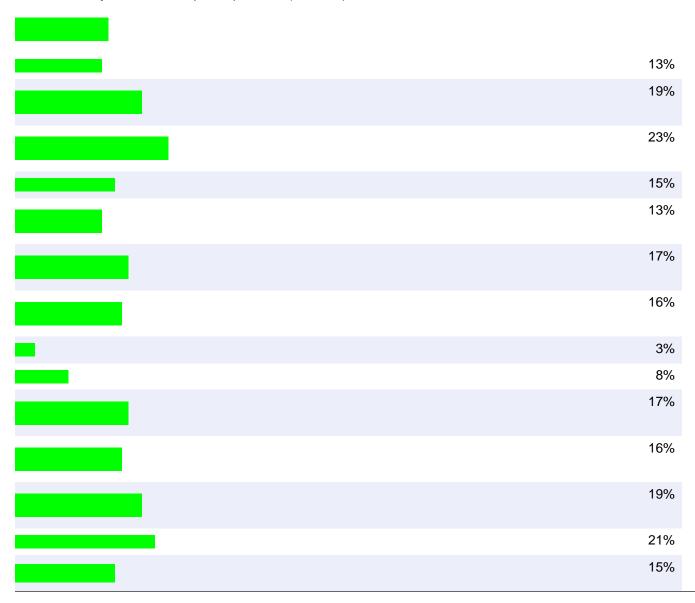
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



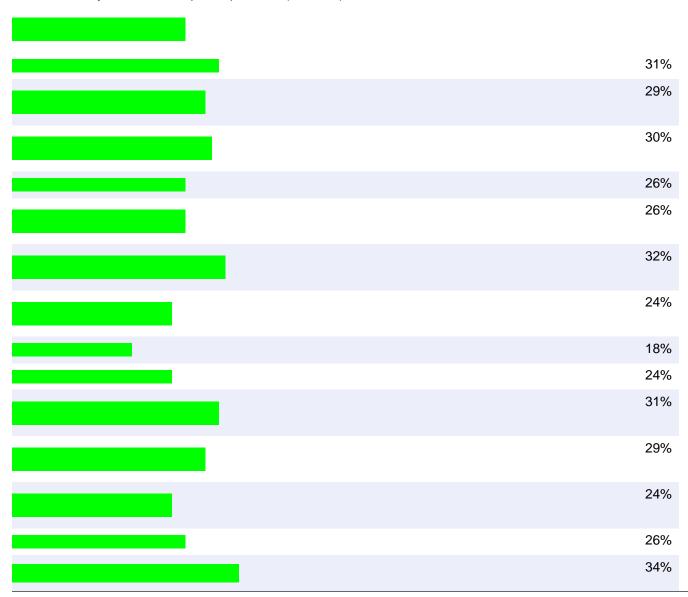
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

8%
10%
13%
7%
7%
10%
8%
7%
4%
10%
9%
15%
13%
9%

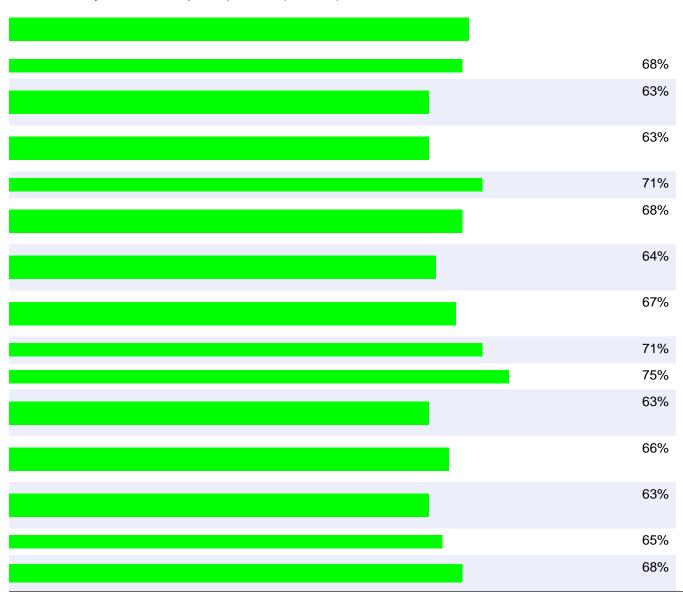
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

24%
27%
24%
22%
25%
26%
25%
22%
21%
27%
25%
22%
22%
23%

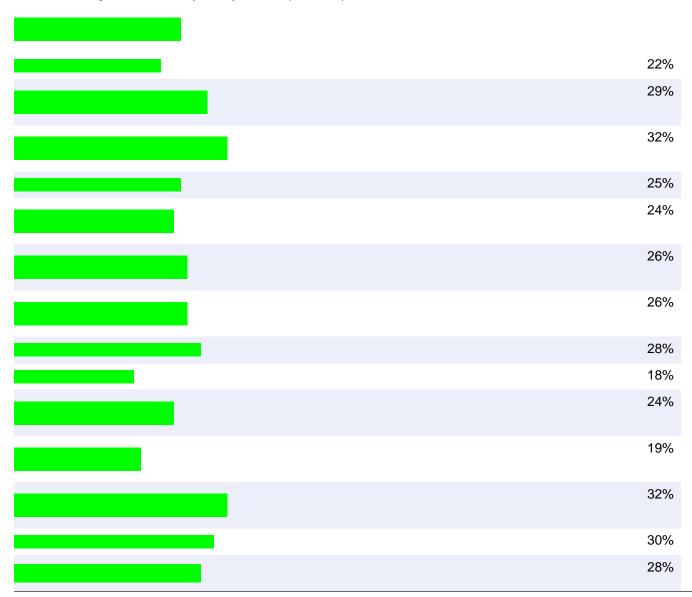
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



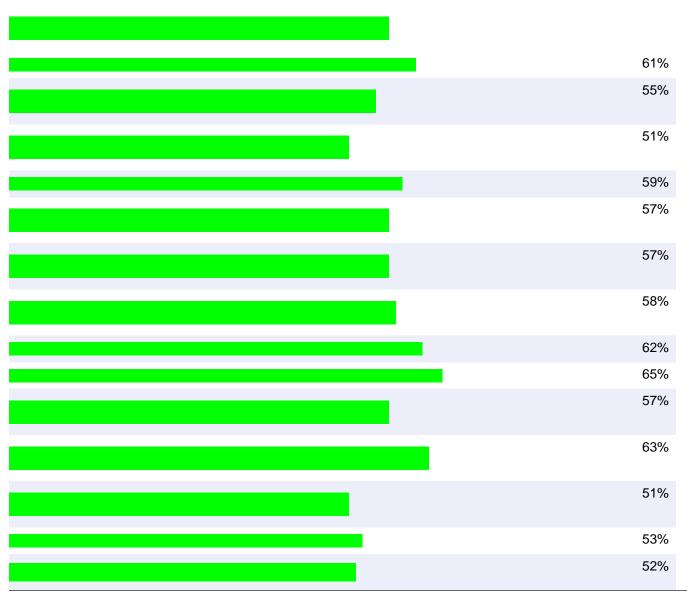
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

17%
16%
17%
16%
19%
17%
16%
10%
17%
19%
18%
17%
17%
20%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

15%
23%
13%
16%
16%
16%
16%
17%
8%
14%
13%
16%
12%
14%

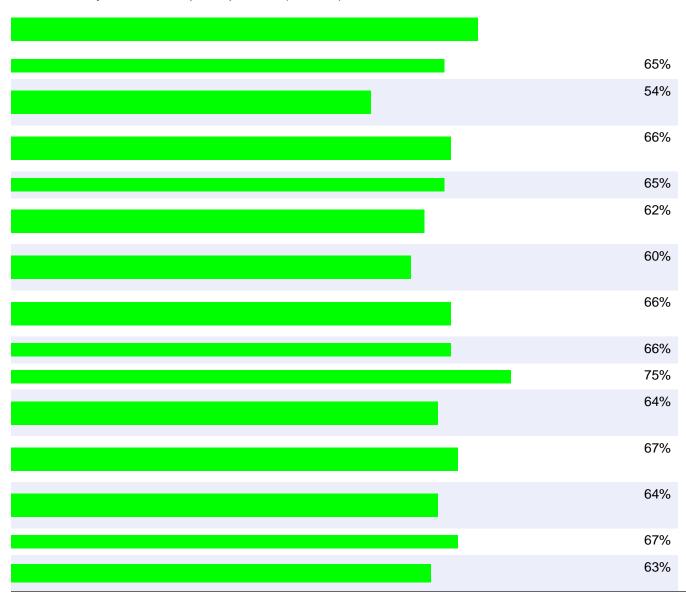
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

20%
23%
21%
19%
22%
24%
18%
17%
17%
22%
20%
20%
21%
23%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

9%
20%
19%
9%
12%
18%
11%
1%
10%
13%
10%
13%
10%
17%

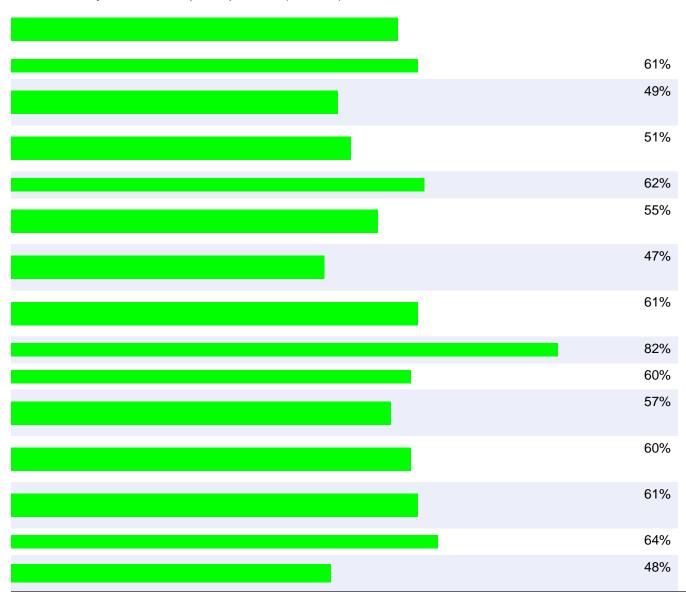
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

30%
31%
30%
29%
33%
35%
28%
17%
30%
30%
30%
26%
26%
35%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



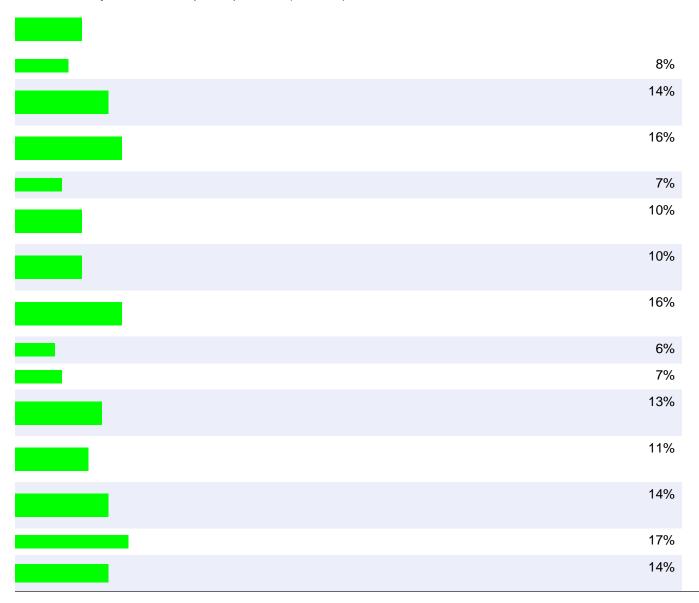
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

13%
21%
21%
16%
22%
20%
21%
18%
12%
18%
16%
24%
24%
20%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



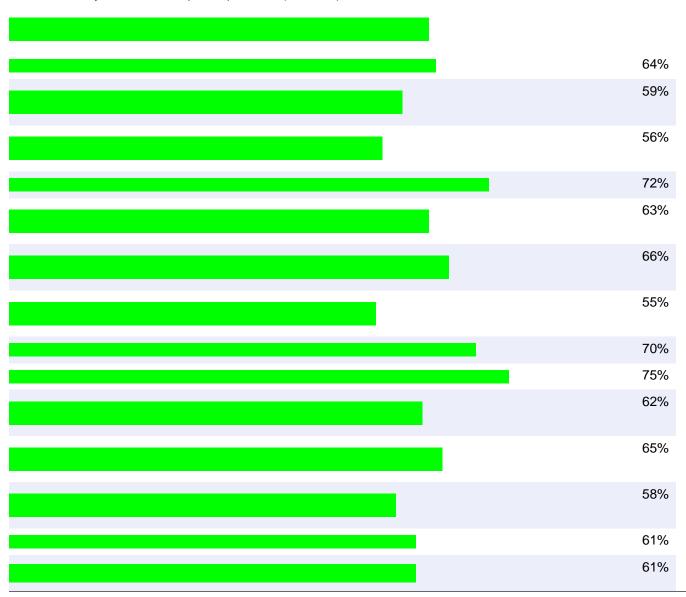
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

28%
27%
28%
21%
27%
24%
29%
24%
18%
25%
24%
28%
22%
25%

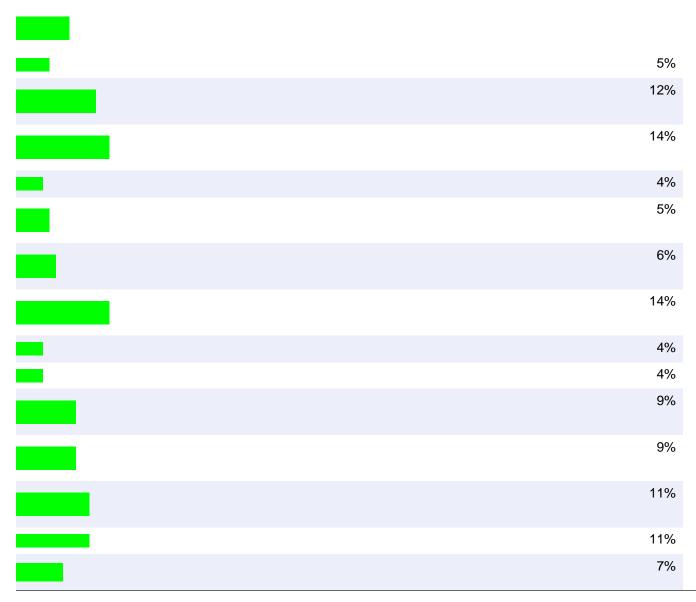
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



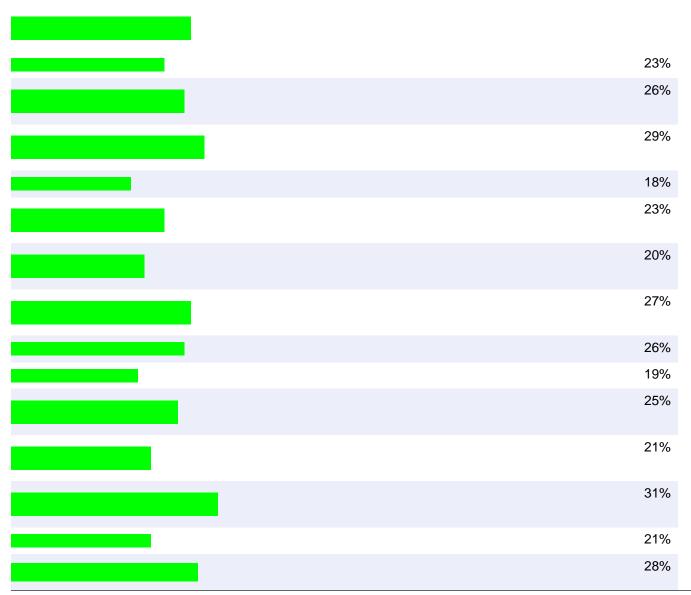
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



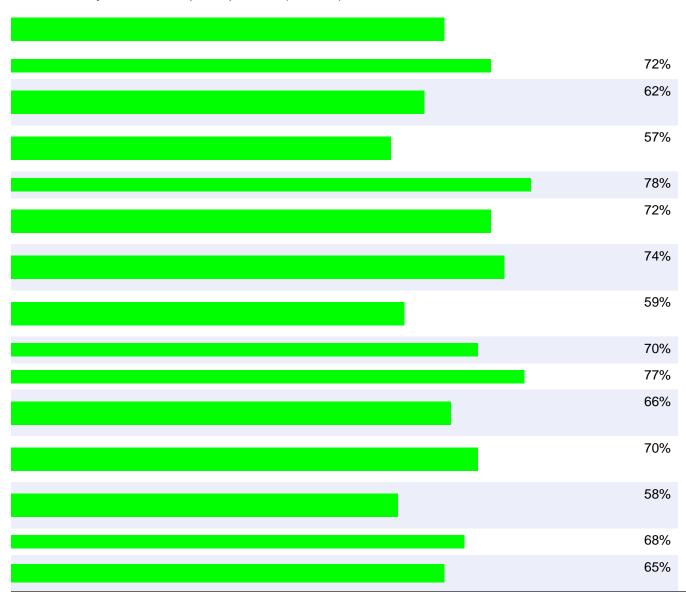
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

300 or more
300 or more
Between 100 and 299
300 or more

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

29%
30%
25%
33%
30%
27%
27%
42%
33%
26%
27%
28%
22%
50%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

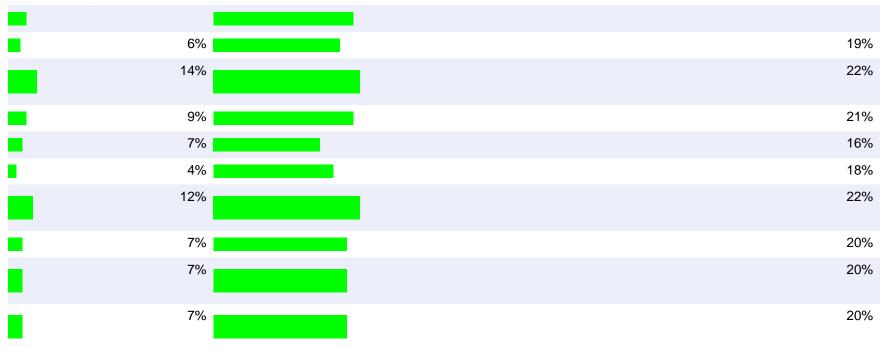
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

	CENTER				
100290	VILLAGES REGIONAL HOSPITAL THE	THE VILLAGES	FL	32159	SUMTER
100275	WELLINGTON REGIONAL MEDICAL CENTER	WELLINGTON	FL	33414	PALM BEACH
100268	WEST BOCA MEDICAL CENTER	BOCA RATON	FL	33428	PALM BEACH
100284	WESTCHESTER GENERAL HOSPITAL	MIAMI	FL	33155	MIAMI-DADE
100231	WEST FLORIDA HOSPITAL	PENSACOLA	FL	32514	ESCAMBIA
100228	WESTSIDE REGIONAL MEDICAL CENTER	PLANTATION	FL	33324	BROWARD
100052	WINTER HAVEN HOSPITAL	WINTER HAVEN	FL	33881	POLK
100291	WUESTHOFF MEDICAL CENTER - MELBOURNE	MELBOURNE	FL	32935	BREVARD
100092	WUESTHOFF MEDICAL CENTER ROCKLEDGE	ROCKLEDGE	FL	32955	BREVARD

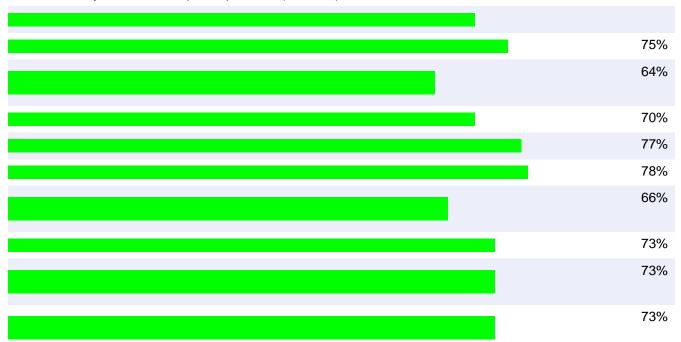
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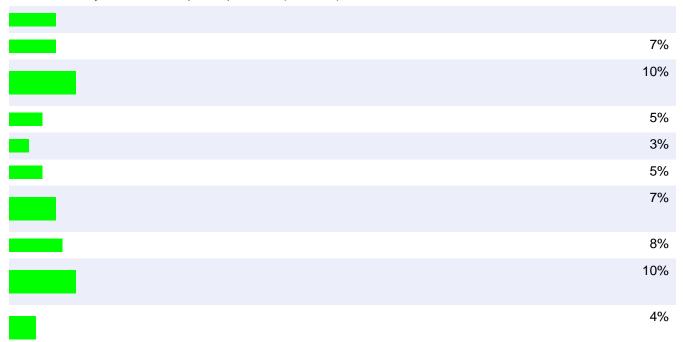
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



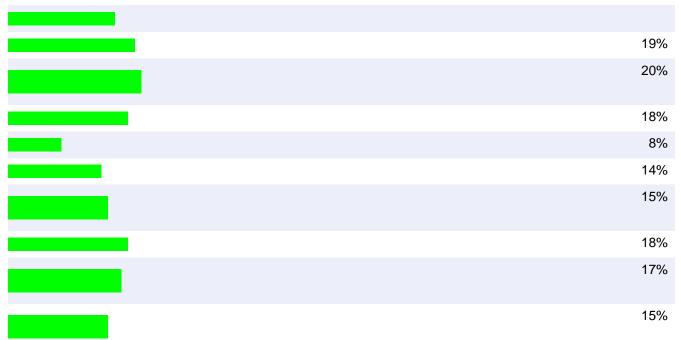
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



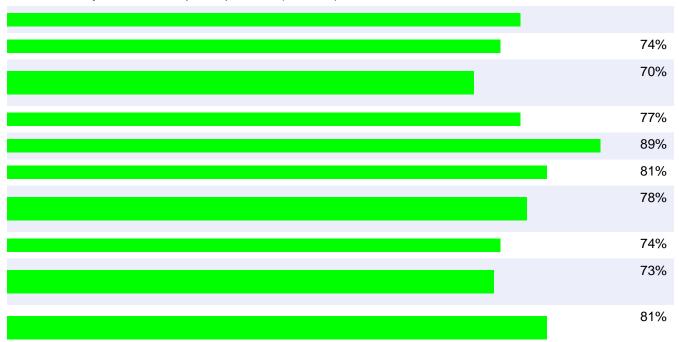
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



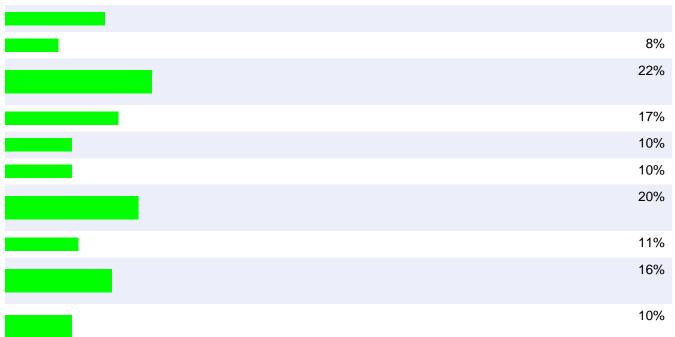
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



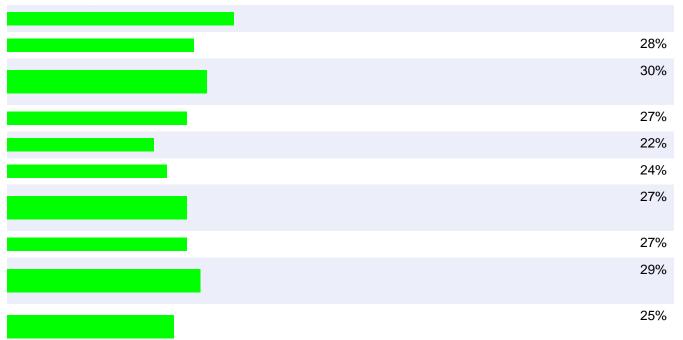
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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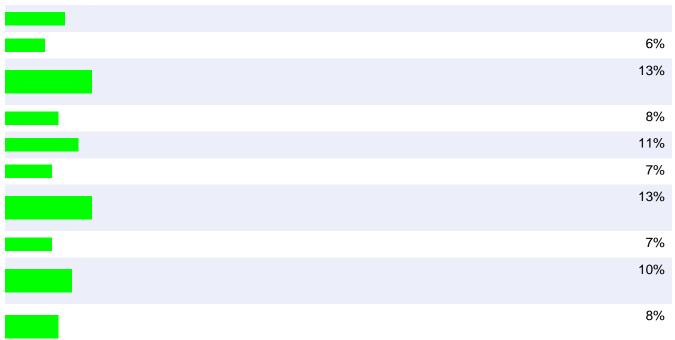
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



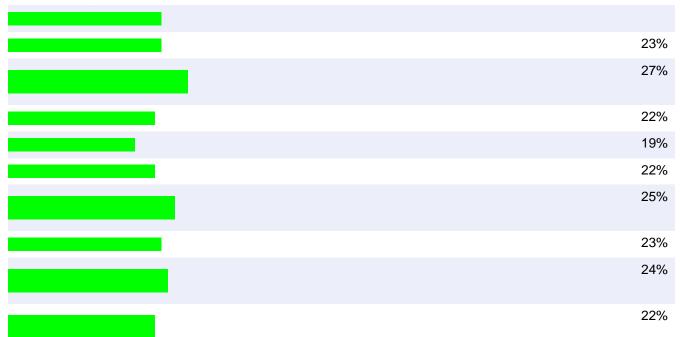
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



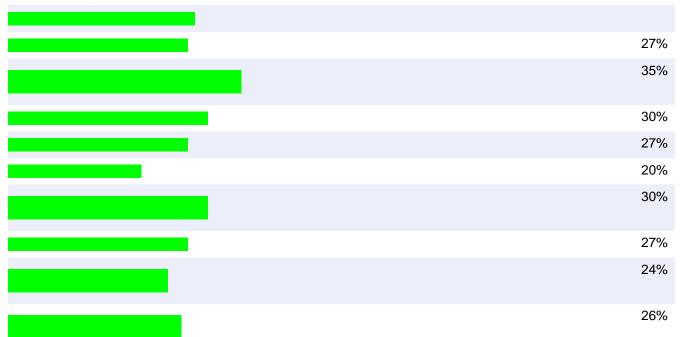
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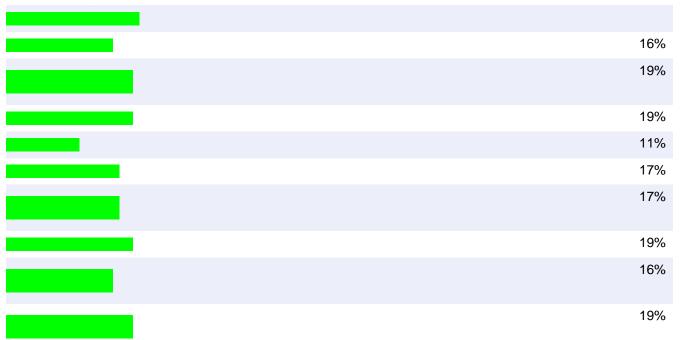
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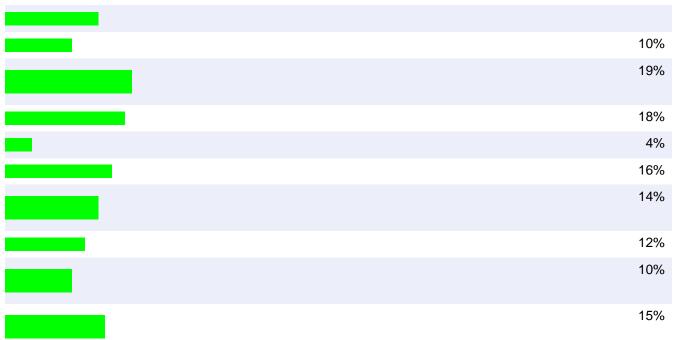
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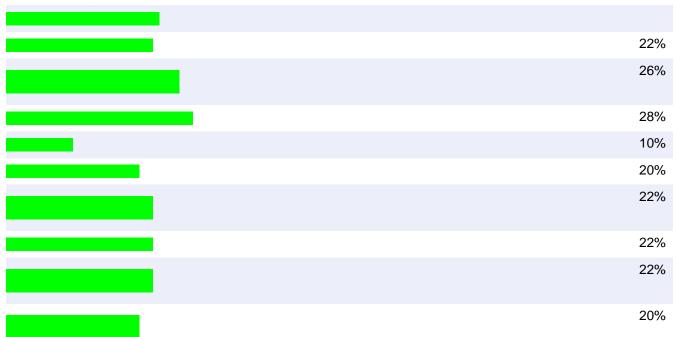
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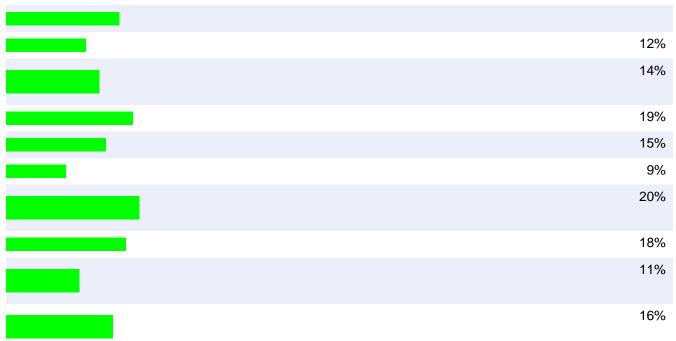
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



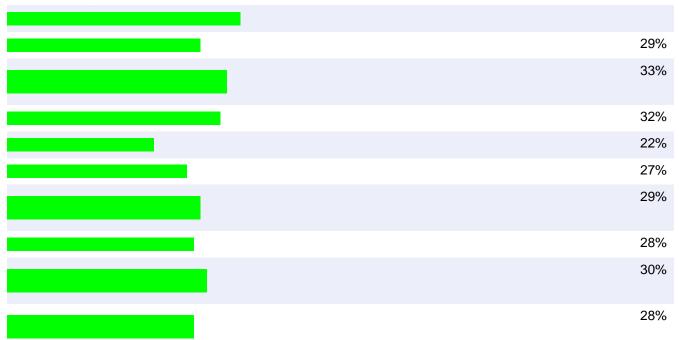
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



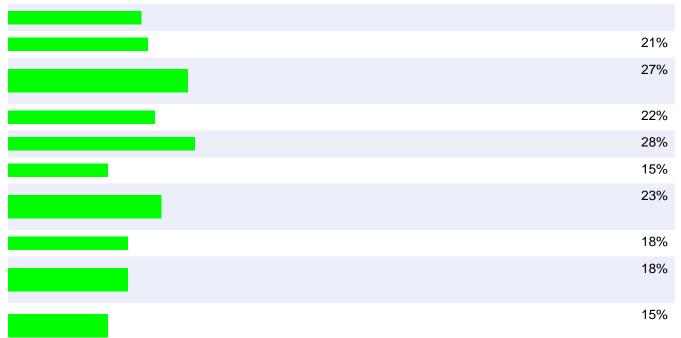
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



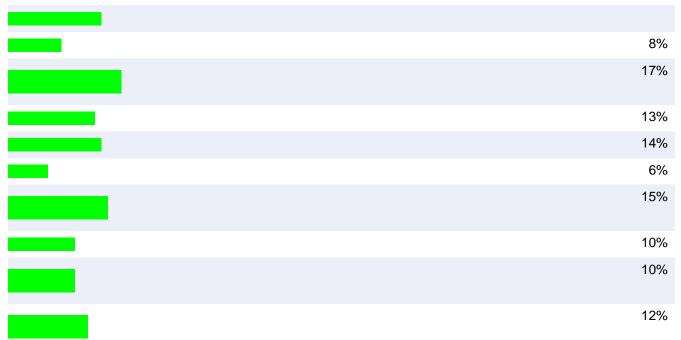
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



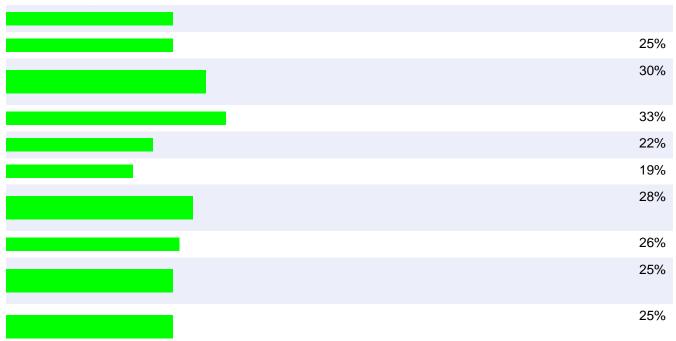
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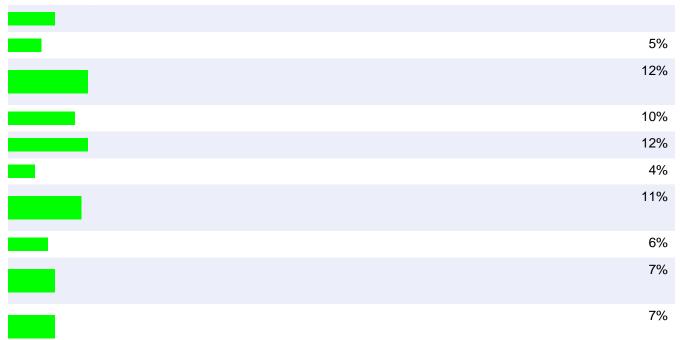
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



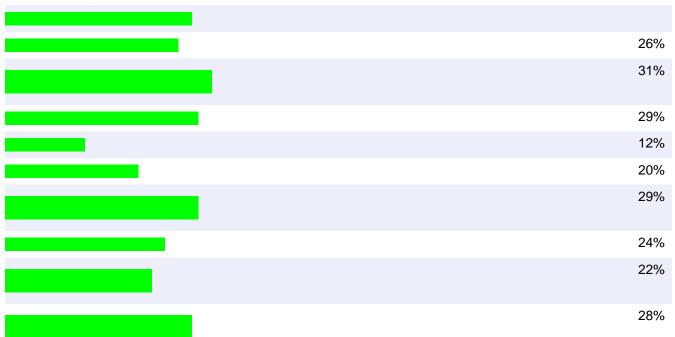
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



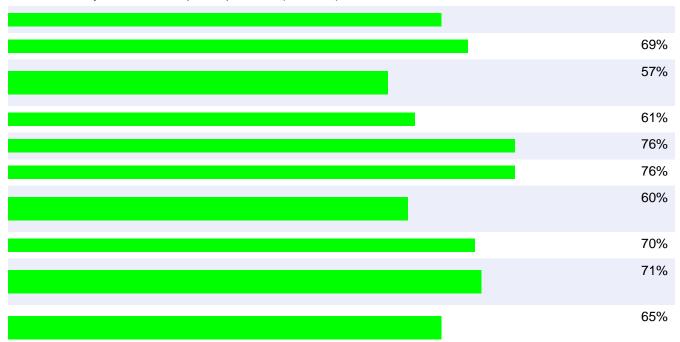
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



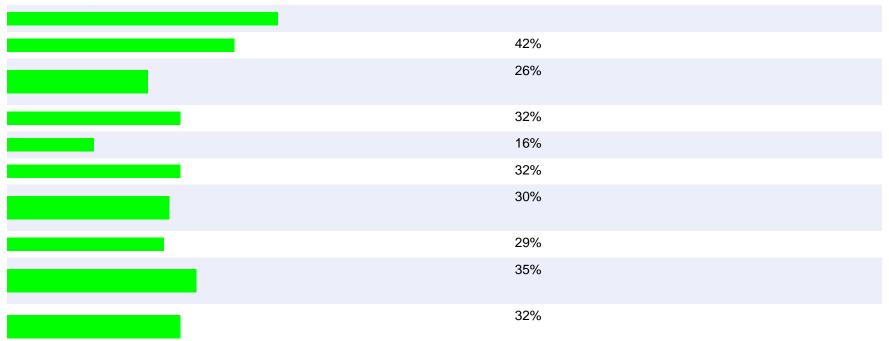
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

300 or more	
300 or more	
300 or more	
Between 100 and 299	
300 or more	

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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